

A GUIDE

TO

**CHRISTIAN MEDICAL COLLEGE
VELLORE**

INDIA



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First Edition-Dec.1982

56th Edition -July 2021

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2. To obtain a copy by post, please write to the Public Relations Officer, C.M.C, Vellore - 632 004, Tamil Nadu, sending Money Order for Rs.40/-.
3. We wish to thank all departments and all volunteers who have contributed their valuable suggestions and time in getting this booklet ready.
4. We welcome your suggestions for improving this guide. Please contact the Public Relations Office near the Main Reception Counter.

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WELCOME

Dear Patient/Visitor,

Welcome to the Christian Medical College (CMC), a registered voluntary, non-profit making organization and a charitable not for profit hospital . We hope your stay here will be pleasant and your recovery as speedy as possible.

From 1900 when the founder, Dr. Ida Sophia Scudder started CMC with a single bed in her father's home, to the present day, CMC has been growing both in numbers and services rendered to the people. Today, CMC serves over 2300 inpatients and 7500 outpatients daily, with 67 wards, 220 clinics each day and 144 departments / units.

As a teaching institution CMC trains doctors, nurses and allied health workers with a high degree of technical competence to serve with love and compassion in the spirit of Christ. CMC is unique in being not only one of the pioneering institutions in the country in the area of medical research and high-tech health care, but also as an institution which reaches out to the practical needs of the poor through low cost inpatient wards and outpatient clinics in the slum areas of Vellore town with concessional or free care for the most needy. In addition, through large rural health and development projects in the K.V. Kuppam, Kaniyambadi and Anaicut blocks, the wholistic concept of healing is advocated wherein rural folk are given training in various vocational fields, by which they can augment their earning power, thus enhancing their standard of living and the general physical and economic well being.


With this constant growth and expansion, patients/visitors coming for the first time to CMC may have difficulty getting around the campus and may fail, through ignorance, to take full advantage of the available facilities. Therefore, this booklet was developed to provide basic information necessary to make use of our facilities speedily, to the fullest extent and with the least inconvenience and loss of time.

Dr. Ida Scudder gave the institution the Biblical motto "Not to be ministered unto but to minister" challenging CMC's students and staff to heal and serve the needs of the whole person which today remains the most important objective of CMC.

Email : pro@cmcvellore.ac.in

Editor

HAVING PROBLEMS ?
Can't find your way around ?
Suggestions ?
Want to know more about CMC?



CONTACT : P. R. O.

We are located just inside the main entrance. Our friendly staff will do their best to help you.

We have a few publications about CMC. You can even hear our founder, Dr. Ida Scudder, speak !

If we can't help you directly, then we may know of someone else who can.

A SHORT HISTORY OF CMC

Christian Medical College, Vellore, is the outcome of a single woman's obedience to God's call. In 1890, Ida Sophia Scudder, founder of this institution, then a school-girl, was visiting her missionary parents in South India. One eventful night she was asked to help three young women from different families struggling in difficult childbirth. Being without training at that time, Ida herself could do nothing. She offered the help of her missionary father, who was also a medical doctor. However, to her amazement, the men responded saying, "What! Take a man into my house to care for my wife? It is better that she should die than another man should look upon her face." Custom prevented them from accepting the help of a male doctor. The next morning Ida found out that all the three women had died. She believed that it was a calling and a challenge set before her by God to begin a ministry to the health needs of the people of India, particularly women and children.

Consequently, she went back to America, entered medical training and in 1899 graduated from Cornell University Medical College and was among its first group of women students.

Ida returned to India in 1900 and opened a one-bed clinic in Vellore. In 1902, she built the 40-bed Mary Taber Schell Memorial Centre for women and children, named after the donor's wife. The original site is now CMC's Ophthalmology Department. The main campus moved to the present site in the Thottapalayam area of Vellore in 1924 and treatment was extended to the whole family.

Early in her career, Dr. Ida Scudder realised that the women of India themselves should be trained to help in medical work. She started a school for women nurses in 1909 which was upgraded to a College of Nursing in 1946. A training programme for women doctors began in 1918 which was raised to MBBS level in 1942 and men students were admitted in 1947. Today CMC offers

163 recognized training programmes for both women and men in allied health, nursing and medical fields.

CMC has been given a five star rating by the National Assessment and Accreditation Council, an autonomous institution of the University Grants Commission, for the quality of its education. In honour of its work in the health care sector the institution received the National Citizen's Award. CMC has been categorized as a super speciality teaching hospital of the highest quality and assigned the A1 grading by the Investment Information and Credit Rating Agency (ICRA) Ltd. CMC is NABH accredited and has been awarded 'Asia's Best Private Educational Institute in Medical Category' by KPMG and World Consulting & Research Corporation.

Throughout its history CMC has taken up each new task in response to Christ's command. In the words of our founder, Dr. Ida Sophia Scudder, "We thank God for the way in which He has led us in the past and we look forward to an even greater future. We need those who can take up the torch of life and carry on and make Vellore Medical College one of the outstanding medical institutions today and, shall I say, in the world. We need your love and prayers and help as never before." Today the vision of Aunt Ida, as she was popularly known, has come to fruition.



Dr. Ida Sophia Scudder
1870 - 1960

LIST OF ADMINISTRATIVE OFFICERS

Director: : Dr. J.V.Peter, MD (Gen.Med) ,DNB,MAMS,
FRACP, FJFICM, FCICM, FICCM,
M.Phil,FRCP (Edin)

Associate Directors: Dr.Vikram Mathews, MS, DM (Haemat)
: Dr.Kurien Anil Kuruvilla, DCH,

MD (Paeds)

: Dr. Chandra Singh J, MS, M.Ch(Urol),
DNB (Urol) FP Urol (Ohio)

: Dr. Thomas Samuel Ram,
MD (Radiation Oncology), MBA

: Dr. Joy John Mammen, MD (Pathology)

: Dr. M.J.Paul, MS, DNB, FRCS (G)

: Dr. Kenny Samuel David, M.S(Ortho),
FACS

Principal : Dr. Anna B.Pulimood,
MD (Path), Ph.D

Medical Superintendent : Dr.K.Prasad Mathews
MD, FRACP(Geriatrics)

Treasurer : Mr. Abraham Oommen
M.Com, CS(Inter), ICWA

General Superintendent : Er. David Chandran, B.E.,

Dean, College : Dr. Vathsala Sadan,
of Nursing M.Sc.N., Ph.D

Nursing
Superintendent : Dr. Bala Seetharaman
M.Sc.N., Ph.D

THE MAIN HOSPITAL CAMPUS:

In accordance with the vision of the founder, CMC has, through the last many decades, through sheer hard work, prayer and dedication evolved into one of the pioneering institutions in specialized medical care rendering invaluable service to large number of patients from every state in India and neighbouring countries in the spirit of Jesus Christ.

CMC located on Ida Scudder Road, in the heart of Vellore town, is a large **2210** (average bed) hospital with **144 specialized departments/units**. The various consultants and the days they conduct outpatient clinics are listed from page 93.

Being a referral hospital CMC is in a position to provide specialized medical care to patients requiring treatment in more than one area/ailment/disease. This is due to the unique availability of all the specialized departments/units under one roof and due to the existence of close understanding and harmony amongst these departments.

Moreover CMC has a system by which it gives exposure to all consultants by periodically sending them for various national/international conferences,symposiums and specialized training overseas to acquire the latest knowledge and skills in their respective areas so that they can provide high quality medical service to all patients coming to the institution.



ISSCC FOR WOMEN & CHILDREN

The Ida S.Scudder Centenary Center for Women and Children houses the departments of Obstetrics & Gynaecology, Reproductive Medicine, Child Health, Neonatology, Paediatric

Surgery and Developmental Paediatrics. There are **424** beds for in-patient care in this facility.

PERIPHERAL FACILITIES

In addition to the main campus on Ida Scudder Road, there are a number of peripheral facilities which are also departments of CMC.

OPHTHALMOLOGY DEPARTMENT

The Department of Ophthalmology at the Christian Medical College is located in the Schell campus 2 km away from the main campus, on Arni Road, Vellore. It is a 100-bedded tertiary eye care centre offering “state of the art” comprehensive and speciality eye care including outreach (camp) facilities.

The services offered are-

Cataract surgery- manual and phacoemulsification surgery with the latest microscopes, phacoemulsification machines and premium intraocular lenses.

Cornea and ocular surface disorders- including corneal transplants, contact lenses and keratoconus treatment.

Glaucoma services- glaucoma diagnoses and treatment including lasers, filtering surgeries and drainage devices.

Orbit and oculoplasty services- management of thyroid eye disease, ocular plastics and facial aesthetics.

Paediatric ophthalmology- Management of paediatric cataract, CVI management, ROP screening.

Ocular oncology- Management of tumours of the eye such as retinoblastoma, choroidal melanoma and lid tumours.

Retina and vitreous- medical and surgical management of various types of retinal diseases such as retinal detachment, diabetic retinopathy. Facility for retinal lasers is also available.

Squint- diagnosis and treatment of squint and amblyopia

Uvea- diagnosis and management of uveitis and interdepartment collaboration with various other department such as rheumatology.

Breast feeding is best for your baby

Emergency services- 24 hour emergency and trauma management with all the necessary equipment required for surgery of ocular trauma.

Low vision services- diagnosis and management of low vision and community based rehabilitation including help for procuring blindness certificates for residents of Vellore.

The hospital is a 3 storey building with outpatient departments, examination rooms, laser rooms, all necessary investigative equipment, optical dispensary, laboratory, pharmacy, inpatient facility, and theatre all under one roof. In addition, there is car parking and canteen facilities.

Patients with eye problems should go directly to this department for registration, investigations and treatment. In order to reach the Ophthalmology Department, one can take an auto rickshaw or local town bus **Route No.2** from the main CMC bus stop or **Route No.1** from Bagayam, near CHAD Hospital and ask to be dropped off at Eye Hospital.

Patients can make appointments by advance booking by coming to the hospital registration counter. In addition, patients with existing Schell hospital number can avail the online appointment system through the CMC appointment portal available on the internet. The OPD functions from Monday to Friday as full working days, Saturday as half working day and is closed on Sundays.

For further details please contact the Main Reception or write to the Head, Ophthalmology Department, Schell Campus, Arni Road, Vellore - 632 001, Tamil Nadu. Suggestion for improvement or complaints can also be made to the head of the department.

Tel number- 0416 228- 1201, 0418228- 1309.

MENTAL HEALTH CENTRE (MHC)

CMC's Department of Psychiatry, is situated on the Christian Medical College Campus at Bagayam, 7km south of the main campus. **Patients (infants, children, adolescents and adults) with psychiatric problems and neuro-psychological disabilities may go directly to this department for registration, evaluation and treatment.** Both inpatient and outpatient services are available.

For further details please contact Head of the Department of Psychiatry, Mental Health Centre, Christian Medical College, Bagayam, Vellore-632 002. E-mail : childpsych@cmcvellore.ac.in. Phone No.0416-2284307.

In order to reach the Mental Health Centre (MHC), take No.1 or 2 town bus from the bus stop near the CMC out-gate which goes to Bagayam. If travelling by personal or hired transport ask for directions to the Bagayam Police station. The Main gate to MHC is next to the Bagayam Police Station.

NAMBIKKAI NILAYAM

Nambikkai Nilayam is a facility for children with Neurodevelopmental Disorders, under the Child and Adolescent Psychiatry Unit, Department of Psychiatry. The facility was initially established in 1978 for children with intellectual disability but subsequently started treating children with various neurodevelopmental disorders like Intellectual Disability, Developmental Delays, Autism, Language Disorders and Specific Learning Disabilities. The emphasis of treatment is on caring for these children by involving the parents and family members through education and therapeutic involvement. The services are provided with input from members of a multidisciplinary team of experienced Psychiatrists, Clinical Psychologists, Rehabilitation Psychologists, Occupational therapists, Speech therapists, Special Educators and nurses. Based on the child's cognitive, communicative and adaptive functions, outpatient follow up and/or a 12- week parent training intervention as day care or inpatient is provided in either of the following

therapy programs: Infant Stimulation, Autism therapy, Early Intervention and Advanced Intervention.

For further details please contact:

Child and Adolescent Psychiatry, Department of Psychiatry (Mental Health Centre), Christian Medical College, Bagayam, Vellore-632002. E-mail:

childpsych@cmcvellore.ac.in. Phone No.0416-2284307.

REHABILITATION INSTITUTE

The Rehabilitation Institute is an inpatient facility under the Department of Physical Medicine and Rehabilitation (PMR) and was dedicated in 1966 by the then Union Minister for Health Dr. Sushila Nayyar. This service has expanded in the year 2018 to 100 bedded inpatient facility. This institute offers comprehensive multidisciplinary rehabilitation for people with spinal cord injuries, acquired brain injuries, cerebral palsy and other conditions leading to cognitive and physical disabilities and amputees. The multidisciplinary team comprises of physiatrists, specially trained nurses, physiotherapist, occupational therapist, speech therapist, prosthetist and orthotists, social workers, psychologists and rehab engineers. Movement analysis lab, Urodynamics Lab, Diagnostic and Therapeutic Ultrasound services. Electromyography services and Spinal cord regeneration research laboratory and multi-terrain wheelchair training are few of research come service facilities available. Rehab Research Laboratory has also set up to focus on Rehabilitation Engineering to develop innovative technology for people with disabilities. There is also a canteen and kitchen service for the in-patients. Rehabilitated severely disabled persons are encouraged to join in a suitable vocation and, we offer vocational training for the needy people alongwith free food and accommodation through MVT Home located near Rehabilitation Institute, Bagayam.

For further details, visit this link :

<https://www.cmch-vellore.edu/Departments.aspx?depttype=ALL>

In order to reach the Rehabilitation Institute, take No.1 or 2 town bus from the bus stop near the CMC outgate which goes to Bagayam.

COMMUNITY HEALTH AND DEVELOPMENT (CHAD)

This Community Health And Development (CHAD) programme under the Community Health Department of CMC, Vellore covers a population of approximately 200,000 in the rural, urban and tribal community. This programme covers the Kaniyambadi block, urban slums of Vellore and the Jawadhi Hills area. The programme is carried out through the joint efforts of medical and nursing staff, social workers and volunteers. Health activities are done in close collaboration with the existing government services. The 140 bed CHAD hospital serves not only as a base hospital for the peripheral programme but also as a secondary health center.

For further details write to the Head, Community Health Department, CMC, Bagayam 632002, Vellore District, Tamil Nadu.

RURAL UNIT FOR HEALTH AND SOCIAL AFFAIRS (RUHSA)

Twenty five kms north west of Vellore in K.V.Kuppam Block is the **Rural Unit for Health and Social Affairs (RUHSA)**. It is an outreach health care programme of Christian Medical College started in 1946 as Kavanur Rural Health Center responding to the felt need for providing health care services to a most backward rural development block in Vellore district – K.V.Kuppam. In 1977 primary health care concept and socio-economic development of the community was introduced to over-all health care services.

Secondary and Primary Level Health Care:

RUHSA Department provides both secondary and primary level health care services to a population of 138,803 in K.V Kuppam block and also to the residents of other neighboring blocks through its 75-bed Community Health Center and 18 Peripheral Service Unit upgraded to 25 outreach centres. Outpatient services include general clinic and specialty clinics for antenatal (High Risk ANC), well baby, diabetes, TB, HIV, ENT, Ophthal, Psychiatry, Orthopedics, RT Clinic, Geriatric Clinic, Surgery, Dermatology, Neonatology Clinic, HIV and AIDS counseling, nutrition counselling, Occupational therapy services.

Community Development Programmes:

RUHSA is involved several programs to advance the health, education and socio economic status of the community like:-

- Microfinance/ Microcredit schemes for Self help women groups.
- Youth Clubs
- Farmers clubs
- Elderly day care centers
- Play center for rural children
- Health Education
- Skill Development for women
- Empowering adolescent through counselling and life skill training.
- Child development initiative neurodevelopmental disorders
- Motivational enhancement therapy for substance abuse.



Training: RUHSA focuses on training for health care, development and management with special emphasis on training middle level health workers to contribute towards improving Sustainable Development Goals in the country.



Annually about 2400 students are trained in primary health care and health management through short courses (1-12 weeks). Need based training for NGO's and government agencies are also done.

Research: Significant contributions are made in generating and advancing knowledge through population based research with support from international and national Research Organizations. The effort is towards developing sustainable models for health services in low resource setting, Research in MCH care, Nutrition, HIV- AIDS, Cancer cervix and Oral cancer screening, Patient Navigation System for diabetic care, RESPIRE for chronic lung disease care, CF-NDDI Family centered care for neurodevelopmental disorder in Children, COVID-19 prevalence and effects in the community are some current research activities.

For further details please contact:

The Head, RUHSA Department
Christian Medical College
RUHSA Campus P.O 632 209
Vellore District, Tamil Nadu, India

Phone : 04171 - 246251, 9367985804

Fax : 04171 - 246255

E-Mail : ruhsa@cmcvellore.ac.in

Chittoor Campus, Christian Medical College Vellore

The Chittoor Campus of the Christian Medical College Vellore has made major strides in terms of its development over the last couple of years. The infrastructure for a 130- bedded hospital has been put in place and this hospital is currently active. The campus has four state-of-the-art operation theatres, which have been fully operational since September 2016. The fittings inclusive of surgical and anaesthesia machines involve the latest technology. A total of 3000 surgeries have been performed during this perineighbouring The patients on whom surgeries were

performed include those from Chittoor district, the surrounding states (from where large proportion of the patients come) as well as those from the countries. The surgeries involve several departments including General Surgery, Paediatric Surgery, Orthopaedics, Orthopaedic Oncology, Spine, Dental Surgery, Endocrine Surgery, Obstetrics & Gynaecology and several other specialities with excellent anaesthetic facilities.

A total of more than 11,000 outpatients are seen per month. The patient load comprises all specialities including Internal Medicine, General Surgery, Paediatrics, Psychiatry, Anaesthesia, Orthopaedics, ENT, Ophthalmology, Endocrinology, Cardiology and Community Health. The hospital has a state-of-the-art laboratory that is well-equipped with the latest technologies.

The emergency services have facilities for non-invasive ventilation, which are performed very frequently.

The prosthetic and orthotic manufacturing units have been established, the only one of its kind in southern Andhra Pradesh.

HOW TO REACH VELLORE AND CMC (Main Campus)

CMC is located at Vellore, the district head-quarters of Vellore District, Tamil Nadu. The main campus is situated on the Ida Scudder Road about **2 km from the main bus-stand**. Those coming to Vellore by broad gauge train should get off at Katpadi Junction. The main campus is about 6 km from Katpadi Junction. Town buses (No.1 & 2) operate regular day and night service from Katpadi railway station via CMC to Bagayam. Taxis and auto-rickshaws are always available at Katpadi Railway station

and will charge approximately Rs.400/- for taxis and Rs.170/- for auto rickshaws to bring you to the main campus. You can approach the Emergency centre for emergency Medical care in entrance of the Katpadi Railway station.

Patients travelling to Vellore by meter gauge train (Villupuram - Tirupathi line) should get off at Vellore cantonment station which is 2 k.m. from the main campus.

Auto-rickshaws and cycle-rickshaws are available at approximately **Rs.100/- and Rs.70/-** respectively to take you to the main campus.

Patients who arrive at Chennai and wish to come by bus to Vellore should take bus no.102 from the new bus stand in Koyambedu. This service is available every 15 to 20 minutes and is about 3 hours journey, a distance of 140 k.m.

For those coming by air, the options available are either to come into Chennai city from the airport (by bus, taxi or suburban train) and find a suitable connecting train from Chennai Central to Katpadi or a bus from Koyambedu or take a taxi right from the airport to CMC, main campus at an approximate cost of **Rs.3500/-**.

OUTPATIENT DEPARTMENT (O.P.D) BUILDING

OUT PATIENTS SERVICES



The Out Patient block is a four storeyed building situated on your right as you enter the main gate.

Most of the Out Patient clinics function in this building.

The Out Patient Services department is a very busy area treating more than **7,500 patients** per day.

Receptions:

- Reception staff at the OPD and Centenary building will assist patients with information and accompany them, if need be, and provide any sort of procedural assistance if patients may require. Please contact G-12 (OPD Reception) for assistance.
- The Main Reception is located in the Main Building near the Chapel, the staff there will assist and provide information to In-patients, Out-patients, patient relatives, visitors, students and staff.

OPD Entrance Gates:

Entrance checks and instructions

- At the entrance gates patients should produce the appointment slip and the Hospital Number card for verification by the security staff.
- After successful verification the patient and one relative will each be given one wrist band which is like a pass to enter the OPD building.
- Only one relative for a patient is allowed to enter the OPD building.
- The patient and relative can enter the OPD building only 30 minutes before the appointment time mentioned in the appointment slip.

- Large suitcases and luggage bags are not permitted inside the OPD building, patients are requested to leave the luggage in their lodges.

REGISTRATION PROCEDURES

The registration procedure in CMC allows patients to register themselves as a **General Patient** or a **Private Patient**.

i) New General Registration (This facility is for general patients who come to CMC without prior online appointment).

a) Fill in the registration forms kept at the ISSCC Reception No.401. Please fill all details accurately according to your Government photo I.D as they are permanent records which you may require later for reimbursement or further correspondence. If you know the area Pin Code, enter it correctly on the registration form. Please give your present active mobile number or email I.D for any further official contact.

Note : Don't fill the registration form for revisits.

b) After filling the form, proceed to ISSCC building adjacent to OPD building for triaging (counter No.401).

c) After triaging proceed to the cash counters (MCTT) and submit the filled in registration forms with registration fees of Rs.250/- for General patients.

d) Hospital Number Card:

- Hospital Number card is provided to every new General patient which serves as patient number card.
- This card is mandatory at the entry gates and for all services within the hospital premises.
- Fresh Hospital Number Card will be issued in replacement of lost/ damaged card for fee of Rs.100/- after verification.

e) Proceed to the appropriate clinic with the payment receipt. This receipt will have your name, hospital number, date, reporting time and location of the clinic. Kindly check name, hospital number, date and time of appointment.

f) Submit the payment receipt to the Medical Record Officer at the clinic you are visiting. It is important that the Hospital Number Card / Patient Number Card to be kept safe. Please visit the OP clinic at the specified time on your registration slip.

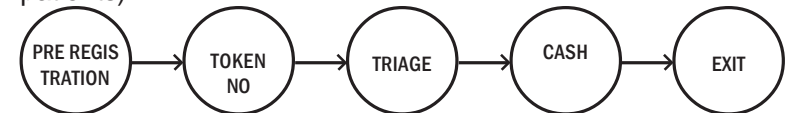
g) Please report half an hour before your appointment time.

g) Kindly bring your photo I.D issued by Government (Aadhar Card, Pan Card or driving licence, Passport) when you visit OPD.

ii) NEW PRIVATE REGISTRATION

PRIVATE PATIENT FACILITY CENTRE (PPFC) at Silvergate 600

(This facility is for private patients and repeat private patients).



- New private patient registration
- Repeat patient appointments for revisits.
- Against cancellation appointments (Tatkal appointments)
- Cash counter for investigations and appointments.

Caution :

-- Kindly do not seek middlemen like brokers or agents for early / tatkal appointments.

-- As they are provided for free by CMC.

-- Patients should visit the PPFC in Silver Gate 600 in person for early appointments.

Online Pre-registration process :

New Private patients should do registration online. **www.cmch-vellore.edu --> Are you --> a patient?--> Patient Portal --> Proceed.** After successful online registration you will get a User ID

- Please note down the user ID and password, which should be presented adjacent to the Silver Gate for triage and appointment.
- If you know which department to go/ you have a referral letter please inform to the staff at the Reception.
- Your token number and triage station will be displayed on the television in front of you in the waiting area.
- After triage proceed for payment.
- If you have an urgency for appointment please explain that to the triage staff who will help you.
- Please note that online Pre-registration can be done from your smart phone, personal computer or the registration room adjacent to the Silver Gate (New Private Patient Facility).
- Every private patient will be given a Hospital Number Card.
- Your repeat appointments can be made using OPAD, Credit / Debit cards at Silver Gate.
- Please ensure that you have deposited or topped up Out Patient Advance (OPAD) before seeing the consultant. OPAD deposits can be done in any cash counter, refer to page 24 for OPD instructions.

Advantage of Pre-Registration

Patients who have already done Pre-registration online can skip the queue for the pre-registration procedure near Silver Gate.

REVISITS

- General patients must pay Rs.130/- for re-visit towards repeat registration charges and private patients must pay Rs.320/- for revisit.
- Private Patients who have paid the consultation fees of Rs.900/- need to pay Rs.750/- only as consultation repeat - cum registration fees for re-visit after three months.
- Kindly produce your Hospital Number card, don't fill the registration form again.
- Patients with OPAD/ Credit / Debit card can pay on your respective OP Floors.
- For cash payments please use the cash counters on the the OPD Ground floor and ISSCC building Ground Floor.

Online Appointments

CMC Mobile App

Appointments can also be booked through CMC Mobile App. Mobile App named as **CMC Patient Portal** can be downloaded from the CMC website and Google playstore.

Online Appointments (advance booking)

Online appointments can be booked in advance on our website **www.cmch-vellore.edu --> Are you --> a patient? --> Patient Portal --> Proceed** and follow the instructions.

If you have any queries, please go through the FAQs (Frequently Asked Questions) on the website.

-- New and repeat OP appointments can be made online for General and private patients (Indian and International Patients).

-- Date change is allowed online for five times in the CMC website only for the appointments booked during the COVID 19 pandemic. Change in appointment date will be allowed only upto one day before the day of Appointment date.

-- Appointments booked online cannot be refunded or cancelled.

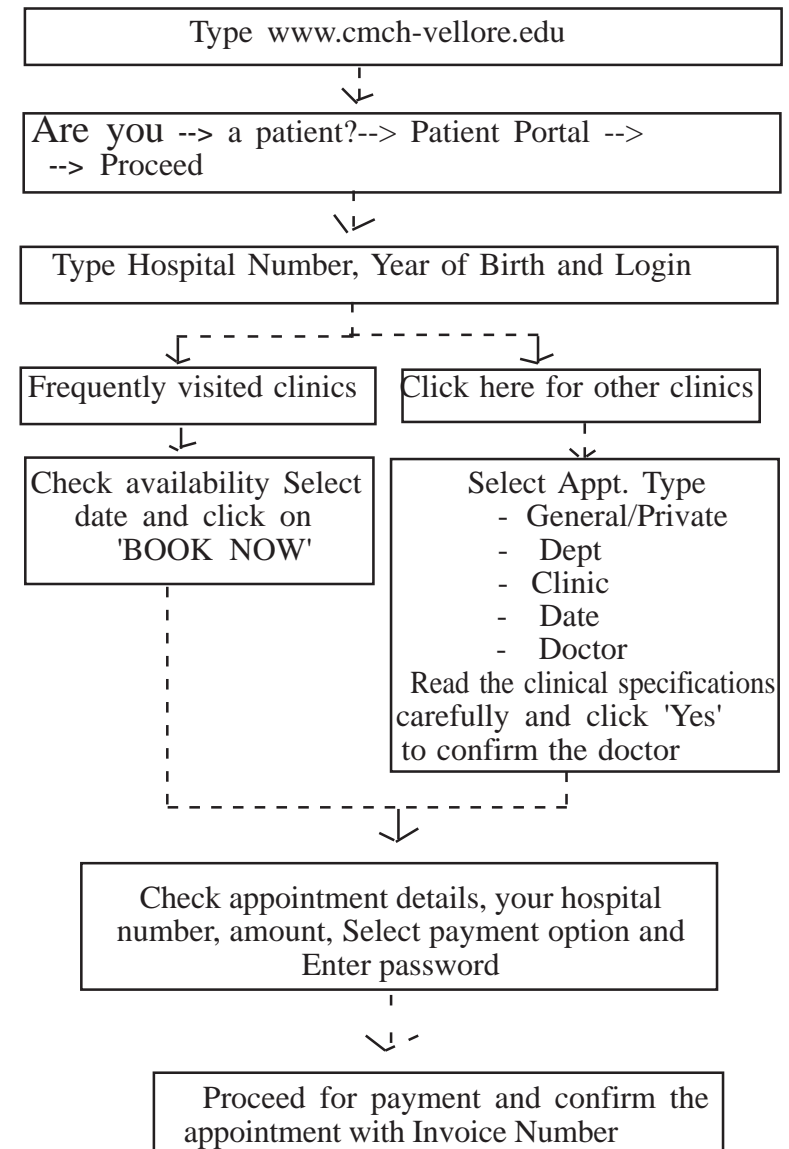
Against Cancellation of Appointments

(Silver Gate 600 ISSCC Building, Ground Floor, Counter No.492)

- If you are a New or Repeat patients (with Hosp.No.) and you don't get early appointment, Please contact Silver Gate 600 / 492 counter for assistance.
- Patients with inter departmental referrals (general) will be given priority. Private interdepartmental referrals can go to Silver Gate (600) Monday - Saturday between 1.p.m to 6.p.m for appointments.
- Please bring a valid Government issued photo ID proof alongwith the patient for early date change at this counter.
- If your patient is very sick please approach the ISSCC building Reception/OPD Reception for urgent help.
- No extra charges is levied for appointments. **Do not pay money to middlemen to get appointments.**

REPEAT REGISTRATION FOR THE INDIAN PATIENTS

Please check if your Internet settings are ON



Payment counters

For patient convenience and quick transactions, all floors at OPD block are cash and card counters. Patients are requested to use OPAD, Credit/ Debit card, cash or online payments (in Mobile App/ CMC Website) for payments of investigations and appointments.

REFUNDS for appointments :

1. No refund for General new and General repeat registrations.
2. No refund for Private repeat registration of Rs.320/-.
3. No refund after date change.
4. Refund for private new registration (Rs.900/-) and three month renewal (Rs.750/-) is refundable one day before the date of appointment after deducting registration fee of Rs.320/-.
5. Date change is possible only one day before the date of appointment.
6. You can contact the OPD Supervisors at Counter No.G31/G32, ISSCC ground floor for assistance for refunds.

Unit changes are done through the Medical Superintendent's Office. Patients doing online registration can send an email to msoffice@cmcvellore.ac.in with reason for change.

Refund Timings:

24 hours at room No.105, first floor of Main building.

OPAD (Outpatient Advance)

OPAD is an Advance Payment for your Out Patient expenses)

Advantages of OPAD

- Easy and quick transaction.
- Need not carry large sum of money in hand all the time.
- Quick, easy and simple refund of remaining money.
- Can avoid long queue.
- You can top up your OPAD at any one of the payment counters.

Minimum Deposit -- Rs.2,000/-

In multiples of -- Rs.1,000/-

Maximum Limit -- Rs.20,000/-

- OPAD refund upto Rs.2,000/- is available at anyone of the cash counters with your original cash receipt and ID proof.
- Above Rs.2,000/- can be refunded at Billing Section (Room No.105) with your original cash receipt and ID Proof.

REGISTRATION TIMINGS :

- | | |
|---------------|----------------------------------|
| Monday-Friday | 6.30 am - 11.00 am (Morning OP) |
| | 6.30 am - 3.00 pm (Afternoon OP) |
| Saturday | 6.30 am - 11.00 am |

Medical Records Officer

Each clinic has a Medical Records Officer who is responsible for the functioning of the clinic from patient registration to managing patient records.

Floor Manager

Every floor has a Floor Manager. You can contact them if you need any help or if you have any suggestions or encounter problems during your treatment at the hospital. Following are the phone numbers:

OPD Building - 1st Floor	— 8300205228
2nd Floor	— 8300205229
3rd Floor	— 8300205486
Ground Floor	— 8300205302
Basement	— 8300205227
ISSCC Building	— 8300205230

CMC Tele-consultation

The Tele-Consultation facility has been functioning in CMC from 8th April, 2020. During the COVID 19 Lockdown the Tele-Consultation facility is a big boon and advantage for patients who could not travel to CMC Vellore. Repeat patients and new patients can book Tele Consultation appointments in the CMC Website.

The procedure to book a Tele-Consultation appointment in CMC, Vellore for new and repeat patient is as follows:

1. Visit the CMC website www.cmch-vellore.edu — > Are you? — > **Patient?** — > **Patient Portal** — > Login using Hospital Number and Password and select 'Tele Consultation'.

2. Select the required Department and Doctor and proceed for payment online :

- Rs.900/- for first visit
- Rs. 750/- for first visit to other departments and repeat registration once in 3 months.
- Rs.330/- repeat registration within 3 months.

3. After appointment is fixed, you will receive instructions| and a call from CMC on the day of appointment.

4. After consultation, prescription and medical report will be sent to the patient's registered email I.D.

Shalom Family Medicine Centre at CDC

The Shalom Family Medicine center at CDC, Sathuvachari brings the services of CMC exclusively to the people of Vellore. It functions under the department of Family Medicine and is aimed to bring back the concept of a family doctor for every family. Doctors trained in the specialty of family medicine will provide comprehensive care for 90% of the health issues of all the members of a family along with referral to other specialists and coordination of care when required.

The services will included management of common health problems for all age groups from new born children to the elderly.

It has a blood collection area for sending samples to the main hospital lab, a pharmacy and a treatment room for minor procedures, dressings and ECG.

With electronic medical records, the doctors in the centre have access to all the records of the patients in the main hospital and the records of patients made in the centre will also be available for the doctors in the main hospital when needed. With its focus on patient-centred medicine and continuity of care, the

centre is your point of care for all the members of your family with your personal family physician.

It will function from 8 am to 3 pm from Monday to Friday.

CMC Trauma Care Centre, and Temporary COVID Health Care at Kannigapuram

CMC Vellore is currently in the process of establishing a new hospital campus in Kannigapuram, Tamil Nadu which is nearing completion. The Kannigapuram campus located in the new District of Ranipet has inaugurated its **400-bed facility for COVID -19 patient care** on 17th June, 2020.

The new hospital campus will be the first of its kind in southern India with more than 1000 beds and a Level 1 Trauma Care Centre. With the onset of the coronavirus pandemic, the need of the hour has led to the creation of a COVID-19 patient care facility which will be developed in three phases.

This facility would treat COVID-19 positive patients.

The facility will be staffed with an expert medical team along with basic laboratory and radiological diagnostic facilities. The patients will be assessed regularly and referred to the CMC Main hospital if requiring further management.

This temporary COVID health centre would predominantly cater to the Ranipet district and would act as a surge capacity for the Main Hospital also.

FAQs regarding COVID – 19 lockdown travel restrict
In general, during COVID-19 restrictions, patients are advised not to attend any hospital unless it is essential.

Q: For how long will this last?

Ans: The period will be till the date set by the Government.

Q: Will CMC OPD be closed during lockdown?

Ans: OPD is not closed, you can come on your appointment date for consultation.

Q: Can I cancel and get refund for my appointment?

Ans: Cancellation and refund of appointment is not possible but the date of appointment can be changed to a later date.

Q: How can I change my appointment date online?

Ans: Kindly login to the CMC website www.cmch-vellore.edu, with your hospital number and the year of birth. Then click the 'Date change' button and proceed to change the date.

Q: How many times can I change the date of my appointment postpone?

Ans: Now you can change the date of your appointment online 5 times on the CMC website.

Q: On choosing another appointment date in the “change date” option, I am asked to pay Rs 750/- towards “renewal consultation”. What should I do?

Ans: This is the usual rate if 3 months has passed since you last paid a similar amount. Please make this payment. When you come to CMC, please bring BOTH the Rs 320/- receipt of your original appointment along with Rs 750/- receipt of your fresh appointment. As a special case, we will refund the Rs 320/-.

Q: I am not sure when I can travel; how can I choose a date to postpone?

Ans: Please postpone to any future date of your choice now. Later, you can change it again after your visit plans are finalised.

Q: By when should I do this postponement?

Ans: Please make sure you make the date change before the date of your appointment. Once the date of appointment arrives, you cannot postpone it.

Q: I am not able to change my appointment date online. What to do?

Ans: Please phone the CMC appointment helpline: 9498763101 or 9498763201 from 8 am to 4.30 pm. The CMC Exchange number is 0416 2282500 / 9498760000.

Q: I need to change my surgery date as I am not able to come to CMC during lockdown, what should I do?

Ans: Kindly contact your doctor's office by email to inform and make changes. You may also check the list of email I.D available in the patient guide book on the CMC website.

Others

Q: I have a medical emergency. Will I be seen?

Ans: Rest assured that CMC continues to offer all services. All patients who need emergency or essential care will be seen. They will be admitted if necessary, depending on availability of beds.

Q: I am concerned about my long term condition (e.g. diabetes, hypertension) that needs evaluation and medicines. What should I do?

Ans: Consult a nearby doctor; get medicines from a nearby pharmacy. If your condition requires detailed evaluation, email your doctor, and if she/ he advises, book an online appointment for Tele Consultation and you will be seen.

Q: Can I take the same medicines as I am not able to come to CMC?

Ans: You could contact your treating doctor in CMC by email/ Tele Consultation for clarification regarding medicines. The email can be found on your medical report / discharge summary given from CMC.

Q: I am pregnant and have been having regular antenatal checkups at CMC. What should I do?

Ans: If possible, you can come for your regular visits. Also, you can email your doctor at the department email available on the website. Your doctors will advise you on the minimum visits required. If you have any concerns, please report to the hospital even if you do not have an appointment.

Q: Can I have my delivery at CMC?

Ans: Yes, you can.

Q: I am currently undergoing radiation therapy. Will it continue during this period of lock down?

Ans: Yes, the treatment will continue as planned by your oncologist for you.

Q: Can I change the date of my radiology appointments (X-ray, USG, MRI, CT)?

Ans: Yes, for change of radiology appointments kindly call 0416-2283015. Or email to radiology department at radio@cmcvellore.ac.in.

Q: I am currently undergoing chemotherapy. Will it continue during this period of lockdown?

Ans: Yes, the treatment will continue as planned by your oncologist for you.

Q: I need to get my repeat medicines only.

Ans: Please get them from your local pharmacy for now.

INTERNATIONAL RELATIONS OFFICE

GENERAL INSTRUCTION FOR FOREIGNER REGISTRATION IN INDIA

The Government has made it mandatory that all foreign nationals and their Attendants coming to CMC for treatment should register with the International Relations Office and inform the nearby Police station within 24 hours of arrival at CMC.

Every foreigner entering India by air, land or sea is required to complete the Embarkation/Disembarkation card (D/E card) proforma (Form D)- As per the Registration of Foreigners Rules, 1992.

Registration for foreigners in International Relations Office

New Patient Pre-Registration form can be filled online (Webside I.D : www.cmch-vellore.edu) or directly bring the passport to IRO. Those who are directly admitted in Emergency ward/ direct ward admission should also register in the IRO.

The IRO has facilities such as Brochure, Pre-Registration, Passport Registration, Triage, Cash counter. IRO encourages every to use OPAD (OP Advance Deposit) for repeat appointments and other payments. The Indian Bank which is close to IRO facilities International patients who have brought Dollars to open NRO account and get an ATM which is valid for 6 months. Queries for appointment will be handled by IRO. Email I.D : iro@cmcvellore.ac.in.

Patients from Bhutan and Nepal should bring a xerox copy of their Original voter ID card or Original Citizenship card issued by the government to get register in International Office.

SILVER GATE (600) is open on Sundays for both New and Repeat registration from 7.00 a.m to 3.00 p.m.

GENERAL INSTRUCTION FOR OUR HOSPITAL AS PER FRRO ADVICE, VELLORE

1. All Foreign patients & attendants should come with Original passport and valid medical Visa and attendants Visa.
2. Those who have special endorsement in visa except Bangladesh nationalsie. "Registration required" must register in FRRO through online within 14 days of arrival in India" (FRRO registration).
3. Those who have more than 180 days valid Visa must also register in FRRO (within 14 days of arrival) though online.(Types of visa- Med, Medx, Med-1, Med -2 and X -misc).
4. Foreign nationals coming for medical treatment will have to come on medical visa preferably, but any category of visa is accepted for both Outpatient and Inpatient treatment.
5. Treatment for diseases which require organ transplant will be permitted only on medical visa.
6. Medical visa is mandatory for Pakistani Nationals requiring indoor medical treatment.
7. Hospital has to mandatorily comply with C-Form formalities within 24 hours of inpatient admission.
8. In the event of a patient attendant falling sick, requiring inpatient medical treatment/ out patient treatment can be rendered on the same visa.

Book through the IRO online facility (web i.d and steps below)

Step 1 : Web I.D: <http://www.cmch-vellore.edu>

Step 2 : Patient Service

Step 3 : Appointments

Step 4 : For foreign nationals, please "click here" to book through the IPO online facility.

VISA Extension

For extension of Visa get letter through the doctor from the secretary mentioning the reason for your stay.

FRRO Registration

For FRRO (Foreign Regional Registration Office) Registration get letter through the Doctor from the secretary mentioning the duration of treatment in CMC Hospital.

1. Special endorsement in Visa except Bangladesh nationals i.e. " Registration required" must register in FRRO through online within 14 days of arrival in India.

2. Visa over 180 days must also register in FRRO through online (Types of Visa-Med, Medx, Med-1, Med-2 and X-misc).

Please contact International Relations Office (900B) in West Block (old Prince Manor Building).

Timings : Monday - Friday 8.00 am to 4.30 pm.
Saturday 8.00 am to 1.30 pm

A. Outpatient Block :
Cash counters for appointments and investigations

Time	Counter	Function
10.00 am to 6.30 pm	7,8, 9	All functions
8.00am to 8.00 pm	10,10a	All functions
7.30 am to 4.00 pm	5	For staff/ retired staff and dependants
6.30 am to 4.30 pm	10B	Issue of OPAD, OPAD topup and all functions

B. ISSCC Block :

Time	Counter	Function
7.00 am to 8.00 pm	1	OPAD Topup above Rs.2,000/- and multiples of Rs.500/- only
7.00 am to 8.00 pm	2, 3, 4	OPAD Topup and transactions
6.30 am to 8.45 pm 7.00 am to 8.15 pm	5, 6-10	New registration till 11.00 am, all function after 11.00 am.
6.30 am to 9.00 pm	11, 12	Repeat registration upto 3.30 after 3.30 all functions
6.30 am to 9.00 pm 8.00 am to 10.30 pm	13 14	Fasttrack & IP Staff relative counter for staff upto 6.00 pm. 6.00-10.30 p.m All functions.
6.15 am to 12 midnight	15	Paediatric casualty

Sundays & Other Holidays

Time	Counter	Function
8 am - 3.00 pm	CC5, ISSCC Building	New Registration and all functions
8 am - 4.00 pm	CC6 ,,	All Functions
12 noon - 8 pm	CC7, CC8	All Functions
7am-12 midnight	CC15 ,,	Paediatric Casualty
10 am - 1.45 pm	A Block	

Silvergate (600)

6 am - 9.00 pm Mon - Friday
6 am - 6.00 pm Saturday
7 am - 3.00 pm Sunday

**450 Well Baby Clinic - 8.00 am - 4.30 pm (Mon - Fri)
8.00 - 12 noon (Sat)**

O.P. RATES

O.P. RATES	GENERAL	PRIVATE	CASUALTY
New Registration	250.00	900.00	320.00
Repeat registration	130.00	320.00	320.00
Repeat Private Consultation (once in 3 months)		750.00	

CASH COUNTERS

LOCATION	WORKING HOURS
A. R.T. BLOCK (First Floor)	
PRIVATE CONSULTATION FACILITY(PCF) (Regular and Private rate Patients)	
Monday to Friday	: 8.00 a.m. to 4.30 p.m.
Saturday	: 8.00 a.m to 1145 a.m
B. MAIN BUILDING	
(a) CASUALTY COUNTER (No.3 & 3A)	
All days	24 hrs
(b) PHYSICAL MEDICINE AND REHABILITATION COUNTER	
Monday to Friday	: 8.00 a.m. to 4.30 p.m.
Saturday	: 8.00 a.m. to 11.45 noon
(c) AK LAB COUNTERS	: 8.00 a.m to 4.30 p.m
(d) B-WARD COUNTER	: 10.00 a.m. to 6.30 p.m.

In the OPD Building each floor has two cash counters. You can use your cash, OPAD / Debit/ Credit card to do payment in these counters.

(e) OPAD Advance counter 212 (OPD building 2nd floor)

OPAD/ Credit/ Debit cards are accepted.

PROCEDURE FOR PAYMENT OF BILLS

Cash should be paid at cash counters only.
Demand drafts are accepted at all cash counters.

Payments can be made through OPAD/ Debit/ Credit cards in all floors, in ISSCC Building (4 to 14 Counters and in OPD Building (7 to 10, 10a, 10b counters).

Very poor patients who cannot afford to pay the registration fees of Rs.250/- or revisit fees of Rs.130/- are requested to approach the OPD Reception (G12) for free registration.

To avoid over-crowding in the clinics only one relative will be permitted to accompany a patient.

Entry and Exit points :

Gate 1 : Entry for patients who have Doctor's appointments on same day.

Gate 2 : Only exit.

Gate 3 : Entry for patients who have blood investigations ECG.

Gate 4 : Entry for patients who have to go for x-rays and to P.C.F.

We need your co-operation in this regard.

Note : Kindly produce your Hospital Number Card at all the entry level.

GENERAL PATIENT/ PRIVATE PATIENT

If you choose to be a **General Patient**, you will be seen by one of the doctors in the appropriate clinic. But if there are concerns a second opinion is always asked for from a consultant at no extra cost.

If you are a **Private Patient**, you will meet the consultant in the appropriate outpatient clinic or by prior appointment at other times. In some speciality clinics during the first visit you will be seen by a junior Consultant / Registrar and the second visit by the Consultant. All fees and charges collected go to the institutional funds and no doctor working in CMC has any private practice.

When you (as a general patient or private patient) are referred to another department for opinion or treatment, the option is available to you to be seen as a general patient or as a private patient.

Interdepartmental Referrals :

Referral Consultation on the same day to a different department for a private consultation is Rs. 750.00. Registration charges for consultant in the same unit is also Rs.750.00. **Please show your Hospital card / OPAD at all service stations.** Private interdepartmental referrals can be done in the Silver Gate (Private Patient Facility) Location 600.

Timings : Mon - Fri : 12 Noon - 9 p.m.
Saturday : 12 Noon - 6 p.m.
Sunday : 12 Noon - 3 p.m.

ACCESS - 603

(Access to Corporate Cashless Entry and Services)

ACCESS is a single window facility for processing Cashless requests.

All patients referred by companies should first go to the ACCESS Counter (603) adjacent to New Silver Gate with the company referral letter to get their paper processed.

New Company referred patients can book advance appointment by sending email to access@cmcvellore.ac.in with the company referral letter, investigation reports and the below mentioned details:

- Patient Name
- Age, DOB
- Sex
- Marital Status
- Required Appointment Date & Department
- Mobile Number

Repeat company referred patients can book appointment online if there is a credit validity date. Repeat patients who doesn't have credit validity date can book appointment by sending email to access@cmcvellore.ac.in with the old referral letter mentioning Hospital Number, Department and the date of appointment required.

Procedure to book repeat appointment :

Go to the website www.cmch-vellore.edu --> **Are you** --> a patient? --> Patient Portal and follow the instructions.

Insurance patients who needs to avail cashless facility for inpatient must inform the treating doctor. For cashless registration contact ACCESS (603) with the following documents:

- * Photocopy of patient Health Card
- * Photocopy of patients ID Proof (anyone) (Voter's Card, PAN card, Driving License, Passport or Aadhar Card)
- * Photocopy of Employee ID Card in case of Corporate Insurance
- * Outside Hospital Reports if any

Contact Number : 0416 - 2283604/ 6193

Email : access@cmcvellore.ac.in

ALPHA CLINIC

(1) Any private patient who wants to be seen quickly can approach for this facility.

(2) You can request your consultant that you be seen in ALPHA Clinic. Call the ALPHA Clinic reception and request for an appointment to be seen by a particular consultant. (Ph.No. 0416- 2282299).

(3) You may request for a particular consultant to see you. However, if he/ she is busy, he/ she has a right to decline. The Patient Service Manager can help you find a suitable doctor for consultation in his/ her absence.

(4) If your consultant is happy to see you in ALPHA Clinic on a non OP day, you can be seen in ALPHA Clinic by paying the difference in consultation fees.

(5) Consultation fee for first visit is Rs.1,765/- (including free second visit within a week and medical report).

(6) Consultation fee for a repeat visit within 3 months is Rs.380/- per visit.

(7) Consultation fee for a repeat visit after 3 months is Rs.1,475/-.

(8) We encourage use of Patient Identification card/ credit / debit cards as ALPHA Clinic is run on a cashless format.

(9) You can do a Master Health check up in ALPHA Clinic. The charges for such a check up is available with the Patient Service Manager in ALPHA Clinic.

(10) Advance booking is not allowed in ALPHA Clinic. Appointments are done one day in advance.

(11) Same day booking can be done through the Patient Service Manager if a consulting slot and the consultant is available.

(12) If the consultant does not see you, your cash will be refunded as per CMC policy.

(13) Your appointment slot will be open for 3 hours pending payment. If payment has not been made within 3 hours, the appointment slot will be cancelled automatically.

(14) For problem / query you can contact the Patient Service Manager in ALPHA Clinic, Ph: 0416 -2282299.

Due to Covid, as a decongestion activity for OPD, the Alpha Clinic services are stopped and normal private OPD is functioning in ALPHA clinic.

EMERGENCIES

(A) Accident & Emergency Medicine

The Accident & Emergency Department is open 24 hours for acutely ill patients who arrive at CMC after regular clinic hours needing immediate care. The triage nurse will assess the patient and issue permission slip for registration. **ALL PATIENTS MUST REGISTER AT THE CASUALTY COUNTER PAYING Rs.320/-.**

Counters are available to pay for emergency investigations and drugs at the Emergency Department.

(B) Paediatric Casualty

The Paediatric Casualty department in the ISSCC is open 24 hours and treats children who are brought after regular clinic hours and requiring immediate care. **THEY SHOULD REGISTER AT THE CASUALTY COUNTER OR COUNTER NO.15 in ISSCC Building** paying Rs.320/- after getting permission slip from Paediatric Casualty.

Counter No.15 in ISSCC is open for registration upto 12.00 midnight. Thereafter registration can be made at the counter No.3 next to the Accident & Emergency Department.

(C) CHEST PAIN UNIT

Patients with chest pain should go directly to this Unit, situated at the entrance of the main campus.

ESTIMATION OF COST

If you would like to know the approximate cost of your treatment write directly to the Head of the concerned department or unit. It is **advisable to estimate your total cost before coming here.** The expenses will possibly include charges for such items as registration, revisits, tests,

investigations, medicine, diet, theatre, anaesthesia, blood, oxygen, bed and nursing, radiation therapy, physiotherapy and occupational therapy, whenever these are advised by the doctor.

Your total cost will depend on the choices you make, whether you wish to be seen as a general patient or a private patient; whether you choose a private, semi-private or general bed as an in-patient.

Patients who require open-heart surgery, kidney transplant, dialysis and other highly specialized procedures, **should obtain an estimated cost of such procedures from their doctors before arriving at Vellore.** Such patients should generate funds from their own contacts. However, some economically backward patients have been able to collect money from sources like Prime Minister's relief fund, Chief Minister's relief fund, various charity organizations and appeals in news-papers for expensive treatment.

Another important factor that will affect the total cost is the length of admission which is determined by your illness and the subsequent treatment. Though doctors will give you information as to the approximate duration of hospitalization, it is sometimes difficult to give an accurate estimation as it will, depend primarily on your condition, the number of investigations and consultations required before treatment and how well you respond to the treatment given.

Apart from the above, there will be other costs incurred such as boarding and lodging. It is wise to budget for all the above and to provide for sufficient reserve. It is important to keep in mind that specialized treatment is expensive and takes time.

REFERRALS

If you are referred to another department for opinion/treatment, the option is available to you to be seen either as a General or Private patient. If you choose to be a General patient and the clinic you are referred to is on the same day, contact the MRO of that clinic for an appointment.

However, if the clinic you are referred to is on another day, you have to pay Rs.130/- for a General patient at payment counters showing the referral slip. If you do not show the referral slip your chart will be sent to your previous clinic.

To see a consultant get an appointment by making a payment of Rs.750/- at Silver Gate (Private Patient Facility) Room No.600. Monday - Saturday between 1.00 pm to 6.00 p.m.

SAFETY OF YOUR REGISTRATION CARD

The registration card (Hospital Number Card) issued to you is an important document. Please retain it carefully. To obtain a duplicate registration number card contact G-31/G-32 (Supervisor counter) in the ground floor of ISSCC building. Your Hospital number card is mandatory. **Do not register for a new card** as this is expensive and time consuming for you and us.

OUT-PATIENT CLINICS

On reaching the appropriate out-patient clinic, submit the appointment slip to the MRO, please be seated in the waiting hall. When your medical chart reaches the clinic, the MRO in the hall will call your name. On producing the payment slip which you had obtained during registration, the MRO will send your chart to one of the doctors. If you have registered as a Private patient, your chart will go to

a consultant or his/ her approved assistant. Your name will be called out when your turn comes and you will be seen by the doctor. Report to MRO according to your reporting time.

When you meet with your doctor feel free to discuss all your health problems with him/her, giving all relevant information about your sickness and follow the advice given.

If the doctor decides to have some clinical tests done, such as examination of blood, urine, stool etc., you will be issued the required forms. The steps to be followed are described below under the heading “**Tests and Investigations**”.

If the doctor decides to put you on treatment, you will be given prescription slips for purchase of medicine/injections and/ or treatment procedures. Steps to be followed are given below.

If the doctor decides to admit you as an inpatient, he/she will give you an admission order. The steps to be followed then are given below.

If the doctor decides on any other course of action, he/she will explain the details to you.

PAYMENT FOR TESTS & INVESTIGATIONS

After obtaining the lab requisition master slip from the doctor, proceed for the payment and then for the appropriate tests/ investigations.

Investigation payments can be made at all payment counters (except pharmacy counters) in the ground floor of the OPD building and ISSCC from 6.30 am to 8.30 pm. You can pay for the next days investigations in the evening itself. In the OPD block, each floor has a payment counter.

ONLINE PAYMENTS FOR INVESTIGATIONS/TESTS

Patients can make payments by online for test/ investigations prescribed by the doctor by visiting our website and using the following instructions.

www.cmch-vellore.edu and click **Patient** and **Other Online Services** then click Online Payments and login <http://www.cmch-vellore.edu/Content.aspx?Pid=P160804010>

Click on the test which the doctor has ordered and proceed to pay . Patients can also use CMC Mobile App for payments. You can use your Hospital Number Card which has sufficient balance (Or Credit Card/Debit card/ net banking) to make payment and take a printout of the receipt sent to your registered email id.

Company patients

Credit patients can make payments for investigations at ACCESS (603) (Adjacent to the new Silver Gate). When ACCESS is closed payment can be made at the counters on the ground floor of the ISSCC building.

BLOOD (Location : G-20)

Counter No.G20 which is located in the Ground floor of OPD is open from 6.00 a.m. to 6.00 p.m. on Monday to Friday and on Saturdays from 7.00 a.m. to 4.00 p.m.

URINE / STOOL / SPUTUM (Location G-21)

Counter No.G21 is open from 6.00 a.m. to 6.00 p.m. from Monday to Friday. On Saturdays from 6.00 a.m to 4.00 p.m. Kindly read and follow the specific instruction before giving urine and sputum samples.

**24 HOUR URINE and other routine Biochemistry samples
(Location : G-21A)**

Collect bottles from No.G21A in the ground floor of the O.P. building. After collecting the specimen return it to the same place.

Timings : 8.00 a.m. - 4.00 p.m.
Saturday : 8.00 a.m. - 12.00 noon

X-RAYS (Location : G-11)

After payment, X-rays are taken in the same OPD ground floor (G-11).

CT SCAN, MRI (Location:Radiology Dept, Main Building)

After payment get appointment at G-11A in the OPD building and report at instructed time.

ECG (Location: G-51)

- After payment you will get an appointment for the procedure to be done. Report as instructed on time. For **Treadmill & Holter contact 623 and Echocardiograms** contact the Cardiology Office on the ground floor of the Main building.

E.E.G., E.M.G.

(Location : New lab near N2 ward main building) :

- After payment you will get an appointment for the procedure to be done. Report as per appointment.

Gastroenterology tests

(location : Second floor of OT building)

After payment, proceed to Endoscopy room on the second floor of the Occupational Therapy Department to fix up an appointment for the prescribed tests.

Nuclear Medicine :

PET-CT Scan (Location : Adjacent to PCF, OP Block)

- After payment proceed to Nuclear Medicine Department on the first floor, opp. B ward, in the main building and report to PCF where the test is to be done.

Pulmonary Function : (Location : ISSCC Seventh floor lift no.2)

- Pulmonary Function Studies
(Spirometry, Lung volumes, Diffusing capacity, Bronchoprovocation, Allergen skin testing, sputum induction, Rhinomanometry, 6. min walk test.)
- Special procedures:- Fibreoptic Bronchoscopy, Pleural Biopsy, Polysomnography and other studies.
 - Make payment at payment counter
 - Fix appointment at Pulmonary Function Lab
 - Report to the area where the test is to be done (as per instruction provided).

For conducting certain tests like cardiac catheterization angiocardiology, bronchoscopy, arthogram etc., and for collecting samples for certain biopsy tests, the patient has to be admitted. The concerned doctor will give admission slips in such cases.

MEDICINES AND INJECTIONS

If the doctor thinks that you need certain medicines, he will give you signed prescription forms. Take them to the Pharmacy payment counters for pricing and payment. Patients can also pay through CMC Mobile App, and through their login in the CMC Website. These counters function from 8.00 am to 7.30 pm. The OPD Pharmacy dispensing counter will issue medicines only for the out patients. Prescriptions of inpatients will not be processed at this counter.

If you need an injection take the procedure form given to you by your doctor and proceed to the 24 hour injection room, which is next to the post office, after payment.

If you are claiming reimbursement, remember to have your receipt endorsed by the pharmacist.

It is safe to buy medicines from the hospital pharmacy to ensure quality and authenticity, correct dosage and strength of the drug. The Pharmacist will explain how to take the medication.

IMMUNIZATION FOR CHILDREN (Location : ISSCC No.450)

Children may be taken to the Immunization and Well Baby Clinic in the ISSCC straight away for immunization.

After weight and temperature recording, the doctor will examine the child and give a prescription for immunizing your child. There is no need for OP registration for this.

MINOR SURGERY DRESSINGS (location : OP building G-43)

If you require minor surgical procedure or dressings, you will be given a prescription for the same, specifying the charges for the treatment. Pay the amount at the payment counter after which proceed to the O.P.Surgery dressing room (G-43) in the ground floor of the OP building.

OTHER TREATMENT

For all other treatment you will be given referral slips which should be taken to the concerned doctors/ units. You will be registered and given instructions to follow.

.DAY CARE FACILITY

For the convenience of out-patients while they undergo specific time-consuming investigation/procedures, a day care facility has been established at **A Block / MTS-2**, where patients can avail a bed and hospital diet, on payment. This facility will be available only during the period of the actual investigation/procedure done during the day i.e. between 7.00 a.m. to 7.00 a.m the following day. Patients can make a request to the doctor who will make necessary arrangements.

The charge for the day-care facility is Rs.5,280/- for A Block and Rs.2,245/- for MTS-2. These charges and the fee for the investigation/ procedure should be paid and reservation made before 3.00 p.m. the previous day. The medical chart of the patient will be sent to the ward automatically.

BIRTH CERTIFICATE

(Location : M.S Office 2 and M.S.Office 3 main building)

For Insurance contact the Medical Superintendent's Office (No.2).

To obtain birth certificate, death certificate, recent corrections contact the Medical Superintendent's Office (No.3) in the Main building ground floor. A form has to be filled in and a fee of Rs.165/- for Birth Certificate has to be paid at the payment counter in the Main building. The birth certificate can be collected in person or by post by paying Rs.220/-.

MEDICAL REPORTS

- To get a medical report, please request the doctor at the time of your final visit to the OPD for online payment or he will give you a voucher for manual payment and make necessary arrangements for the medical report or guide you to the person who may be responsible to arrange this.
- After making the necessary payment, the receipt may be submitted to the secretary in the concerned department along with a self-addressed stamped envelope.
- The medical report will be posted to you later. If the report is ready before you leave you may be able to take it with you.
- Please write your hospital number and department when you correspond, in case you have not received your medical report.

IN-PATIENT SERVICES

ADMISSIONS

All admissions are made only on the advice of the doctors. If the doctor feels you require admission he/she will give you an admission slip which indicates the amount you will have to pay in advance.

The admission procedure varies slightly depending upon whether the patient seeks admission in general ward or private ward.

All clinical departments have wards attached to them. All these wards have few semi-private rooms. At the time of admission patient must indicate their preference for general, private or semi-private room.

Inpatients Advance scheme:

The Inpatient advance scheme is an online facility for patients to pay for the advance online. Patients wanting to pay advance online can inform their doctor to prescribe their advance online, after which the patient can login to their account using their hospital number and password as follows

www.cmch-vellore.edu -> A Patient? -> Other Online services -> Online payments -> Login -> Payments -> Lab order -> Select the advance amount prescribed by the doctor -> Proceed to pay online

GENERAL WARD ADMISSIONS

i) After making the necessary payment you will have to take the admission slip to the ward and show it to the wardsister who will confirm your admission.

PRIVATE WARD ADMISSIONS

i) The private wards are A Block, 'O' block.

ii) Take your admission slip to the CBMO, No.619 on the ground floor of the main building where your admission will be confirmed after payment.

iii) At this office you will be allotted your bed as and when your turn comes. This is because there is a demand for private rooms and a waiting period of a few days or even weeks may become necessary. You are expected to keep checking with this office periodically.

iv) When your turn comes, your admission order slip will be endorsed. You should take this slip to the concerned ward where the necessary files will be prepared and you will be admitted.

MATERNITY PATIENT ADMISSIONS

- i) Maternity patients **in labour can go straight to the labour room** in the ISSCC.
- ii) They need not wait to complete admission formalities.

AT THE TIME OF ADMISSION PATIENTS MUST KEEP IN MIND THAT :

1. All admissions are made only on the advice of the doctors and not at the request of patients.
2. Routine admissions are made between 8.00 a.m. and 4.00 p.m.
3. Emergency admissions are made at all times.
4. General, semi-private and private beds/rooms are available at varying costs. For details of room/bed charges refer to page 57. It is important to note that the charge is only for the room/bed and does not include other costs which will depend on the type of bed facility available i.e. private, semi-private or general.
5. If you are claiming reimbursement of your bills, please contact Reimbursement Section 105A, Main Building, First Floor at the time of admission.

NURSING SERVICES

When you are at CMC as an in-patient, your requirements will be looked after by the Nursing Services. They will carry out the treatment planned by your doctors, make arrangements for your tests/investigations and give constant feedback to your doctor about your progress.

They will look after your convenience and comfort as a patient. You are free to contact your ward sister and seek her advice/ assistance in all matters concerning your inpatient needs.

DHOBIES AND BARBERS

Authorised dhobies and barbers can be engaged for their services on payment. The ward sister will provide you information on this.

ATTENDANTS

It is compulsory to bring one lady attendant to stay in the ward with the patient. In private rooms a camp cot is available for the attendant.

If a private patient does not bring a lady attendant but is in need of one he should approach the ward incharge through whom an ayah can be arranged at a nominal cost. Male attendants are permitted only during visiting hours and meal times. Patients should obtain passes(2) from the ward sister for attendants and relatives bringing food. **It should be returned to the sister-incharge on discharge. Only a lady attendant is allowed to stay with the patient during the night.**

SUPPORT SERVICES FOR INPATIENTS

DIET

CMC has a Department of Dietetics which serves vegetarian, non-vegetarian, western and modified diet appropriate for health condition of patients at the bedside of patients at meal times. Food for the attendant of the patient also can be had from the dietary. Nutritious food is prepared and served under strict standards of hygiene using modern equipment and fully competent staff.

It is not advisable to give the patient food purchased from outside since the method of preparation and the environment in which it is prepared, may not be clean and hygienic.

However, **cooking in the wards is strictly prohibited.**

Meal Timings

For patients in wards

Breakfast	- 7.00	to	8.00 a.m.
Lunch	- 12.30	to	1.00 p.m.
Tea/refreshments	- 3.00	to	4.00 p.m.
Dinner	- 6.30	to	7.30 p.m.

Diet	General Ward	Private Ward
Veg & Non-Veg	200.00	280.00

SPIRITUAL & PASTORAL CARE :

Spiritual and pastoral care are offered to all patients and their families by the Chaplaincy Department. It is located in the ground floor of the main building near the Chapel. The telephone number is 0416-2282016. For further information on Chaplaincy, see page 82.

CHAPLAINCY LIBRARY

The Chaplaincy Department runs a library which is functioning in the Heritage Center located near the main entrance to the hospital. A wide range of reading materials, religious books and magazines are available for reading. This library is open from 8:00 am to 4.00 pm.

PROCURING MEDICINE FOR PATIENTS

General Ward Patients :

- 1) The medicines your doctor prescribes will be written on a prescription which will be given to you.
- 2) You should take the prescription to the appropriate pharmacy counter (location and timings of the pharmacy counters are listed on pages **87-90** for payment.)
- 3) After payment collect your medicines from the pharmacy.

Private Ward Patients :

All medicines will be automatically procured by the nurses and the cost added to the hospital bill.

INFORMATION REGARDING PATIENT'S PROGRESS

The patient and relatives should feel free to contact their doctor for information concerning the patient's progress.

VISITING HOURS

Week days - 4.30 p.m. to 6.00 p.m.

Week ends - Saturdays 3.30 p.m. to 6.00 p.m.

Sundays 10.00 a.m. to 11.30 a.m.

3.30 p.m. to 6.30 p.m.

IN-PATIENT BED RATES PER DAY w.e.f 19/04/2021

	Rs. P		
General Ward	1065.00		
Semi-Private room in General Ward	1210.00		
4-bed with attached bath	1290.00		
3-bed with attached bath	1575.00		
2-bed with attached bath	2415.00		
Double Room with AC (G7 South)	3935.00		
Single Bed Room (Non A.C)	3260.00		
Single Room M/O Block	4495.00		
Single Bed Room (A.C)	5055.00		
Single Bed Corner Room	7415.00		
Deluxe Bed Room	9100.00		
Private Double Room (A/C)	5055.00		
Private Single Room (A/C)	7585.00		
Private Delux Room (A/C)	9550.00		
CCU	6505.00		
Intensive Care Unit - K.N.Ward Bed	6505.00		
Intensive Care Unit - N Ward	6505.00		
Intensive Care Unit - Medical	6505.00		
Surgical I.C.U.	6505.00		
Keeping the body in the mortuary	C	R	P
charges/Day	7355	7355	7355
Preservation of body	2920	4090	5255

Tariff is revised periodically. Tariff prevailing at the time of admission is applicable.

CHARGES AND SETTLEMENT OF BILLS

At the time of admission, patients are required to pay an advance. After admission weekly bills are given to in-patients on every Monday evening. If you do not receive a weekly bill contact the ward sister or ward clerk. For long stay patients bills should be settled on a weekly basis within 48 hours. A final bill will be given on the day of discharge which should be paid before the patient leaves the room/bed. The final bill includes special procedures, major interventions etc. Bills can be settled by cash, demand drafts (D.D) or credit / debit cards / electronic transfers.

If you are claiming reimbursement of hospital expenses, please proceed to Reimbursement Section (105A) which is situated on the first floor of the Main Building Opposite to Nuclear Medicine Department.

Note :

1. Please check and verify the details and the total amount to be paid in the bill.
2. Please ensure that the cash receipt shows the correct amount paid by you.
3. If possible, please tender exact amount to be paid at the counter.
4. For any clarification regarding your in-patient bills, please contact the sister-in-charge of your ward who will be able to help you.
5. All Demand Draft should be drawn in favour of "CMC Vellore Association" and all correspondence regarding billing should only be addressed to the "Treasurer, Christian Medical College, Ida Scudder Road, Vellore Dist - 632004, Tamilnadu".
6. **Original cash receipt is an important document and hence please keep it safe.**

CREDIT BILLING AND REIMBURSEMENT

I. CREDIT AUTHORISATION

- 1. ACCESS (Room No. 603)** (Access to Corporate Cashless Entry and Services) : If you are a patient availing credit facility, please go to ACCESS (Room No.603) situated at the Ground Floor (Silver Gate) Staff at ACCESS will decide on the credit eligibility and credit extension of the patient based on the referral letter from the company or approval letter from the Insurance Companies/ Third Party Administrators (TPAs). This credit eligibility / extension is enabled on the system after which the MCTT staff would print out the needed slips to meet the doctor. If you are an insured patient, the staff at ACCESS gets the Pre Authorization form (PAF) filled by the doctor. This is then sent to the Insurance Company / Third Party Administrator (TPA) for Pre Approval. PAF will be monitored by ACCESS from 8.00 a.m to 8.00 p.m . Between 8.00 p.m and 8.00 a.m. replies will be received by CARE Section (Room No.106).
2. Credit facility at CMC is provided only to Public/ Private Sector companies and Insurance companies who are having tie-up (MOU) with us.
3. If your organization have tie up for credit treatment in CMC, kindly get a referral letter of credit (LOC) from the CEO of your organisation.
4. Once you are a credit billed patient you need not pay any amount for tests etc. in the cash counters. However charges like food, excess room rent and other inadmissible items and co-payment to be paid at the time of discharge. Patients/Attendants has to sign on the in patient bill if needed as per the letter of credit.
5. CARE Section will despatch the bills directly to the companies for settlement of bills.

6. Patients who require major procedures like Neurological procedures, Cardiothoracic Surgery, Bone-Marrow or Kidney Transplantation may need to get special approval from their Company. For high cost treatment Rs.5 Lakhs, the company need to pay an advance before commencement of treatment.
7. Payment of bills by companies will be carefully monitored.
8. CARE Section (Room No.106) functions 24 hours. You can get assistance for ACCESS (603) during office hours and from CARE during non-office hours.
9. When a credit billed patient is referred as an outpatient to Ophthalmology Department/ Mental Health Centre/ Rehabilitation Institute /Nambikkai Nilayam bt the clinician you should contact ACCESS (603) to get the authorisation letter. With the authorization letter you can go to the referral centre.

ACCESS : Phone No.0416 - 2283604/ 6193
Email I.D :access@cmcvellore.ac.in/
care_preauth@cmcvellore.ac.in

10. Self-deposit patients:

Self-paying patients can deposit required amounts as advance through drafts / electronic payments for outpatient treatment. They can avail credit facility against the deposit amount. Deposits received from Organisations must have a covering letter mentioning the instrument details and the name of the patient. All drafts should be in favour of "CMC Vellore Association" payable at SBI Vellore Town, Code:1618.

Patients who want to pay self - deposits are requested to approach CARE Section. The unutilized amount can be refunded at the end of treatment. Refunds are done through cheques/ electronic transfers.

CARE Section : Phone No. 0416- 2282593/ 6311
Email I.D : care@cmcvellore.ac.in.

II. REIMBURSEMENT CERTIFICATE

1. Registration for Reimbursement Certificate (hereafter referred to as RC) can be done only after completing the treatment for out-patients and discharge from the ward for inpatients. CMC issue RCs for out-patients in Form A and inpatients in Form B.
2. All the payments have to be completed before registering for R.C. Please note that if you have received any concession in your bills, you can register for R.C, after paying the concession amount.
3. The registration fee for RC for w.e.f 06.04.2020 is as follows:
 - i. Only Out-patient bill (OP) : Rs.455/-
 - ii. Only In Patient bill (IP) : Rs.605/-
 - iii. OP & IP bills together : Rs.865/-

For each period of admission or treatment separate RC fees needs to be paid.

4. Once the registration is done for RC, we will not be able to accept anymore transaction for inclusion in the same registration. However, you can make a new registration with required fees to get another RC.
5. If you need RC in your own institution's forms, please submit the blank forms to us at the time of registration for RC and not later.
6. Patients who need RC in their employer's official forms, after RC is issued in our forms have to pay an additional sum **of Rs.220/-** for the same.
7. Ensure that you receive a receipt for registration with registration number. If you would like to contact us regarding RC at a later date, please quote the

8. RC will have summary of your bills and also detailed break-up of items including drug details and consolidated cash receipt.
9. Company patients having partial credit facility can register for reimbursement certificate, after the settlement of bills by the company.
10. Medicines which are bought from other than CMC pharmacy cannot be included in the RC. However these receipts can be attested by the treating doctor if found genuine, and claimed directly from your institution. These can be submitted to us along with CMC receipts and bills, for signature. But in case, you need a separate reimbursement certificate, for outside purchase alone, you need to pay separate fees.
11. We normally despatch Reimbursement Certificate to you within 7 working days.
12. In case you were not able to register for Reimbursement Certificate when you were at Vellore, you may send the fees as Demand Draft favouring "CMC Vellore Association", payable at SBI Vellore Town, Code :1618 and a covering letter addressed to the Accounts Officer, CARE Section, Accounts Department, Christian Medical College, Ida Scudder Road, Vellore - 632004, Tamil Nadu with admission and discharge details. If possible attach a copy of discharge summary/ medical report.
13. Patients are requested to keep original receipts and Discharge bill safely for their future reference if needed by their office.
14. You are advised to keep photo copies of all the documents submitted to us.

15. Please provide accurate and full address in capital letters. We send reimbursement certificate by registered post.
16. RC can be collected by Hand also on production of registration acknowledgement slip only. But if no one receives it, it shall be sent by registered post.
17. Insurance patients who have not availed cashless facility and wants to claim in Insurance are asked to contact M.S Office (Room No. 2) with claim form.

Reimbursement Section :

Phone No. 0416 - 2286124.

Email I.D: care_reimbursement@cmcvellore.ac.in

III. HEALTH INSURANCE

The following TPAs / Insurance companies are having tie-up with CMC.

1. Vidal Healthcare TPA Pvt. Ltd.,
2. United Healthcare India (Pvt) Ltd.,
3. Paramount Health Services (TPA) Pvt. Ltd.,
4. Family Health Plan Limited
5. Medi Assist India Pvt. Ltd.
6. Heritage Health Services TPA Pvt. Ltd.
7. Good Health Plan Limited.
8. Park Mediclaim Consultants Pvt. Ltd.
9. MD India Health Care Services Pvt. Ltd.
10. Vipul Med Corp Pvt. Ltd.
11. Med Save Health Care TPA Ltd.
12. MD India Health Care (T.N Govt Employees Health Insurance).
13. Genins India TPA Ltd (only for Kolkata Police)
14. MD India Health Care (TN. Govt. Pensioner)
15. Raksha TPA. Pvt. Ltd.
16. Health Insurance TPA of India Limited.
17. Health India Insurance TPA Services.

Direct Insurance Companies

18. Bajaj Allianz General Insurance Co. Ltd.
19. Star Health Insurance and Allied Insurance Co. Ltd.
20. Cholamandalam MS General Insurance Co.Ltd
21. Vanbreda International Insurance company.
22. Future Generali India Insurance Co.Ltd.
23. IFFCO TOKIO General Insurance Co.Ltd.
24. ICICI Lombard General Insurance.
25. Religare Health Insurance Co.Ltd.
26. HDFC ERGO General Insurance Co.Ltd.
27. Reliance General Insurance Co.Ltd.
28. Aditya Birla Health Insurance Co.Ltd.
29. HDFC Ergo Health Insurance

In case you are in possession of a Health Insurance card issued by any of the above TPAs/ Insurance, please contact 603 ACCESS (8.00 a.m to 8.00 p.m - Monday to Saturday)/ CARE (8.00 p.m to 8.00 a.m - Monday to Friday and on Saturday from 8.00 pm to Monday 8.00 a.m), for further details. However, if you possess the card of any other TPA which are not listed above, you may check with the ACCESS / CARE at the timings mentioned above, since, we are in the process of signing agreements with many more TPAs.

If you are an Insurance patient please note the following :

- i) TPAs or Health Insurance companies do not pay for inadmissible items and hence you have to pay by cash, Debit/ credit card.
- ii) Insurance allow only In-patient (hospitalization) treatment and do not pay for investigations done and medicines bought as an out-patient.
- iii) We advice you to contact ACCESS (Room No.603) before admission or on the day of admission. The staff at ACCESS will get the Pre Authorisation form

(PAF) filled by the treating doctor. This will be emailed by ACCESS to the TPA which shall in turn give or deny authorization for hospitalization for you. If we receive the authorization, you can have the treatment on credit upto the approval amount. Over and above the final approval you need to pay the balance amount. But if the claim is denied, you need to pay in full for the treatment. Till the initial approval is received from the Insurance company, you will be treated as a cash paying patient.

- iv) Kindly ensure that you sign on the final consolidated bill before you leave CMC Hospital, Vellore.
- v) Please ensure that the actual date of your admission, date of admission in the pre-authorisation request given by CMC doctor and the date of admission in the pre-authorisation from your TPA are same.
- vi) If you need any other clarification, please feel free to walk into ACCESS (Room No.603) which is open from 8.00 am to 8.00 pm.
- vii) In case, if the approval is delayed you can make payments and claim reimbursement from the TPA/ Insurance Company, except for T.N.Govt. Staff/ T.N. Govt. Pensioners.

CARE Section - Insurance :

Phone No. : 0416 - 2282593 / 3174

Email I.D : care_insurance@cmcvellore.ac.in

IV. Tamil Nadu Chief Minister's Comprehensive Health Insurance Scheme.

Patients who are having Tamil Nadu Chief Minister's Comprehensive Health Insurance Scheme (TNCMCHIS) card should approach G 14 in OPD building for availing cashless treatment along with

Ration card and Aadhar card if treatment is covered under TNCMCHIS.

If the patient is a child, birth certificate or school TC is mandatory.

If the patient comes to CMC on emergency basis, they have to show the TNCMCHIS card to the treating doctor for cashless treatment.

If the treatment is covered under the package, they get an emergency number and start the treatment. On the next day patient has to go to G 14 to get the pre- auth approved.

For elective cases, after getting admitted, patient should approach G 14 to get the pre-auth approval.

CARE Section - TNCMCHIS

Phone No. 0416 -2283174.

Email ID: care@cmcvellore.ac.in

DISCHARGE PROCEDURE

A discharge summary contains all relevant details of tests, treatment and doctor's advice. You may collect it from the department office before leaving the ward. If you return to C.M.C. for a follow-up examination or treatment, it will be helpful to bring this document with you. This discharge summary is given to you free of charge. You can also arrange for it to be sent by post to you.

OTHER CERTIFICATES

For Medical fitness certificate, emergency certificate and leave certificate contact your doctor before leaving the ward. For travel concession forms contact concerned Department Secretary. For birth and death certificates contact the Medical Superintendent's Office. (Room No.3) in the main building, ground floor.

GENERAL INFORMATION

WHAT TO BRING / NOT TO BRING

Your length of stay at CMC would be considerably shortened if you remember to bring with you the following:

1. All relevant reports, X-rays, Biopsy Slides, blocks, and prescriptions for drugs, which you might have obtained from other doctors.
2. Patients requiring surgery and/or blood transfusions are advised to bring relatives or friends as blood donors.
3. Patients requiring in-patient care should bring along one lady attendant to stay in the ward during the night. Male attendants or relatives are not allowed to stay with the patient in the ward after visiting hours.
4. For a longer stay you may find it convenient to bring items such as flask, a tiffin carrier, plates, tumblers, knife, spoons, etc.
5. Patients are advised to bring a lock and key to keep their personal belongings safe in the cupboard, cabinet or drawer provided.
6. During the months of (November to February), you may require light warm clothes.
7. Sheets, blankets, pillow-covers and towels are provided for inpatients.
8. Bring only essential personal items of clothing and toilet articles. It is not advisable to bring jewellery or other expensive articles. For inpatients requiring surgical procedures, it is the responsibility of the relatives/ attendants to take possession of all valuable personal belongings. **CMC will not take any responsibility for the loss of personal belongings of patients..**

9. Patients should not bring money (large amounts) in the form of a draft as they will find it difficult to get an introducer.
10. Children below the age of 12 are not allowed to visit patients in the wards.

TRANSPORT AND AMBULANCE FACILITIES

1. With prior payment : Arrangements for an ambulance to meet critically ill or non-ambulant patients at Katpadi railway station can be made by writing to the Medical Superintendent, C.M.C./PRO before your visit, by paying in advance.

2. While at CMC : You can make use of this facility by making the necessary payments. Kindly contact our Reception staff at the Main Reception / Transport Office.

WHEEL CHAIRS / STRETCHERS

Wheel chairs / Stretchers are available near the ISSCC Building.

The Main Reception provides Wheel chairs for A.K Lab patients only.

FOOD

The Good Samaritan Cafeteria attached to the CMC Annexe serves south Indian and Western food. Room service is also offered to the guests in the CMC Annexe. Coffee, tea, snack tokens are available in advance to avoid rush at peak hours. The service hours are :

Breakfast	:	6.45	to	8.45 a.m.
Breakfast (Sunday)	:	6.45	to	9.30 a.m.
Refreshments	:	9.00	to	11.30 a.m.
Lunch	:	12.00	to	1.30 p.m.
Tea	:	3.00	to	5.30 p.m.
Dinner	:	7.00	to	8.30 p.m.
Dinner (Sunday)	:	7.00	to	8.15 p.m.

HOSPITAL HOLIDAYS

Weekly Holidays	- Saturday afternoon
	- Sunday full day
New Year	- January 1
Republic Day	- January 26
Good Friday	- as per calendar
Independence Day	- August 15
Christmas	- December 25

WORKING HOURS

Offices: 8.00 a.m. to 4.30 p.m.

A WORD OF CAUTION

There are a few people totally unconnected with CMC posing as guides, doctors and volunteers. **Please do not be misled by these touts and brokers who may approach you with a promise of getting appointments, blood, bed, special care by doctors. etc., in exchange for money.**

Please note :

1. For any requirement of blood the officer in charge at the Blood Bank should be contacted.
2. All cash is to be remitted **only at the cash counters and not to any individual.**
3. Doctors will attend on you only in the outpatient clinic and departmental offices and in the wards
4. All staff have identity badges. Please ask to see them if you have a doubt.
5. **Tippling staff in cash or kind is strictly prohibited.**
6. **C.M.C. does not have any branch / liason office in any part of India and does not work through the assistance of any agent.**

If you face any sort of problem and need any clarification or assistance, please contact the staff of the Public Relations Office who are happy to do all they can to help you.

ASSISTANCE PROVIDED BY THE PUBLIC RELATIONS DEPARTMENT

This department, centrally located at the main entrance of CMC, provides general information, publications about the Institution, guidance, assistance and subsidized accommodation for very poor patients. During your stay at CMC there may be instances when you face various problems for which you require assistance. In all such situations you are requested to feel free to meet the Public Relations Officer who will help you.

Main Reception

This is situated at the entrance and provides assistance 24 hours. The staff at the reception will help you locate inpatients, and guide you to various departments. The Official Guide to CMC is available here.

Information about CMC Main Campus

Patients / relatives / visitors wanting to know more about the Institution, its objectives, values, what it stands for, programmes, departments, historical background and publications are welcome to meet the P.R.O. For individuals and small groups who are genuinely interested in CMC and its work, arrangements can be made for them to have a tour of the campus, with prior appointments.

Friends of CMC Vellore

Friends of CMC Vellore is a network of benevolent people, interested in the work of CMC. Visitors, patients and relatives are welcome to join the FOV organization. Membership is free. Just fill in the form on the last page of this book and give to the Development Office or any

of the Reception Counters. We will put you on our mailing list and send you our newsletter, featuring new developments and opportunities for sharing in our charitable projects. The Friends group is a source of encouragement and support. The FOV membership does not entail any special privileges or concessions for patients or relatives. But by becoming a friend, we hope, you will support and promote our work among the poor and the marginalized.

Donations

Those who are committed to the cause of the Institution and would like to support it by making a donation in cash or kind are requested to enquire for details from the department. For further information on this see page 85.

Suggestions

When you feel you have a valuable suggestion pertaining to any area of the Institution which could improve our working system, kindly meet the P.R.O. with such suggestions. Your suggestions will be forwarded to the appropriate department and if found feasible, will be implemented. We need your suggestions to help us serve you better.

Lost and Found articles

While patients are asked not to bring costly articles, in the event of losing any items, they are requested to check at the Public Relations Department. On the contrary if patients/attendants happen to find a costly article, they are requested to bring it to the Public Relations Officer who will try to locate the owner.

ACCOMMODATION

The CMC Annexe in Sathuvachari, provides accommodation for patients and relatives who might have to stay here for a long time. All rooms are double bedded

with attached bath. Hot water is supplied on request. There is heavy demand for this facility in order to be sure of your accommodation, write, preferably 6 weeks in advance to the Manager, CMC. Annexe, C.M.C.(Town campus),Vellore - 632 004, stating when (specify date) it is required. If accommodation is available intimation will be sent to you through a confirmation card. There is a common kitchen situated on the first floor of the Annexe. **No stoves are allowed in the room.** Phone : 0416 - 2253946 / 2255736.

For very poor patients subsidized accommodation is provided by CMC in the Chatram situated just outside the eastern wall of the town campus. For further information contact the Public Relations Department.

PATIENT'S RIGHTS AND RESPONSIBILITIES

Rights of Patients:

- (1) Be treated with dignity, respect, consideration of their individual values and belief and privacy during examination, procedures and treatment.
- (2) Be protected from physical abuse or neglect.
- (3) Refuse treatment.
- (4) Confidentiality of all records and communications, to the extent provided by law.
- (5) Participate in decisions about their care and provide informed consent.
- (6) Be informed of the estimated costs of proposed treatment.
- (7) Access to information contained in the Medical Record in the form of a Medical Report / Discharge Summary.

- (8) Voice their concerns and complaints with the Patient Advocacy Cell of the Medical Superintendents Office. (Ph.: 0416-2282077).
- (9) Have the appropriate family member eligible to all the above rights, in case the patient is unable to meaningfully participate in his / her care.
- (10) To seek an additional opinion regarding clinical care.

Responsibilities of Patients:

- (1) Provide accurate and complete information about their health condition.
- (2) Follow the treatment plan recommended by the treating Doctor.
- (3) Accept responsibility for their actions if they refuse treatment.
- (4) Preserve and produce all the records of their illness.
- (5) Accept responsibility for the safekeeping of their valuables and possessions.
- (6) Abide by the rules and regulations of the hospital including the “No-tobacco Campus Policy”.
- (7) Be considerate of the rights of other patients and CMC personnel by assisting with the control of noise, cleanliness and number of visitors.
- (8) Respect the property of others and that of CMC.
- (9) Provide honest information concerning their ability to pay for services and pay bills in time if they have agreed to do so.
- (10) Provide useful feedback about services and policies.
- (11) Treat all healthcare workers with respect.
- (12) Abide by all applicable National, State and Local laws.

PUBLIC UTILITY SERVICES FOR PATIENTS/ATTENDANTS
Postal Service

The Sub Post Office, situated in the main campus provides regular postal services and handles all transactions.

It has the following facilities :

	On Full Working days	On Saturdays
1. References and enquiries & Postage Stamps sold	10 am to 6 pm	10 am to 6 pm
2. Registration, Parcels, Speed Post and International post	10 am to 4.30 pm	10 am to 3 pm
3. Savings Bank and Certificates	10 am to 3 pm	10 am to 1 pm
4. Money Order, Insurance, Indian Postal order, TN EB & TN BSNL	10 am to 3 pm	10 am to 1 pm

Value Payable parcel booking service is available in delivery post offices only i.e. at Vellore Fort Post Office.

Incoming Letters

All forms of communication addressed to patients are passed on promptly.

a) **For in-patients:** Letters received by ordinary post are delivered at the bedside by the ward staff. Registered letters, money orders are delivered by the postman by the bedside.

b) **For all others:** Those names that are not in the current

inpatient list and letters will be sent to the Medical Records Department, where every effort will be made to trace the addresses. If this is not possible, the article will be redirected to the known address, or returned to the sender or to the Post Office. However, on many occasions it becomes extremely difficult or even impossible to identify the persons, due to inadequate name and address. Therefore, in your own interest **please give your correct and detailed address to all those who may wish to contact you.**

- i) If you are admitted as an in-patient, please give your name as entered in the CMC records, your registration number, ward identification, and bed number.
- ii) If you are staying in the CMC Annexe, the words “CMC Annexe” and your room number should be given in the address.
- iii) If you are an out-patient, please give your local residential address and receive your communications there. However, if you wish, you can arrange to receive your communication, care of the Public Relations Office. The address is “C/o Public Relations Officer, C.M.C. (town campus), Vellore-632 004”, Tamilnadu. Letters received at this address will be retained in the Public Relations Office and it will be **your responsibility to collect your communications from this office.**

TELEPHONES

- 1) Incoming telephone calls for in-patients are connected to the phone nearest to the patient's bed.
- 2) To contact any particular extension number you may dial the same prefixing 228 or 949876 to it.

DID (Direct Inward Dialing) facility

Through this facility the Main Hospital, College Campus and the Schell Hospital can be directly accessed by dialing 228 followed by the extension number. Those who do not know the extension number can dial 2282400 /2282500 / 9498762500 / 9498762400 for operator assistance. The caller will not be charged, if the extension happens to be busy or the call is unanswered. Some of the important extensions are given below:

Accident & Emergency Medicine Services	- 3111
Annexe (Hospital)	- 2007
Blood Bank	- 2538/ 2566
Main Reception	- 2040 / 2629
OPD Reception	- 2865
ISSCC	- 3220
ACCESS	- 3604
Chaplaincy	- 2016
Ophthalmology Department	- 1201
Medical Records	- 2558
Mental Health Centre	- 4485
Public Relations Office	- 2014/ 3542
Rehabilitation	- 5231
Transport Department	- 2022/ 3573
Well Baby Clinic	- 3214

BANKING SERVICES

Branches of various nationalised banks are located on Ida Scudder Road opposite to the main campus. They are the Central Bank of India, State Bank of India (Vellore Town Branch) Code 1618 and the State Bank of Travancore. A branch of the Central Bank of India operates in the main campus. When you are in CMC you may require additional money which you would like to bring from your home town. Take an uncrossed Demand Draft in favour of your attendant Payable at SBI, Vellore Town or Central Bank of India, Vellore. If the amount exceeds Rs.20,000, your D/D will automatically become account payee. If you require an introduction to open an account for encashing the Demand Draft, kindly contact the Public Relations Officer. ATM facility is available for SBI and CBI inside the campus.

FOREIGN CURRENCY (Remittance from abroad)

1. ACCOUNT NAME : CHRISTIAN MEDICAL COLLEGE
VELLORE ASSOCIATION
2. CURRENT ACCOUNT NUMBER: 32347266812
3. TYPE OF ACCOUNTS : CURRENT ACCOUNT
4. SWIFT NUMBER : SBININBB473
5. BANK BRANCH NAME & ADDRESS : STATE BANK OF INDIA
VELLORE TOWN BRANCH
BRANCH CODE : 1618
IDA SCUDDER ROAD,
VELLORE-632 004.
TAMIL NADU, INDIA

Note : For foreign money transfer takes minimum 3 consecutive full Bank working days to reach to our bank account.

MONEY TRANSFER (WITHIN INDIA)

Patients can transfer money to CMC through the following banks:

1. State Bank of India
2. ICICI Bank
3. HDFC Bank
4. Federal Bank
5. Axis Bank
6. Indian Bank

BANK PARTICULARS FOR TRANSFER OF MONEY :

I. STATE BANK OF INDIA

ACCOUNT NAME : CHRISTIAN MEDICAL COLLEGE
VELLORE ASSOCIATION

ACCOUNT NUMBER : 36889551846

TYPE OF ACCOUNTS : CURRENT ACCOUNT

BANK BRANCH NAME & ADDRESS : STATE BANK OF INDIA
VELLORE TOWN BRANCH
BRANCH CODE : 1618
IDA SCUDDER ROAD, VELLORE-632 004.
TAMIL NADU, INDIA.
SBI TELEPHONE NO.0416-2220770 / 2221538

IFSC/ RTGS/ NEFT CODE : SBIN001618

Note :

- 1 . Please mention the patient's name and hospital No. while transferring money.
2. Please send email to care@cmcvellore.ac.in / accounts_banking@cmcvellore.ac.in

2. ICICI BANK

ACCOUNT NAME : CHRISTIAN MEDICAL COLLEGE
VELLORE ASSOCIATION

ACCOUNT NUMBER : 614305001403

TYPE OF ACCOUNTS : CURRENT ACCOUNT

BANK BRANCH NAME & ADDRESS : ICICI BANK LTD
VELLORE BRANCH
NO.19A, OFFICER'S LINE,
VELLORE-632 001.
TAMIL NADU

IFSC/ RTGS/ NEFT CODE : ICIC0006143

Note :

1 . Please mention the patient's name and hospital No. while transferring money.

2. Please send email to care@cmcvellore.ac.in / accounts_banking@cmcvellore.ac.in

3. HDFC BANK

ACCOUNT NAME : CHRISTIAN MEDICAL COLLEGE
VELLORE ASSOCIATION

ACCOUNT NUMBER : 06941000001989

TYPE OF ACCOUNTS : SAVINGS ACCOUNT

BANK BRANCH NAME & ADDRESS : HDFC BANK LTD
VELLORE BRANCH
NO.73, OFFICER'S LINE,
VELLORE-632 001.
TAMIL NADU

IFSC/ RTGS/ NEFT CODE : HDFC0000694

Note :

1 . Please mention the patient's name and hospital No. while transferring money.

2. Please send email to care@cmcvellore.ac.in / accounts_banking@cmcvellore.ac.in

4. FEDERAL BANK

ACCOUNT NAME : CHRISTIAN MEDICAL COLLEGE
VELLORE ASSOCIATION

ACCOUNT NUMBER : 11920100034111

TYPE OF ACCOUNTS : SAVINGS ACCOUNT

BANK BRANCH NAME & ADDRESS : FEDERAL BANK LTD
VELLORE BRANCH
NO.22, MMT COMPLEX
OFFICER'S LINE
VELLORE-632 001.
TAMIL NADU

IFSC/ RTGS/ NEFT CODE : FDRL0001192

Note :

1 . Please mention the patient's name and hospital No. while transferring money.

2. Please send email to care@cmcvellore.ac.in / accounts_banking@cmcvellore.ac.in

5. AXIS BANK

ACCOUNT NAME : CHRISTIAN MEDICAL COLLEGE
VELLORE ASSOCIATION

ACCOUNT NUMBER : 909010039376739

TYPE OF ACCOUNTS : SAVINGS ACCOUNT

BANK BRANCH NAME & ADDRESS : AXIS BANK
NO.152/2, NEW DOOR NO.30
OFFICER'S LINE
VELLORE-632 001.
TAMIL NADU

IFSC/ RTGS/ NEFT CODE : UTIB0000523

Note :

- 1 . Please mention the patient's name and hospital No. while transferring money.
2. Please send email to care@cmcvellore.ac.in / accounts_banking@cmcvellore.ac.in

6. INDIAN BANK

ACCOUNT NAME : CHRISTIAN MEDICAL COLLEGE
VELLORE ASSOCIATION

ACCOUNT NUMBER : 503590065

TYPE OF ACCOUNTS : SAVINGS ACCOUNT

BANK BRANCH NAME & ADDRESS : INDIAN BANK
VELLORE MAIN
VELLORE-632 004.
TAMIL NADU

IFSC/ RTGS/ NEFT CODE : IDIB000V016

Note :

- 1 . Please mention the patient's name and hospital No. while transferring money.
2. Please send email to care@cmcvellore.ac.in / accounts_banking@cmcvellore.ac.in

Timings :

On Weekdays 10.00 am to 01.30 pm
02.00 pm to 03.30 pm

1st & 3rd Saturdays 10.00 am to 01.30 pm
02.00 am to 03.30 pm

3rd & 4th Saturdays - **Holiday**

RAILWAY TICKET BOOKINGS

You can book train tickets at the Passenger Reservation System Counter in the West Block, (Old Prince Manor Complex next to CMC out gate.

Timings : 8.00 a.m to 2.00 p.m

THE CHAPLAINCY

Spiritual and pastoral care are offered to all patients and their families by Chaplaincy. It is located on the ground floor of the main hospital building near the Chapel. CMC believes that at the heart of all its health care, spiritual health forms a unity with physical and mental health. Therefore, ministering to the spiritual needs of patients and their relatives is seen as an integral part of the healing process.

Chaplaincy encourages all staff to demonstrate through their work that faith is a necessary component of healing. The chaplains bear a special responsibility for this aspect of health care. The chaplains try to visit every patient and offer help, prayer, counselling, etc., according to the need, irrespective of the language and religion. A chaplain can be called to service at any time either by notifying the ward sister or contacting the **Chaplaincy by phone on 0416-2282016**. Upon the request of the patient the Holy Communion will be administered at the patient's bedside.

The Chapel which is located in the centre of the building - immediately inside the front door, is kept open round the clock inviting patients and visitors of all faiths to pray and worship at any time and to attend services that are being held daily at the following timings:

Monday - Saturday : 7:00 am - Morning devotion

First day of every month : 6:45 am - Holy Communion Service

Sunday Worship

Time	Language	Place	Holy Communion
7.15 am	Tamil	Main Chapel	2nd Sunday
8.00 am	Oriya	ISSCC Chapel	4th Sunday
8:30 am	Telugu	Main Chapel	3rd Sunday
9:00 am	Nepali	ISSCC Chapel	4th Sunday
9:30 am	Malayalam	Main Chapel	2nd Sunday
10.30 am	Bengali		
11.00 am	Khasi	ISSCC Chapel	1st Sunday
11:30 am	Hindi	Main Chapel	4th Sunday
2:00 pm	Naga	"	4th Sunday
3:00 pm	Mizo	"	4th Sunday
6:30 pm	English	"	1st Sunday
6.00 pm	English	Scudder Auditorium	1st Sunday
6.00 pm	English	Friendship Chapel - KPTR Campus	1st Sunday
4.30 pm	Telugu, English	Chittoor Campus	
5.00 pm	Fellowship in Hindi	(Monday)	
6.00 pm	Fellowship in English	(Tuesday)	
6.00 pm	Fellowship in Telugu	(Wednesday)	
4.30 pm	Anointing Service	(Thursday)	
6.00 pm	Fellowship in Tamil	(Thursday)	
6.00 pm	Fellowship in Bengali	(Friday)	

Roman Catholic worship is held from Monday to Sunday at 6.00 a.m on the second floor of the ASHA Building. On Sundays at 4.30 p.m worship is in Malayalam.

After Life Services

CMC's mission constitutes patient care, education and research. We aim at compassionate care right from the time a patient arrives at the doorstep of our hospital till the patient and the family leave us. If a patient dies it is our responsibility to reach out to the bereaved family and help them. The staff of the Public Relations Department will help the bereaved family members in all possible ways to cope with their loss and co-ordinate the after life services. They will assist in obtaining all required documents, in cremation, arranging for burial if needed or make arrangements for transporting the body home. **This service will be made available round the clock and we request the family to inform the main reception in the event of death.**

BURIAL AND CREMATION CHRISTIAN BURIAL

The deceased family who wishes to have the burial of their loved ones, at the government cemetery may contact the Chaplaincy Department for necessary arrangements. Poor christian patients who are unable to pay for the burial can be buried at the "free" burial ground meant for Christians.

FOR HINDU CREMATION

Care Taker
Cremation Ground
(Near old Palar Bridge)
Vellore

FOR MUSLIM BURIAL

The Priest
Mosque, Gandhi Road
Vellore 632 004.

PROCEDURE FOR BODY TO BE TAKEN BY ROAD / BY TRAIN / BY PLANE

- (1) Bills for hospitalisation should be settled.
- (2) To obtain death, embalming, police clearance and undertaker's sealing certificates which are required, contact the ALS staff at the Main Reception.
- (3) The ALS staff will help with transport arrangements for the family to take the body home.

DONATIONS

Some of the patients who are grateful for the care and healing received at CMC Vellore make donations to support the work of the College and Hospital. Donations of all sizes are welcome. Make your cheque or demand draft payable to CMC Vellore Association. All donations to CMC are eligible for income tax exemption, under 80G of the Income Tax Act. This allows you to deduct 50% of the donation from your taxable income, up to 10% of total income for the financial year. We will send you a receipt with IT exemption certificate to enable you to make the claim.

Every day thousands of suffering people come to CMC for healing. Many of them cannot pay for the treatment that they need. CMC tries its best to provide concessional or free care to the poor. But our resources are limited and the need is much more. Kind friends enable us to do far more than is possible from our own funds. Some contribute to buy equipment, others give for the special needs in the unit under which they were treated. Many people are keen to support the care of very poor patients coming for treatment.

The **Person To Person Fund** enables us to give small grants to several patients, requiring inpatient care. The donor will be sent a report about the particular patient, chosen to benefit from the donation given.

The **Emergency Fund** gives larger grants to people in need of expensive life-saving surgery or medical treatment urgently.

The **Centenary Endowment Fund** invests contributions and uses the interest to provide up to Rs. 2,00,000/- to patients needing expensive cardiac surgery or other similar hi- tech procedures.

For further information about CMC and to join the Friends of CMC Vellore network, please see page 81.

Christmas Cheer Fund for gifts to children in the ward, orphans, destitutes, poor and marginalised of Vellore to be given at Christmas time.

Nursing Service Special Fund used for amenities for nurses, in service training and conferences, books etc.

Scholarships for students in CMC's Allied Health, Nursing and Medical Training Programme.

A fund that is administered by the Child Health Department for poor patients.

A Special fund for the support of the Low Cost Effective Care unit which provides free medical treatment to the local poor, including outpatient and inpatient care.

A general fund for poor patients who are not able to be helped by any of these other funds.

For details of these and other opportunities for giving to CMC please contact the Public Relations Office, the Development Office, the ward or departmental sister or your doctor. Please give the donation either to the Public Relations Office or in the Development Office, and take a receipt.

YOU CAN DONATE MATERIALS IN KIND for adding to patient comfort and convenience in the ward/ waiting halls etc. Items such as electric fans, folding chairs, and such other utility items, will always be needed. Assistance and advice regarding this can be had from the Public Relations Office.

DONATE BLOOD

CMC depends entirely on patient's relatives and volunteers for their blood requirements. When you meet your doctor discuss the blood requirements for your treatment or surgery. Your relatives can donate blood into the blood bank at any time, even if it is much before your scheduled date of surgery, Blood Bank will credit it in your patient. However, if unexpected emergencies arise there might be rare instances where Blood Bank might not be able to provide blood despite your donation. However, maximum effort will be made to see that this does not happen. Most of the time, unless blood bank is facing an acute shortage of a particular blood group, donations do not have to be group specific. Blood bank welcomes volunteer donors at any time.

**LOCATION AND WORKING HOURS
PHARMACY DISPENSING SECTIONS**

1. OPD Pharmacy No.G-13: (OP Block, Ground floor)

For all Out patients

Monday to Friday - 8.00 a.m. to 7.30 p.m.
Saturday - 8.00 a.m. to 5.30 p.m.

2. Express OP Pharmacy, No.G-53, OPD Block, Ground Floor.

For all Outpatients (for 1 or 2 items)

Monday to Friday - 8.30 a.m to 6.00 p.m
Saturday - 8.30 a.m to 4.00 p.m

3. SSSH Pharmacy No.151 (OPD Block, First Floor)

For CMC staff, students, staff dependants, retired staff & dependants

Monday to Friday - 8.00 a.m. to 6.00 p.m.
Saturday - 8.00 a.m. to 4.00 p.m.

4. Dermatology Pharmacy (No.221) OPD Block, 2nd Floor

For Dermatology patients.

Monday to Friday - 8.00 a.m. to 5.30 p.m.
Saturday - 8.00 a.m. to 4.00 p.m.

5. Level III OP Pharmacy, No.350 (OPD Block, 3rd Floor)

For Nephrology, ENT, Surgery, Plastic Surgery and Urology patients.

Monday, Tues, Thurs, Friday - 8.00 am to 6.30 pm
Wednesday - 8.00 am to 5.30 pm
Saturday - 8.00 am to 4.00 pm

6. Ortho Pharmacy, No.B 50, OPD Block, Basement

For Ortho, HLRS, Spine, Paediatric Ortho and Geriatric patients

Monday to Friday - 8.00 a.m. to 5.30 p.m.
Saturday - 8.00 a.m. to 2.00 p.m.

7. Casualty Pharmacy (No.650): (Adjacent to Accident & Emergency Department)

For all Casualty patients

All days including Sundays & holidays - 24 Hours

For PMR patients

Monday to Saturday - 9.00 a.m. to 5.30 p.m.

8. ISSCC General Pharmacy (NO.470) : (ISSCC Building, Ground floor)

For ISSCC Inpatients & Out patients, OG, Child Health, RMU, Development Paed., Paediatric Casualty, Labour Room, Psychiatric Out Patients.

All days including Sundays & holidays - 24 Hours

9. ISSCC Pharmacy (NO.480) : (ISSCC Building, Ground floor)

For Haematology, Radiotherapy, Medical Oncology, Palliative Care, Paediatric Oncology - Out patients and L Ward, R Ward and Q5 N ward inpatients.

Monday and Thursday -- 8.00 am to 8.30 pm
Tuesday and Friday -- 8.00 am to 6.30 pm
Wednesday -- 8.00 am to 6.00 pm
Saturday -- 8.00 am to 4.00 pm

10. ISSCC Theatre Pharmacy : (ISSCC Building, 2nd floor)

For ISSCC Operation Theatre and Labour room Patients.

Monday to Friday -- 7.00 am to 8.30 pm
Saturday -- 7.00 am to 10.30 am

11. Main Pharmacy (No.702): (Main building - 1st floor near N2 ward)

All days including Sundays and Holidays - 24 Hours

- All pink Prescriptions from all wards in the Main building.

- All (Private) Duplicate Prescriptions from all wards in the Main Building.
- For Nephrology Transplant & Dialysis patients.
- Staff Book.

12. S Pharmacy, No.850, Main Building, 2nd Floor, Opp. to Isolation Ward

- Monday to Friday - 9.00 am to 5.30 pm
 Saturday - 9.00 am to 1.00 pm

13. O Block Pharmacy, Main building, O Block, 5th Floor

For private patients, Chief Minister's Scheme patients, Hospital Free patients of the Main Building

- Monday to Friday - 9 am to 5.30 pm
 Saturday - 9 am to 1.00 pm

14. ALPHA Clinic Pharmacy, Old M ward Building, Ground Floor.

For all the Alpha Clinic Patients and Company Paid out- patients

- Monday to Friday - 9 am to 5.15 pm
 Saturday - 9 am to 12.45 pm

CMC eMeDS

(CMC electronic Medicine Delivery System)

CMC Vellore has initiated a valuable service to send medicines to its patients by Post (or) Courier based on their doctor's online prescription. This service is primarily meant for patients on chronic medications, and those using the teleconsultation facility in the hospital.

The process involved to avail this facility:

1. Online Prescriptions will be raised by the treating doctor through Teleconsultation (or) Physical Consultation (or) through Phone/Mail Consultation.

2. To begin the process of receiving the medicines, patient should use computer or smartphone with internet and search for the website titled 'clin.cmcvellore.ac.in'

3. Once this website is displayed, enter into the Patient Portal by using Patient Hospital Number as ID and year of birth as password.

4. On entry, the portal will show three icons namely Appointment, Payments and eMEDS (Medicine Delivery System).

5. If the patient would like CMC to send their medicines by post (or) courier, they should select the icon titled 'eMeDS' (Medicine Delivery System).

6. After entering into the eMeDS page, patient need to select their pending prescriptions by clicking into the boxes alongside and then press the Pay button.

7. They then need to select the delivery address which may already be in the systems (based on chart information). If they wish to send to a new address, they can add the new address and choose that by pressing the Deliver to this Address.

8. After accepting the Terms & Conditions, they need to press Proceed.

9. Then patient should select the Payment Mode (Credit Card/ Debit Card, Net Banking). After selecting, they can choose the payment options and proceed to pay.

10. After the payment, patient will get the payment details as message.

11. Then the Pharmacy will pack and send your medicines through Speed Post (or) Courier and will provide tracking number to the registered mobile.

12. If there are any clarifications, patient can contact the CMC Call centre by emailing emeds@cmcvellore.ac.in or use whatsapp to 7708110882

SPOT THE SYMPTOMS

DISEASE	SYMPTOMS
Jaundice	: nausea, vomiting, low grade temperature loss of appetite
Tuberculosis (lung	: prolonged cough usually with expectoration, low grade evening rise of temperature, loss of appetite, marked loss of weight.
Typhoid	: high fever, malaise, coated tongue
Measles	: high temperature, watering eyes, sore mouth, temperature subsides with appearance of skin rash.
Mumps	: fever, swelling on both sides in front of the ears, inability to open the mouth.
Diphtheria	: high temperature, sore throat, white patch in throat.
Heart Attack	: sudden severe chest pain, profuse sweating, difficulty in breathing. occasionally, a mild discomfort in the chest may be the only symptom of a mild heart attack.
Diabetes	: excessive hunger, excessive thirst, excessive urination.
Hypertension (High Blood Pressure)	: unexplained headache, dizziness vertigo
Cancer	: an ulcer that does not heal, irregular bleeding per vagina, painless or painful swelling of any size; cough which does not clear up; hoarseness of voice; difficulty in swallowing; alteration in bowel habits.

Join the Friends Of CMC Vellore



To know more about the activities of CMC and the latest developments.

To care for suffering patients in their time of need.

To share in CMC's work of healing, teaching and research through prayers and financial support.

For further information please contact

Development Office
CMC Hospital
Vellore 632 004

Email: dev.office@cmcvellore.ac.in

The following publications are available at the Development Office:

1. A DVD showing one day at CMC, entitled Home of a Healing God, produced by a professional team from Australia. It is an excellent introduction to CMC.
2. A comprehensive annual report summarizing the important aspects of the work of CMC.
3. A brief biography of Dr. Ida Scudder, our Founder, by Sheila Smith.
4. Attractive notelet cards showing the CMC Chapel, with envelopes and post cards.

Invitation to join Friends Of CMC Vellore

Please complete this form if you would like to join the Friends Of CMC Vellore network.

Name

Occupation/Organisation

Postal Address

.....

.....

PIN

Country

Email

I would like to become a Friend of CMC Vellore

Signature

I am a CMC patient patient's relative

visitor to CMC well wisher

Preferred language for communication

English Tamil Hindi

I would like to make a donation of Rs.

I want to know about contributing by bank transfer

OUT PATIENT SERVICE SCHEDULE

DEPARTMENT	DAY	LOCATION	CONSULTANT
Anaesthesia OPD	Monday to Friday (2-4.30 pm)	Speciality I 1st Floor OP Block Room 10 A & 11 A	: Anaesthesia Registrar / Consultant
Pre Anaesthetic Clinic	Mon to Fri (8-4.30 pm) Saturday (8-2.30pm)	Room 360 Just behind Chaplaincy	: Anaesthesia Registrar / Consultant
High Risk Anaesthesia Clinic	"	Alpha Clinic Room 5 & 6	: Anaesthesia Consultant
Cardiology I	Tuesday Friday (Morning)	OP Building 120	: George Joseph, MD, DM(Card.), FCSI : Viji Samuel Thomson, MD, DNB, DM (Card) FIC (Aus) : Arpudh Michael Anandaraj, MD, DM (Card) : Thomas Varghese Attumailil, MD, DM (Card)
<p>Kindly Note: Patients attending Cardiology department can take a card for any consultant. They will have a preliminary assessment by a doctor following which they will be seen by the Consultant on the day he / she is available in the OPD along with available preliminary investigation reports.</p>			

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Cardiology II	Monday Thursday	OP Building 120	: Paul V.George, MD, DM (Cardio) : John Jose E., MD, DM (Cardio), Fellowship in structural heart interventions (Germany) : Nathaniel Samson D., MD, DM (Cardio) : Pratheesh George Mathen, MD, DM (Cardio)
Heart Valve and structural heart disease clinic/ TAVI/ TMVR	Monday, Thursday	"	: John Jose E., MD, DM (Cardio), Fellowship in structural heart interventions (Germany) : Registrar Cardiology
Cardiology III	Wednesday Saturday	OP Building 120	: Oommen George, MD, DM : Anoop George Alex, MD, DM : Abraham Speedie, MD, DM
Heart Failure Clinic	Wednesday Saturday	"	: Anoop George Alex, MD, DM

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Cardiology IV Cardiac Arrhythmia and Pacemaker Clinic	Monday	Alpha Clinic : (Near M ward)	David Chase, MD, DM (Card), Voc.Grad. Diploma (Cardiac EP) CEPIA, Cardiac Electrophysiology Fellowships (Australia)
	Thursday	OP Building 120	Basic & Advanced Hands on EP Training in Australia - 3½ years
	Tues / Fri	Alpha Clinic :	John Roshan Jacob, MD, DM (Card), CCDS CEPS, Fellowship in Adult EP (Toronto General Hospital Canada), Fellowship in Paediatric EP (Sick Children Hospital Canada)
	Tues / Fri	OPD Building : 1st Floor 120 :	Sirish Chandra Srinath, MD DM (Card), CEPS Anand M, MD DM (Card) Post Doctoral Fellowship in Clinical Cardiac Electrophysiology
	Tue & Thurs	" :	General OPD

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Dental Unit I			Oral & Maxillofacial Surgery
	Mon, Wed, Fri Mon, Wed	Alpha Clinic :	Rabin Chacko, MDS, FDS RCPS : J.S.Jesija, MDS, FGD
	Mon & Thurs	OPD Block 130:	Arun Paul S., MDS : Saurabh Kumar, MDS, FOMS
	Wednes	O.P Block 130 :	Prosthodontics : Sibun Simon, MDS
	Tues & Fri	" :	Oral Medicine & Radiology : J.S.Jesija, MDS, FGD
General Dentistry	Monday Wednesday & Friday	" :	Christinal D.George, BDS, FGD : Gladwin D.Khanapur, BDS, FGD : Shiny Sheja Reena R., BDS, FGD

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DEPARTMENT	Day	LOCATION	CONSULTANT
Dental Unit II	Tues, Thurs & Saturday	OPD Block 130	: General OPD & PC
			Oral & Maxillofacial Surgery
			: Santosh Koshy, MDS
			: Daniel Sathya Sundaram, MDS
			Oral Medicine & Radiology
			: Jagadish Ebenezer, MDS
			Pedodontics
			: Shini Susan Samuel, MDS
			Orthodontics & Dentofacial Orthopedics
		Alpha Clinic	: Soumya.SV, MDS

DEPARTMENT	DAY	LOCATION	CONSULTANT
Dermatology Venereology & Leprosy, Unit I	Mon, Wed, Fri Morning (New) Afternoon (Repeat)	OPD Block 220	: Dharshini S, MD
			: Lydia Mathew, MD
			: Ankan Gupta, MD
			: Anju George, MD
			: Minu Jose Chiramel, MD
	Mon, Wed & Fri (New & Repeat)	"	: Registrars
Hansen's Clinic	Monday (Afternoon)	"	: Referral (Multidisciplinary) Clinic
Genodermatoses Clinic	Saturday (Morning)	"	: Referral (Multidisciplinary) Clinic
Cutaneous Vascular Malformation Clinic	Monthly 1st Friday (Morning)	"	: Referral (Multidisciplinary) Clinic
Epidermolysis Bullosa & Bullous disorder Clinic	Monthly 1st Wed Afternoon	"	: Referral (Multidisciplinary) Clinic
Psoriasis Arthritis Clinic	Friday Afternoon	"	: Referral (Multidisciplinary) Clinic

DEPARTMENT	DAY	LOCATION	CONSULTANT
Vitiligo Clinic	Friday Afternoon	OPD block 220	: Referral Clinic
Autoimmune Disease Clinic	Wednes Afternoon	"	: Referral Clinic
STD Clinic	Mon, Wed, Friday Afternoon	"	: Referral Clinic
Pigmentary Clinic	Friday Afternoon	"	: Referral Clinic
Paediatric Dermatology	Mon, Wed, Fri (New & Repeat)		: Registrars
	Sat (Morning)		
	Monday	" "	: Anju George, MD
	Wed & Sat	" "	: Dharshini S, MD
	Wed	" "	: Ankan Gupta, MD
	Fri	" "	: Lydia Mathew, MD : Minu Jose Chiramel, MD
Paediatric Vitiligo	Saturday Morning		: Registrars
Paediatric Psoriasis	Saturday Morning		: Registrars

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Dermatology, Venereology & Leprosy Unit II	Tues, Thurs (Morning) (New & Repeat)	OP Block 220	: Susanne Pulimood, MD DVL : Dincy Peter, MD DVL
	Sat (Repeat only)		
	Thurs & Sat (New & Repeat) Tues (Repeat)	" "	: Leni George, MD DVL : Gauri Mahabal, MD DVL
	Tues & Sat (New & Repeat) Thurs (Repeat)	220	: Priya Kuryan, MD DVL
Cosmetic Dermatology Vitiligo and Pigmentary Clinic	Wed & Sat (New & Repeat)		: Dincy Peter, MD DVL
	Tues, Thurs	"	: Gauri Mahabal, MD DVL
	Tues, Wed, Thurs, Sat (New and Repeat)		: Sheethal Jose, MD DVL
	Tues, Wed, Thurs & Sat		: Registrars
Retroviral Clinic	Wed (Afternoon) (New & Repeat)	250	: Consultant and Registrars

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Autoimmune Bullous Disease AIBD/ Pemphigus Clinic	Tues (Morning) & Sat (New & repeat)	OPD building 2nd floor 220	: Leni George, MD DVL : Susanne Pulimood, MD DVL
Psoriasis Clinic	Tues, Thurs (Morning) (New & Repeat) Thurs & Sat (New & Repeat) Satur (New & Repeat)	"	: Leni George, MD DVL : Susanne Pulimood, MD DVL : Dincy Peter, MD DVL
Tropical Dermatology (TDID)	Thurs (Afternoon) (New & Repeat)	"	: Dincy Peter, MD DVL : Susanne Pulimood, MD DVL
Bone Marrow Transplant Clinic	Tues & Friday (afternoon)	OT Block 1st floor	: Leni George, MD, DVL : Gauri Mahabal, MD, DVL
Dietetic Clinic	Mon to Friday 8.00 am-4.00 pm Satur (8am to 12pm)	O.P.Block B- 70	: Dietitian M.Sc. (Nutrition & Dietetics) or Registered Dietitian

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Developmental Paediatrics OP Services (Private Consultation on Monday & Thursday)	Monday Thursday Friday	ISSCC 1st Floor (550)	: Beena Koshy, MD (Paed), MD (Res UK), PDFDP : Samuel Philip Oommen, MD, DNB(Paed), PhD : Srinivasa Raghavan R., MD (Paeds)
Dev.Paediatrics Specialty Clinic	Tuesday (Afternoon) & Wednesday		
Developmental Assessment and Assistance	Monday to Friday	Developmental Paediatrics Unit	
ENT I	Mon (New & Repeat) Wed (Repeat)	OPD block 330 3rd Floor	: Regi Thomas, DLO., DNB : Rajan Sundaresan, DLO, MS, MAOL, Ph.D (Med., Univ, of Adelaide) : Katti Blessi Sara, MS, DNB : Habie Thomas Samuel, MS., DNB, Post Doctoral Fellowship in Implant Otology

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DEPARTMENT	DAY	LOCATION	CONSULTANT
ENT I (Head and Neck & Skull Base) Tumour Clinic (HNCA)	Mon & Wed (New & Repeat)	OPD block 330 : 3rd Floor	: Regi Thomas, DLO., DNB : Rajan Sundaresan, DLO, MS, MAOL, Ph.D (Med., Univ, of Adelaide) : Katti Blessi Sara, MS, DNB : Habie Thomas Samuel, MS., DNB, Post Doctoral Fellowship in Implant Otology
	Satur (General)	"	: Registrar
Head & Neck Surgery I (HNS 1)	Monday & Wednesday	"	: Rajiv C.Michael, DLO, MS, DOHNS (RCS-ENG) : Suresh, MS (On leave) : Jeyashanth Riju, MS
ENT II	Tuesday (New) Thursday (Repeat)		: Ajoy Mathew Varghese, MS, DNB : Mary John, MS DLO DNB, Ph D : Naina Picardo, MS DLO, PDF(Ped.ENT) : Joby Elizabeth Ninan, MS DLO

DEPARTMENT	DAY	LOCATION	CONSULTANT
Pediatric ENT	Tues and Thursday	O.P.D.Block 320 : 3rd Floor	: Ajoy Mathew Varghese MS, DNB : Mary John, MS, DLO., DNB., PhD : Naina Picardo, MS, DLO, PDF (Ped.ENT)
Pediatric Hearing and Implant Clinic (Children with Hearing loss)	Tuesday Thursday	"	: Ajoy Mathew Varghese, MS, DNB : Mary John, MS, DLO, DNB, PhD : Naina Picardo, MS, DLO, PDF (Ped.ENT)
Pediatric Airway Clinic	Tues Thurs	"	: Ajoy Mathew Varghese, MS, DNB : Mary John, MS, DLO, DNB, PhD : Naina Picardo, MS, DLO, PDF (Ped.ENT)
ENT III	Wed (New) Fri (Repeat) Satur (rotation once in 5 weeks, new patients only)	330	: Rupa Vedantam, M.S, D.L.O : Regi Kurien, M.S, DOHNS (Eng) : Lalee Varghese, M.S, D.L.O, DNB : Lisa Mary Cherian, M.S, D.L.O, PhD., : Lisa Abraham, M.S, D.L.O
Services Offered	All nasal and sinus problem, Allergic Rhinitis, Nasal polyps, Deviated nasal septum, Chronic sinusitis, Bleeding from nose, Chronic suppurative otitis media, Chronic tonsilloadenoiditis, Vocal Polyp, Cancer of the Nose and Sinuses.		

DEPARTMENT	DAY	LOCATION	CONSULTANT
Nose and Sinus Clinic	Wednesday (New & Gen repeat) Friday (New & Repeat) Saturday (General New)		: Rupa Vedantam, M.S, D.L.O : Regi Kurien, M.S, DOHNS (Eng) : Lalee Varghese, M.S, D.L.O, DNB, : Lisa Mary Cherian M.S, D.L.O., PhD.,
Services offered	All nasal and sinus problems, CSF leak, Sinusitis, Deviated Nasal Septum (DNS), Nasal polyp/ Sinus polyp, Allergic rhinitis, Cancer of nose and Sinuses, Anterior Skull base lesions, Juvenile nasopharyngeal angiofibroma, Snoring and Obstructive Sleep apnoea, Twisted nose/ cases for rhinoplasty		
ENT IV (Neuro-Otology & Cochlear Implant)	Monday (Repeat) Thursday (New)	OPD, 320 & 330 3rd Floor	: Anjali Lepcha, MS., DNB, MBA : Ann Mary Augustine, MS, DLO : Ajay Philip, DLO, MS, DNB : Manju Deena Mammen, MS, DLO
Audio Vestibular Clinic	Monday & Thursday	"	: Anjali Lepcha, MS, DNB, MBA : Ann Mary Augustine, MS, DLO : Ajay Philip, DLO, MS, DNB : Manju Deena Mammen, MS, DLO

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Cochlear Implant Clinic	Monday & Thursday	OPD, 320 & 330 3rd Floor	: Anjali Lepcha, MS, DNB, MBA : Ann Mary Augustine, MS, DLO : Ajay Philip, DLO, MS, DNB
Ear & Hearing Clinic	Monday & Thursday		: Anjali Lepcha, MS, DNB, MBA : Ann Mary Augustine, MS, DLO : Ajay Philip, DLO, MS, DNB : Manju Deena Mammen, MS, DLO
ENT V (General ENT including children 4-16 yrs)	Tuesday (Review) Friday (New)	III Floor 320	: Rita Ruby Anbuselvi Albert, DLO, MS, DNB, FRCS (Glasg.) : Suma Susan Mathews, MS, DLO : Roshna Rose Paul, MS (On leave) : Ranjeetha Racheal Inja, DLO, MS, MRCS (ENT) : Justin Ebenezer Sargunraj J, MS, DLO

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Laryngology Speciality Clinics			
Voice Clinic (Voice & Swallowing Disorder),	Tuesday & Friday	OPD block 3rd Floor	: Rita Ruby Anbuselvi Albert, DLO, MS, DNB, FRCS (Glasg.)
Airway Clinic	"		: Suma Susan Mathews, MS, DLO : Roshna Rose Paul, MS (On leave) : Ranjeetha Racheal Inja, DLO,MS, MRCS (ENT) : Justin Ebenezer Sargunraj.J, MS, DLO
Endocrinology	Monday & Thursday	111, OP Block 1st Floor	: Thomas V.Paul, MD,DNB(Endo), PhD (Endo) : H.S.Asha, DNB(General Medicine), DNB(Endo) : Nitin Kapoor, MD, PDF (Endo), DM (Endo) : Kripa Elizabeth Cherian, MD, DM (Endo)
	Monday & Thursday	Main Building 2nd Floor, 810 Endocrine Office	: Nihal Thomas, MD, MNAMS, DNB (Endo), FRACP (Endo), FRCP(Edin,Glasgow, London), FACP, PhD (Copenhagen)
	Monday	"	: Felix Jebasingh K, MD,DM, DNB(Endo), PGDMLE (Med.Law)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
	Wednes 8.30 - 1 pm	OPD Block 1st Floor 111	
Pituitary Clinic	Monday & Thursday 2 - 5 pm	111 O.P Block 1st Floor	: H.S.Asha, DNB (General Medicine), DNB(Endo) : Nitin Kapoor, MD, PDF(Endo), DM(Endo)
	Monday (2-5 pm)	Main Building 2nd Floor, 810 Endocrine Office	: Felix Jebasingh K, MD,DM (Endo), DNB(Endo), DNB (Endo), PGDMLE(Med.Law)
Osteoporosis and Metabolic Bone Clinic	Mon & Thurs 2-5 pm	OPD Block 1st Floor, 111	: Thomas V.Paul, MD, DNB(Endo), PhD(Endo)
Integrated Thyroid Clinic	Mon & Thurs 9 -5 pm	Main building, 2nd floor - 810 Endocrine Office	: Felix Jebasingh K, MD, DM (Endo), DNB (Endo), PGDMLE (Med. Law)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Transplant Clinic	Mon & Thurs 9 -12 pm	OPD block 1st Floor, 111	: Thomas V.Paul, MD, DNB(Endo), PhD(Endo) : Kripa Elizabeth Cherian, MD, DM (Endo)
Integrated Diabetes Foot Clinic	Tuesday 10-4 pm	Endocrine Office Main Building 2nd Floor, 810	: Endocrine with PMR and Vascular Surgery : Nihal Thomas, MD,MNAMS, DNB(Endo), FRACP (Endo), FRCP(Edin,Glasgow, London), PhD (Copenhagen) : Felix Jebasingh K, MD,DM (Endo), DNB(Endo), PGDMLE(Med.Law) : Kripa Elizabeth Cherian, MD, DM (Endo)
Diabetic Clinic	Wednesday Saturday 9 am - 12 pm	111 OP Block 1st Floor	: Thomas V.Paul, MD, DNB (Endo), PhD(Endo) : Kripa Elizabeth Cherian, MD, DM (Endo)
		Main building 2nd Floor, 810 Endocrine Office	: Nihal Thomas, MD, MNAMS, DNB (Endo), FRACP (Endo), FRCP(Edin,Glasgow,London), FACP, PhD (Copenhagen)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
	Wednes 9-12 pm Satur 9- 12 pm	OPD block 1st floor, 111 "	: Nitin Kapoor, MD, PDF(Endo), DM(Endo) : H.S.Asha, DNB (General Medicine), DNB(Endo) : Felix Jebasingh K, MD,DM(, DNB(Endo), PGDMLE (Med.Law)
Diabetes Education	Mon to Sat 8.30 to 4 p.m	OPD block 1st floor 111 Main Building 2nd Floor, 810	: Diabetes Educators : Diabetes Educators
Adult Young Diabetes Clinic/	Wednesday 8.30 am to 12.30 pm	Main building 2nd Floor - 810 Endocrine Office	: H.S.Asha,DNB(General Medicine), DNB(Endo) : Nihal Thomas, MD, MNAMS, DNB (Endo), FRACP (Endo), FRCP(Edin,Glasgow, London), FACP, PhD (Copenhagen)
Gestational Diabetes Clinic	Wednesday 8.30 am -12.30 pm	"	: Felix Jebasingh K ,MD,DM(Endo), DNB(Endo), PDGMLE(Med.Law)

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Department	Day	Location	Consultant
Bariatric Clinic	Saturday 8.30 to 1.00 pm	Main Building 2nd floor, 810 Endocrine Office	: Nitin Kapoor, MD, PDF(Endo), DM(Endo)
Foot Procedures	Mon, Wed & Thursday 2.30 - 4.30 pm	OPD Block 1st Floor , No.111	: Diabetes Educators
	Tues & Fri 9. am to 4 p.m	Main building 2nd floor, No.810, Endocrine Office	"
High Risk Diabetes Eye Clinic	Wednes 2.30 to 4.30 pm	"	: Endocrine with Ophthalmology
Menopause Clinic	Wednes 2-5 pm	ISSCC Building 1st Floor - 520, OG OPD	: Menopause Consultant
Bone Densitometry	Mon to Fri 8 am- 5 pm Satur 8-1 pm	OPD Block 1st Floor 107	: DEXA Technicians

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Department	Day	Location	Consultant
Gastroenterology	Mon & Thurs	P.C.F. (101)	: A.J.Joseph, MD, DM (Gastro) : Amit Kumar Dutta, MD, DM (Gastro)
		IP Block 600B	: Anoop John, MD., DM (Gastro)
	Tues & Fri	P.C.F 101 OPD block 1st floor	: Ebby George Simon, MD., DM(Gastro) : Rajeeb Jaleel, MD., DM(Gastro)
	Wednes & Saturday	"	: Ajith Thomas, MD, DM(Gastro)
Gastroenterology (General)	Tues & Fri	OPD Block 110	: General OPD
Pancreatico Biliary Clinic	Tues & Fri	OPD block 110	: General OPD
Inflammatory Bowel Disease (IBD) Clinic	Wednes Afternoon	IP Block 600 B	: General OPD

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Hepatology	Mon & Thurs	IP Block (600 B)	: C.E.Eapen, MD, DM : Uday George Zachariah, MD, DM : Ashish Goel, MD, DM (On leave)
	Mon & Thurs	IP Block (600 B)	: Liver Clinic, General OPD.
	Tues, Wed, Fri & Sat	ALPHA Clinic	: C.E.Eapen, MD, DM
Liver Transplant Clinic	Saturday	IP block (600B)	: General OPD
Dr.Paul Brand Centre			
Hand Surgery, Re-constructive Micro Surgery, Peripheral Nerve Surgery & Leprosy Surgery	Monday	OP Block - B40	: Binu Prathap Thomas, D.Ortho, M.S.Orth, PDFHS(USA)
	Wednesday		
	Saturday	,,	: Samuel C. Raj Pallapati, D.Orth., DNB (Orth), PDFHS(USA)
	(Review by appt.only)		
	Thursday		: Anil Mathew, D.Orth., M.S.Orth., PDFHS (CMC Vellore)
	(Review by appt. only)		: Sreekanth R, D.Orth, M.S.Orth, PDFHS (CMC Vellore)
			: Kiran Sasi P, D.Orth, M.S Orth, DNB Orth, MNAMS

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Department	Day	Location	Consultant
Peripheral Nerve Brachial Plexus Clinic (by referral only)	Monday 10 am to 1 pm		
Paediatric Hand Clinic (by referral only)	Wednesday 10 am to 1 pm		
HD Clinic (Lepra Hand Clinic)	Monday (2.00 to 4.00 p.m)	OPD block 220	: Binu Prathap Thomas, D.Orth. M.S Orth., PDFHS (USA) : Samuel C.Raj Pallapati,D.Orth, DNB(Orth) PDFHS (USA) : Anil Mathew, D.Orth, M.S Orth, PDFHS (CMC) : Sreekanth.R, D.Orth, M.S Orth, PDFHS (CMC) : Kiran Sasi. P, D.Orth, M.S Orth, DNB Orth, MNAMS

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DEPARTMENT	DAY	LOCATION	CONSULTANT
HD Foot Ulcer Clinic	Monday (2 - 4 pm)	Hand Therapy & Leprosy Physiotherapy Section. Basement of Emmaus-Suisse Block (Below PMR-OPD)	: Binu P Thomas, D.Orth, M.S.Orth., PDFHS (USA) : Samuel C.Raj Pallapati, D.Orth., DNB(Orth), PDFHS(USA) : Anil Mathew, D.Orth., M.S.Orth. PDFHS(CMC) : Sreekanth R, D.Orth, M.S.Orth, PDFHS (CMC) : Kiran Sasi P, D.Orth, M.S Orth, DNB Orth, MNAMS
Clinical Haematology	Monday Thursday (Afternoon)	Haematology Department (OT Building)	: Aby Abraham, MD, DM : Alok Srivastava, MD., FRACP, FRCPA, FRCP : Anu Korula, MD, DM : Anup J.Devasia, MD, DM : Biju George, MD, DM, : Fouzia N.A, MD, DM : Kulkarni Uday Prakash, MD, DM : Sharon Anbumalar Lionel, MD, DM : Vikram Mathews, MD, DM : Sushil Selvarajan, MD, DM
Paediatric Leukemia & Lymphoma Clinic	Mon & Thurs (Morning)	"	"

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Leukemia & Lymphoma Clinic	Monday Thursday (Morning)	Haematology Department (OT Building)	: Aby Abraham, MD, DM : Anu Korula, MD, DM : Anup J.Devasia, MD, DM : Biju George, MD, DM, : Fouzia N.A, MD, DM : Kulkarni Uday Prakash, MD, DM : Sharon Anbumalar Lionel, MD, DM : Sushil Selvarajan, MD, DM : Vikram Mathews, MD, DM,
Infectious Diseases IDRC	Tuesday & Friday	O.P Block (210)	: George M.Varghese, MD, DNB, DTMH, FRCP, FIDSA : Priscilla Rupali, MD, DTMH, FRCP : Rajiv Karthik K, MD, MPH, DM : Divya Deodhar, MD : Abi Manesh, MD, DM
Retroviral Clinic	Wednesday (Afternoon)	OP Block (250)	: I.D Consultants Registrars

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Medicine I	Tuesday & Friday Rotation on Saturday (once in 5 weeks)	O.P.Block (210)	: Anand Zachariah, MD, MNAMS : Punitha JV, MD : Ravikar Ralph, MD : Krupa George, MD : Jambugulam Mohan, MD : Josh Thomas Georgy, MD
Medicine II	Monday Thursday	O.P.Block (210)	: Thambu David Sudarsanam, MD, Dip.NB : T. Vijay Prakash, MD (On leave) : Vignesh Kumar C, MD (On leave) : Tina George, MD : Manoj Job, MD
Medicine III	Monday & Wednesday	"	: Sowmya Sathyendra, MD, MRCP : Sudha Jasmine, MD. : Audrin Lenin, MD : Sheba Meriam Thomas, MD : Caroline Nandita : Anna Paul, MD

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Medicine IV	Tuesday Thursday	OPD Block 2nd Floor	: Samuel George Hansdak, MD : O.C.Abraham, MD, MPH, FRCP : Ronald Albert Benton Carey, MD, DNB (On leave) : Tarun K George, MD : John Davis Prasad, MD : Divya Elizabeth Mathew, MD : Manna Sera Jacob, MD
Medicine V	Wednesday & Friday	OPD Block 210	: Ramya I, MD, Dip NB, MRCP : Karthik G, MD, Dip NB : Jonathan Arul Jayakaran, MD : Jacob Johnson C., MD : Amita Jacob, MD
Geriatrics	Tuesday & Friday	No.600 B Ground Floor	: Surekha.V, MD (Med), FRCP : Prasad Mathews.K, MD (Medicine), FRACP (Geriatrics) : K.G. Gopinath, MD (Geriatrics), FRACP (Ger), Dip Pall Care : Benny Paul Wilson, MD (Geriatrics), MRCP : Rakesh Mishra, MD (Geriatrics) : Jini Chirackel Thomas, MD (Geriatrics) : Stephen Varghese Samuel, MD (Geriatrics)

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Department	Day	Location	Consultant
Falls and Balance Clinic	1 pm - 4 pm		: Referral Clinic - Consultant -led
	No.340, OPD Bulding, 3rd floor		
Memory and Cognition Clinic	- Saturday 9 - 11 am:		: Referral Clinic - Consultant -led
	No.340, OPD Bulding, 3rd floor		
Neonatology HRIC	Tuesday (Afternoon)	ISSCC 1st Floor	: Santhanam Sridhar, DCH, DNB : Kurien Anil Kuruvilla, MD, DCH: : Manish Kumar, MD DM : Benjamin J Ross, MD, DM
Nephrology I	Monday Thursday (Afternoon)	O.P.Block (340)	: Vinoi George David, MD, DM, FRACP : Suceena Alexander, MD, DM , FASN : Athul Thomas, MD, DM : Sabina Yusuf, MD, DM
Nephrology II	Tuesday Friday (Afternoon)	O.P.Block 340	: Santosh Varughese, MD, DM, FRCP : Anna T Valson, MD, DM : Elenjickal Elias John, MD, DM : Jeethu Joseph, MD, DM

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Department	Day	Location	Consultant
Neurosurgery I	Monday Thursday	PCF O.P block	: Ari G Chacko, M.Ch (Neuro) : Krishna Prabhu, M.Ch (Neuro) : Edmond Jonathan, M.Ch (Neuro)
	Mon (Afternoon)		: General OPD
Neurosurgery II	Tuesday Friday	P.C.F.	: V.Rajshekhar, M.Ch(Neuro) : Ranjith K.Moorthy, M.Ch.(Neuro) : Bijesh Nair, M.Ch (Neuro)
	Thurs (Afternoon) 110		: General OPD
Neurosurgery III	Wednesday Saturday	P.C.F.	: Baylis Vivek Joseph, M.Ch(Neuro) : Tony Varghese Panicker, M.Ch (Neuro) : Wilson Prashanth D Souza, M.Ch (Neuro)
	Wednes (Afternoon)	110	: General OPD

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Paed. Neurology	Monday & Thursday	West Block, 1st floor 910 & OPD Block, 1st floor 110	: Maya Thomas, D.Ch., MD (Paed), D.M (Neuro) : Karthik Muthusamy, MD (Paed), D.M (Neuro), DNB (Neuro) (On leave) : Sangeetha.Y, MD (Paed) DNB (Paed) D.M (Paed. Neuro) : Mukul Malhotra, MD (Paed), DNB (Paed), PDF (Paed Neuro) : Sudhakar.K, MD (Paed) , DM (Neuro), PDF (Paed Neuro), PGDDN
Paed. Neurology Epilepsy Clinic	Wednesday (Afternoon)	"	
Multidisciplinary Paediatric Sleep Clinic	Wednesday (Afternoon)	"	
Paediatric Neurology Neuromuscular Clinic	Friday (Afternoon)	"	

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Neurology	Monday & Thursday	OPD Building 101, PCF	: Atif Shaikh, M.D (Gen.Med), D.M (Neuro)
General Neurology	"	OPD Building, 110	: Aditya Vijayakrishnan Nair, M.D (Gen.Med), D.M (Neuro) : P.T.Alexander, M.D (Gen.Med), D.M (Neuro) : Anjali Chouksey, M.D (Gen.Med), D.M (Neuro)
		Alpha Clinic	: A.T.Prabhakar, M.D (Gen.Med), D.M (Neuro) : Rohit Ninan Benjamin, M.D (Gen.Med), D.M (Neuro), DNB
Neurology, Epilepsy	Wednesday Afternoon	101, PCF	: Vivek Mathew, M.D (Gen.Med), D.M (Neuro), Dip. N.B
Epilepsy Clinic	"	110 OPD, st floor	: Rohit Ninan Benjamain : P.T.Alexander : Aditya Vijayakrishnan Nair : Anjali Chouksey

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Movement Disorder Clinic	Wednesday Afternoon	OPD building 1st floor 110	: Atif Shaikh, M.D (Gen.Med), D.M (Neuro) : Arun Mathai Mani, M.D(Gen. Med),D.M(Neuro)
Stroke Clinic	"	PMR	: Sanjith Aaron, M.D (Gen.Med), D.M (Neuro)
Refractory Epilepsy Clinic	"	OPD, 110	: Vivek Mathew, P.T.Alexander
Neuro Muscular Clinic	Thursday Afternoon	PMR	: Ajith Sivadasan, M.D (Gen.Med), D.M (Neuro)
Autoimmune Neurology Clinic	"	OPD, 110	: Arun Mathai Mani, Aditya Vijayakrishnan Nair
Neurology	Tuesday & Friday	Alpha Clinic	: Vivek Mathew, M.D (Gen.Med), D.M(Neuro) Dip N.B., : Ajith Sivadasan, M.D (Gen.Med), D.M (Neuro) : Arun Mathai Mani, M.D (Gen.Med), D.M (Neuro)
	"	PCF, 101	: Sanjith Aaron, M.D (Gen.Med), D.M (Neuro)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Clinical Nuclear Medicine	Monday & Thursday 8-10 am	OP Block 1st Floor 110	: Regi Oommen,MD,DMRT, DRM : Nylla Shanthly, DRM : Julie Hephzibah, MD, DNB(RT), DNB(NM) : David Mathew, MD, DMRT
	Tues, Wed & Friday	Main block 1st floor Nuclear Med. Dept.	: Saumya Sara Sunny, MD : Justin Benjamin, MD : Junita Rachel John, MD
Clinical Immunology Rheumatology	Mon & Thurs	Alpha Clinic	: Debashish Danda, MD., D.M.(Clinical Immunology), FRCP, FACR, FAMS : John Mathew, MD, DNB, MNAMS, DM
		OPD block, PCF (101) 1st Floor	: Ruchika Goel, MD, DM, PDF in Clinical Immunology & Rheumatology : Aswin M.Nair, MD, DM, PDF in Clinical Immunology & Rheumatology : Arvind.G, MD, DM, PDF in Clinical Immunology & Rheumatology
		600, Main Building	: Ashish Jacob Mathew, DNB, DM (Study leave) : Shivraj Padiyar. U, MD, DM

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Clinical Immunology & Rheumatology	Tuesday 9.30 am - 3.30 pm	OPD Block 1st floor	: Senior Registrars on rotation
	Wednes 9.30 am - 3.30 pm	OPD block 2nd floor	: Senior Registrars on rotation
	Friday 1.30 pm - 4.30 pm	PCF	: Rheumatology Consultants on rotation
Early Arthritis Clinic (EAC)	Tuesday 1 pm - 4 pm	PCF	: Rheumatology Consultants* on rotation
Lupus Vasculitis & Scleroderma Clinic (LVAS)	Wednesday 1 pm -5 pm	PCF	: Rheumatology Consultants* on rotation
Padiatric Rheumatology	Friday 1 -5 pm	CH- OPD (Gen & Pvt)	: Sathish Kumar MD, DCH and Rheumatology Registrars
Combined Psoriatic Arthritis Clinic	Friday 2- 5 pm	DermatologyOPD: General	Rheumatology Consultants on rotation & Dharshini.S MD (Dermatology)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Spondyloarthritis & Crystal Arthritis	Saturday 10.30 am - 1 pm	PCF	: Rheumatology Consultants * on rotation
* Rheumatology Consultants			: Debashish Danda, John Mathew, Ruchika Goel, Ashish Jacob Mathew, Aswin M. Nair , Arvind G.
Pediatic Rheumatology Consultant			: Sathish Kumar T.
Gynaecologic Oncology	Mon & Thurs Afternoon Satur (Morning)	ISSCC building 1st Floor 510 & 515	: Anitha Thomas, MD, DGO, DNB, Fel.Gyn.Onc., M.Ch : Rachel George MD, DGO, Fel. Gyn. Onc. : Ajit Sebastian, MD, DGO, Fel. Gyn. Onc. : Vinotha Thomas, DGO, DNB, M.Ch : Dhanya S.Thomas, MS, Fel. Gyn. Onc.
Obst. & Gynae.I (New) General Gynaecology	Mon & Thurs (Morning) Wednes(Full day) Saturday - once in 3 weeks	ISSCC building 510 / 515	: Jessie Lionel, MD, DGO, Dip NB (FM) : Elsy Thomas, DGO, MD : Beena K, DGO, MD : Smitha Elizabeth, DGO, MD : Dibu Sam (Study leave)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Obst. & Gynae.II	Tues & Fri (Morning) Saturday once in 3 weeks on rotation	ISSCC Building 515	: Lilly Varghese, MD : Vaibhav Londhe, MD : Emily Divya Ebenezer, MD : Pushplatakumari, MD
Female Continence Clinic	Wednes (Afternoon) Saturday (Morning)	ISSCC Building 515	: OG, Urology and Physiotherapy
Menopause Clinic	Wed (Afternoon)	ISSCC 511	: OG and Endocrine
Obst. & Gynae.III	Wednesday Thursday	ISSCC (510)	: Annie Regi, MD, DGO : Anuja Abraham, MD, DGO : Preethi R.N., MD, DGO, MRCOG : Kavitha Abraham, MS, DGO

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Obst. & Gynae.IV	Tuesday Friday	ISSCC (510)	: Manisha Madhai Beck, MD : Reeta Vijayaselvi, MD, DGO : Liji David, MD, DGO
Perinatal Medicine Clinic	Wednesday (Afternoon)	"	: Obst. & Gynae and Neonatology & Genetics
Obst. & Gynae. V (Only Obstetrics cases)	Monday Thursday	ISSCC 510	: Jiji Elizabeth Mathews, MD DGO : Santhosh Joseph Benjamin, MS : Swati Rathore, MS : Hilda Yenuberi, MS, DGO
Ophthalmology I	Monday to Saturday	Dept of Ophthalmology CMC Schell Campus	: Andrew Braganza, MS., : Lekha Mary Abraham, DO., Dip NB : Sanita Korah, MS., DO., Dip NB : Smitha Jasper, MS : Arathi Simha, MS., DO., : Jeyanth Rose, MS : Anupriya Arthur, MS, DO., : Anika Amritanand, MS : Alo Sen, MS., : Lalgudi Sharmili Sekar, MS, DO

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Ophthalmology II	Monday to Saturday	"	: Sheeja Susan John, MS, DO, DNB, FRCS (Glasg) : Padma Paul, MS, DO, DNB, M.P.H : Saban Horo, MS : Deepa John, MS., DO : Jayanthi Peter, MS., DO, DNB., : Satheesh Solomon T.Selvin, MS, DO : Deepthi Elizabeth Kurian, MS : Joel Antony Kavalakatt, MS, DNB, FVRS, FAICO : Prathiba Roy, MS, DO : Deepa Jose, MS : Bharath Kumar K, MS, DO : Maria Priyanka T, MS, DO
Orthopaedics I	Monday Thursday (Morning)	O.P.Block Basement B 20	: Vinoo Mathew Cherian, D.Orth., M.S.Orth., Dip.N.B., : Manasseh Nithyananth, D.Orth, M.S.Orth. : Dan Barnabas Inja, D.Orth., M.S.Orth : Sandeep Albert, M.S.Orth. : Jeremy Bliss, M.S.Ortho. : Anand A,, M.S. Ortho
Fracture Clinic I	"	"	: Referral Clinic

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Spinal Disorders Surgery Unit (SPINE)	Monday Thursday	O.P Block B 20	: K.Venkatesh, D.Orth., Dip.N.B.Orth. : Kenny S.David, M.S. Orth., F.A.C.S : Rohit Amritanand, M.S.Orth., MAMS, FACS : S.V.Justin Arockiaraj, D.Orth,M.S.Orth, DNB Orth. PGDHA
Orthopaedics II	Tuesday Friday	O.P. Block	: Anil Thomas Oommen, M.S.Ortho, DNB Ortho, MNAMS, RORF Fellow (Fellow in Adult Reconstruction, HSS, New York), Fellow in Arthroplasty and Sports Medicine, Australia : V.T.K.Titus, D.Ortho.,M.S.Ortho., Dip NB.Ortho., (On leave) : Pradeep M.Poonnoose, D.Ortho, M.S.Ortho, Dip.NB Ortho,Dip NB PMR, Dip PMR (RCP) (On leave) : Hariharan. T.D., D.Ortho, M.S Ortho : Chandy.V.J., D.Ortho, M.S Ortho : Arun Shankar, D.Ortho, M.S. Ortho : Jozy Timothy, D.Ortho, Dip. NB (Ortho)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Paediatric Orthopaedics	Tuesday Friday	OPD Block Basement - B 40 & B 30	: Thomas Palocaren, D.Orth, M.S Orth, Paed.Orth fellowships (Hospital for Sick Children, A.I Dupont Hospital for Children, Wilmington, USA) : Abhay Gahukamble, D.Orth, M.S Orth, DNB Orth : Vrisha Madhuri, D.Orth, M.S Orth, M.Ch Orth (L Pool) : Deeptiman James, M.S. Orth
Paediatric Musculo- Skeletal Tumor Clinic	Tuesday Friday	B30	: Paediatric Orthopaedics Consultatnt, Paediatric Orthopaedicss Fellow, Registrar.
Club Foot Clinic	Tues & Fri	(B30) Room No.3	: Paediatric Orthopaedics Consultant : Paediatric Orthopaedics Fellow,Registrar, Physiotherapist, Occupational Therapist

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Cerebral Palsy Clinic (Referral Clinic)	Friday 2.30 pm	(B40) Room No.20	: Paediatric Ortho
Screening for DDH (Developmental Dysplasia of Hip) -- Tuesday and Friday (B 40 Room No.3)			
Paediatric Orthopaedic clinic accepts all patients with orthopaedics problems who are under 15 years of age. Direct Registration on Tuesday and Friday.			
Orthopaedics III	Wednesday Saturday	O.P.Block (B20)	: Alfred J.Daniel, D.Ortho, DNB, M.S. Ortho : Thilak Jepegnanam, D.Ortho, M.S. Ortho MMedSc(Otogo) : Viju Daniel Varghese, D.Ortho, MS Ortho : Abel Livingston, DNB, M.S.Ortho : Sumant Samuel, M.S Ortho : Kaushik Bhowmick, D.Ortho, M.S Ortho : Bhim Bahadur Shreemal, M.S Ortho : Chandrasekaran G, M.S. Ortho : Pavan Kumar Reddy, M.S. Ortho : Roncy Savio Kuruvilla, M.S. Ortho

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Department	Day	Location	Consultant
Paediatric I	Monday	ISSCC	: Anna Simon, MD, DCH, FRCP (Edin)
	Thursday	1st Floor	: Leni Mathew, MD, DCH, MRCPCH
	(Morning)	(530 & 540)	: Sarah Mathai, DCH, DNB, PhD
			: Urmi Ghosh, DCH, Dip.NB
			: Sophy Korula, MD, DCH, MRCPCH (UK)
			: Arul P. Lionel, DCH, Dip.NB
Well Baby and Immunization Clinic	Monday to Saturday	ISSCC - 450 Ground Floor	: Sarah Mathai, DCH, DNB, PhD : Rajeev Zachariah, DCH
Paediatric Endocrinology	Mon & Thurs (Afternoon)	ISSCC 1st Floor 530 & 540	: Anna Simon MD, DCH, FRCP (Edin) : Sarah Mathai, DCH, DNB, PhD : Sophy Korula, MD, DCH, MRCPCH (UK)
	Wednesday (12 Noon to 2 pm) (1st, 3rd & 5th week)	"	: Sarah Mathai, DCH, DNB, PhD
	Paediatric in born Errors of Metabolism	Wednesday 2nd & 4th week	"

Department	Day	Location	Consultant	
Paed. Gastrology & Hepatology	Monday & Wednesday	ISSCC Building 1st Floor	: Arul P Lionel, DCH, DNB (Paed)	
Paediatric Haemato Oncology	Monday (Afternoon)	"	: Rikki R John, DCH, DNB : Sidharth K. Totadri, MD, DM	
	Tuesday & Thursday		: Leni Mathew, MD, DCH, MRCPCH : Rikki R John, DCH, DNB : Sidharth K. Totadri, MD, DM : Deepthi Boddu, DNB, DM	
	Paediatric II	Wednesday	"	: Indira Agarwal, MD, FISN : T. Sathish Kumar, MD, DCH : Anu Punnen, MD : George Ipe Vettiyil, MD, DCH
		Saturday	"	: Indira Agarwal, MD, FISN : Anu Punnen, MD : George Ipe Vettiyil, MD, DCH
	Saturday	Alpha Clinic	: T. Sathish Kumar, MD, DCH	

DEPARTMENT	DAY	LOCATION	CONSULTANT
Paediatric Nephrology	Wed (Morning)	ISSCC	: Indira Agarwal, MD, FISN
	Fri (Afternoon)	1st Floor	: Deepthi R.V, MD, DM
	Sat (Morning)	530 & 540	
Paediatric CRF Clinic	Wed & Sat (Morning)	"	: Indira Agarwal, MD, FISN
	Fri (Afternoon)		
Paediatric Rheumatology	Wednesday (Morning)	"	: T.Sathish Kumar, MD, DCH
	Fri (Afternoon)		
	Sat (Morning)	Alpha Clinic	: T.Sathish Kumar, MD, DCH
Paediatric III	Tuesday & Friday (Morning)	ISSCC 1st Floor 540	: Valsan Verghese, MD, DCH : Sneha Varkki, Dip.NB, DCH : Mona Basker, MD, DCH : Winsley Rose, MD : Anila Chacko, MD, DCH

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Paediatric Respiratory Clinic	Monday 11a.m - 2.p.m	ISSCC 530 (1st Floor) (Room No.6)	: Sneha Varkki, Dip.NB, DCH
	Tues, Fri (2-5 pm)	540 - R.No.11	: Sneha Varkki, Dip.NB, DCH
Paed. Infectious Disease Referral Clinic	Tues, Friday (Morning)	ISSCC 540, 1st floor	: Valsan Verghese, MD, DCH : Winsley Rose, MD : Anila Chacko, MD, DCH
Paed.Sleep Disorders Clinic	Wednesday	ISSCC,530, Room No.7	: Sneha Varkhi, Dip NB, DCH
Retroviral Clinic (General)	Wednesday (2 to 4 pm)	OPD building 250, 2 Floor Room No.8)	: Valsan Verghese, MD, DCH : Winsley Rose, MD : Anila Chacko, MD, DCH
Adolescent Medicine Clinic	Tues, wednes, Friday	West Block 2nd Floor, 924, 925 Room No.17,18,19	: Mona Basker, MD, DCH

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Paedatric Surgery I	Tues, Thurs & Saturday Morning	ISSCC (520)	: Immanuel Sampath Karl, MS (Gen.Sur), M.Ch (Paed.Sur) (On leave) : Ravi Kishore B.S.S, MS (Gen.Sur), M.Ch(Paed.Sur) : Harshjeet Singh Bal, MS, M Ch (on leave) : Susan Jehangir, MS(Gen.Sur), M.Ch (Pead.Sur) : Jujju Jacob Kurian,MS (Gen.Sur), M.Ch (Paed.Sur), MRCS : Vivek Samuel Gaikwad, MS(Gen.Sur), M.Ch (Paed.Sur)
Paediatric Surgery II	Monday Wednesday Friday Morning	ISSCC (520)	: John Mathai, MS, DNB (Gen.Sur), M.Ch (Paed.Sur) : Sundeep M.C.Kisku, M.S(Gen.Sur), M.Ch (Paed.Sur), FEBPS, FRCS : Tarun John K.Jacob, MS, M.Ch (On leave) : John K Thomas, MS, M.Ch, DNB : Arun Kumar, MS (Gen.Sur), M.Ch (Paed.Sur), MRCS

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Pediatric Urology	Mon to Friday	ISSCC 520	: John Mathai, M.S, DNB (Gen.Sur), M.Ch(Paed.Sur) : Ravi Kishore B.S.S., MS (Gen.Sur), M.Ch (Paed.Sur) : Sundeep M.C. Kisku, M.S (Gen.Sur), M.Ch (Paed.Sur), FEBPS, FRCS : Harshjeet Singh Bal, M.S, M.Ch (On leave) : Jujju Jacob Kurian, M.S (Gen.Sur), M.Ch (Paed.Sur), MRCS.
Physical Medicine & Rehabilitation Unit I	Tuesday & Friday	PMR OPD	: George Tharion, D.Ortho,DPMR,MD, DNB(PMR) : Judy Ann John, MD, DNB (PMR) : Bobeena Rachel Chandy, MD, DNB(PMR) : Jane Elizabeth Sajan, MD (PMR) : Naveen Cherian Thomas, MD (PMR)
Physical Medicine & Rehabilitation Unit II	Monday & Thursday	PMR OPD	: Raji Thomas, DPMR., MD, DNB (PMR) : Jacob George, MNAMS, MD, DNB (PMR) : Henry Prakash, DPMR, MD, DNB (PMR) : Prashanth Chalageri, DPMR, MD (PMR) : Saraswathi Ramanathan, MD (PMR)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
CLINICS			
Amputee Clinic	Wednes (Morning 9.00)	PMR OPD Room 9	: Henry Prakash
Diabetic Foot Clinic (Endocrinology, Vascular Surgery(II) & PMR)	Tuesday (Afternoon)	Endo Office Conference Room	: Nihal Thomas : Sunil Agarwal : Edwin Stephen : Bobeena Rachel Chandy : Naveen Cherian Thomas
Brain Injury Clinic (Neuro-Surgery, & PMR)	Wednesday (Afternoon)	PMR OPD Room 7,10 11, 12, 13	: Mathew Joseph : PMR Registrars
Stroke Clinic (Neurology & PMR)	Wednesday (Afternoon)	PMR OPD Room 9	: Sanjith Aaron : PMR Registrars
Haemophilia Clinic (Haematology, Ortho I & PMR)	Friday (Afternoon)	Haemat OPD	: Alok Srivastava : Vikram Mathews : Aby Abraham : Manasseh Nithyananth : Judy Ann John : Prince Thakkar

DEPARTMENT	DAY	LOCATION	CONSULTANT
Neuromuscular Clinic (Neurology & PMR)	Thursday (Afternoon)	PMR OPD (Room 9)	: Ajith Sivadasan : Prashanth Chalageri
Pain Clinic (Psychiatry II & PMR)	Friday (Afternoon)	PMR OPD (Room 11)	: Soumil Dhalokia : Jane Elizabeth Sajan
NN Clinic	Thursday (Afternoon)	Nambikai Nilayam	: Bobeena Rachel Chandy
Plastic Surgery Unit I (Plastic & Reconst. Surgery, Cosmetic Surgery, Microsurgery, Cranio-Maxillofacial Surgery and Burns)	Wednes & Saturday (8 -12 pm)	O.P.Block 3rd Floor 340	: Shashank Lamba, MS,M.Ch(Plastic) : Shwetha Agarwal MS, M.Ch (Plastic) : Ebenezer Asirvatham, MS, M.Ch (Plastic)
Plastic Surgery II	Tuesday & Friday (Afternoon)	OP Block 3rd Floor 310	: Ashish Kumar Gupta, MS, M.Ch(Plastic) : Shashank Lamba, MS, M.Ch (Plastic) : Gohil Amish Jayantilal, MS, M.Ch (Plastic)

Department	Day	Location	Consultant
PSYCHIATRY CLINICS			
PSYCHIATRY UNIT I	Wednesday Afternoon	ISSCC 520	: Anju Kuruvilla, MD : Rajesh Gopalkrishnan, DPM, MD, FRANZCP : Jibi Achamma Jacob, DPM, MD, DNB, PGDMLE : Arunima George, MD
	Friday (Afternoon)	"	: Thangadurai P, DPM, DNB : Abigail Ruth Gojer, DPM, MD : Asha Charitha S.S, MD
PSYCHIATRY UNIT II	Monday 2-4 pm	"	: Donae Elizabeth Gorge, DPM, MD : Abhinav Chichra, MD : Niji Rachel Varughese, MD : Nivedita Sudheer, DPM, MD
	Thursday 2-4 pm	"	: Debanjan Mandal, DPM, MD : Utkarsh Modi, DPM, DNB

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Department	Day	Location	Consultant
PSYCHIATRY UNIT III	Tuesday Afternoon	ISSCC building Room No.520	: Suja Kurian, DPM, MD : Munaf B Nandyal, DPM, MD : Srisudha B, DPM, MD : Aiswarya R Nair, DPM, MD : Rachna George, MD
	Fri (Afternoon)	"	: Arun R, DPM, MD : Naveen Kolloju, DPM, MD : Jesson Paulson Illimoottil, MD
	Availability of named Consultant may vary.		
	Wednes	Bagayam	: Suja Kurian, DPM, MD : Arun R, DPM, MD
	Satur (Morning) ↓ Registration for review 8- 10 am	"	: Munaf B Nandyal, DPM, MD : Srisudha B, DPM, MD : Naveen Kolloju, DPM, MD : Aiswarya R Nair, DPM, MD : Jesson Paulson Illimoottil, MD : Rachna George, MD

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DEPARTMENT	DAY	LOCATION	CONSULTANT
CHILD & ADOLESCENT PSYCHIATRY UNIT CMC Main Hospital, Campus, Vellore			
Consultation : Liaison Clinic : For emotional and behavioural disorders, psychosomatic disorders, developmental disabilities and disorders, educational guidance, counselling.			
Tuesday	Child Health 2-4 Pm	O.P (530)	: R.P.S.S.Russell, MD, DPM, DNB : Satya Raj, MD, DPM, DNB, FRANZCP : Swetha Madhuri MD, DPM
Friday	Child Health 2-4 pm	OP 530	: Priya Mammen, DNB, DPM : Shonima Raj, MD, DPM : Yogendra Singh, MD, DPM
Special Clinic :			
Infant Mother Nurture Clinic	"	"	: Satya Raj, MD, DPM, DNB, FRANZCP : Swetha Madhuri, MD, DPM

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Department	Day	Location	Consultant
Department of Psychiatry, CMC Campus, Bagayam			
Child & Adolescent Psychiatry :	For emotional and behavioural disorders and Neurodevelopmental disorders. (Nambikkai Nilayam)		
Monday, Wednesday, Saturday (8-11 a.m)	New consultations		
Monday, Wednesday (2-4 pm)	Reconsultations		
Autism Clinic:	Special clinic for Autism		
Friday (2-4 pm)	By appointment only Ph : 0416-2284307		

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Pulmonary Medicine (Respiratory Medicine)	Mon & Thurs	PCF 101	: Resp. Consultant
	Tues & Friday	111	: D.J.Christopher, B.Sc.DTCD, Dip NB, FRCP (Glasg), FCCP (USA) : Prince James, MD, FCCP : Jebin Roger, MD, DAA, DNB : T.Barney Isaac, DNB : Priya.N, MD
Respiratory Medicine	Wednesday Fri (Afternoon) Sat (Morning)	600 A & 600 B	: Richa Gupta, MD, FCCP : Avinash A Nair, MD, DAA, DNB : Deva Jedidiah, MD
	Tues, Friday	111 OPD	: Sujith Thomas Chandy, MD, EDARM
Asthma Clinic	Wednesday 2 pm - 4 pm Sat 8 am - 10 am	OPD Extn (600 A)	
ILDS Clinic	Wed (Afternoon) Satur (Morning)	Main Building 600 A	: Respiratory Consultant

DEPARTMENT	DAY	LOCATION	CONSULTANT
Palliative Care	Mon (Afternoon)	OPD Building	: Jenifer Jeba.S, MD, Dip Pal Med, MSc Pal Med
	Tues (Full day)	PCF Extn,	
	Wed (Afternoon)	1st Floor	: Gen OP - Monday to Friday Pvt OP - Tues, Wednes, Friday
	Thurs (Afternoon)		
	Friday (Full day)		
Radiation Oncology Unit I	Mon (Afternoon)	R.T.Block (G1)	: Thomas Samuel Ram, MD, MBA (HHSM)
	Wed (Morning)		: Jeba Karunya Rami Reddy, DMRT, MD
	Friday (Morning)		: Arvind S, MD, DNB : Neenu Oliver John, MD, DNB
Teleconsultation is offered on Mondays, Wednesdays and Fridays for New and Repeat patients.			
Radiation Oncology Unit II	Mon (Morning)		: Simon Pavamani, MD
	Thursday		: Subhashini John, DMRT, MD, MAMS : Rajesh I, DMRT, MD : Balukrishna S., DMRT, MD, DNB : Manu Mathew, MD
	Wed (8 am to 11 am)	RT Block (PCF)	: RT II Consultant

DEPARTMENT	DAY	LOCATION	CONSULTANT
Radiation Oncology Unit III	Tuesday Wed (Afternoon) Fri (Afternoon)	RT Block (G1)	: Selvamani, MD, DNB : Rajesh B, MD, DNB : Patricia Solomon, DMRT, MD
Teleconsultation/ Phone Consultation is offered on Mondays and Thursdays for New and Repeat patients.			
Medical Oncology	Monday to Thursday	Speciality III 110 OPD Bldg 1st Floor	: Raju Titus Chacko, MD : Ashish Singh, MD., DM : Anjana Joel, DM : Ajoy Oommen John, MD
Chemotherapy Clinic	Monday to Friday		
Reproductive Medicine and Surgery	Tuesday Friday (Afternoon)	ISSCC 510	: Aleyamma T.K., MD, DGO, DNB, Fellowship (Reproductive Medicine) : Mohan S Kamath, MS, DNB, Fellowship (Reproductive Medicine) : Treasa Joseph, M.S Fellowship (Reproductive Medicine)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Surgery I General and Head and Neck Surgery	Mon (morning) Thurs (Afternoon)	OPD Building 3rd Floor 310	: Pranay Gaikwad, DNB, MNAMS, DMAS FMAS : Cecil T. Thomas, MS : Vasanth Mark Samuel, MS, MRCS (On leave)
Head and Neck Surgery II (HNS II)	Mon (Morning) Thurs (Afternoon)	OPD Building 3rd Floor 330	: Amit Jiwan Tirkey, MS : Konduru Vidya , MS
General Surgery II (Colorectal Surgery)	Tuesday Friday (Morning)	OPD Building 3rd Floor 310	: Mark Ranjan Jesudason,MS,DNB,FRCS(Ed) : Rohin Mittal, MS, DNB, MRCS : Gigi Varghese, MS (On leave) : Rajat Raghunath, MS
Colorectal Oncology Clinic	"	"	: Mark Ranjan Jesudason,MS,DNB,FRCS(Ed) : Rohin Mittal, MS, DNB, MRCS : Gigi Varghese, MS (On leave) : Rajat Raghunath, MS

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Surgery III (General Surgery & Upper GI Surgery)	Wednesday (8.00 am) Sat (9.00 a.m)	"	: Myla Yacob, MS, DNB, MNAMS, FRACS, MBA : Suraj S., MS, DNB
Vascular Surgery	Tuesday Friday (Morning)	"	: Dheepak Selvaraj, MS, MRCS, M.Ch : Prabhu Premkumar, MS, M.Ch : Albert Abhinay Kota, MS, DNB, MRCS, M.Ch : Vimalin Samuel, MS, M.Ch, DNB
Hepato Pancreato Biliary (HPB) Surgery	Mon & Thurs (Morning)	OPD Building 3rd Floor 310	: Philip Joseph, MS : Ravish Sanghi Raju, MS, DNB, MCh (HPB) : Manbha L Rymbai, MS, MCh (HPB)
HPB Oncology Clinic	Mon & Thurs (Morning)		: Philip Joseph, MS : Ravish Sanghi Raju, MS, DNB, MCh (HPB) : Manbha L. Rymbai, MS, MCh (HPB) : Aparna M.J, MS, MRCS

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Surgery IV (General, Abdominal Wall Hernia and Soft Tissue Tumour)	Mon (Afternoon) Thurs(Morning)	OPD building 3rd Floor 310	: Suchita Chase, MS : Beulah Roopavathana, MS : Titus D.K, MS : Gilbert Samuel Jebakumar, MS : Paul Trinity Stephen, MS : Satya Vani, MS
Endocrine Surgery	Wednesday Saturday	"	: Anish Jacob Cherian, DNB, M.Ch (On leave) : Deepak Thomas Abraham, MS, Ph.D : M.J.Paul, MS, DNB, FRCS(G) : Supriya Sen, MS, M.Ch : Thomas Shawn Sam, MS, M.Ch : Varghese Thomas, MS, M.Ch
Trauma Surgery	Tuesday 1-4 pm Friday 1-4 pm	"	: Sukria Nayak, MS, FRCS (G) : Rajesh Selvakumar, MS : Srujan Sharma, MS : Vignesh Kumar.S, DNB, MRCS, MCh and Registrars.
The Department of Trauma Surgery serves towards quality care for the victims requiring surgical management especially in poly trauma.			

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Cardio Thoracic Surgery I	Monday & Thursday	OPD Building 1st Floor, 110	: Birla Roy Gnanamuthu, M.S, M.Ch, FCCP, FIACS (CTVS) : Madhu Andrew Philip, Dip NB, M.Ch(CTVS) : Alpha Mathew Kavunkal, M.S, M.Ch (CTVS) : Deepak Narayanan, Dip NB, M.Ch(CTVS)
Cardio Thoracic Surgery II	Tuesday & Friday	"	: Vinayak Shukla, M.S., Dip NB, M.Ch (CTVS) : Korah T. Kuruvila, M.S, M.Ch (CTVS) : Vinay M.Rao, M.S, M.Ch.(CTVS) : Santhosh R.Benjamin, M.S, M.Ch (CTVS)
Cardio Thoracic Surgery III	Wednesday & Friday	"	: Roy Thankachen, M.S, M.Ch (CTVS) : Ravi Shankar, M.S, M.Ch (CTVS) : Shalom Sylvester Andugala, M.S, M.Ch (CTVS)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Urology I	Monday Thursday (Morning)	O.P.Block 250	: Antony Devasia, MS, MCh.(Urol) FRCS (Urol) : J.Chandrasingh, MS., MCh (Urol), DNB (Surg). DNB (Urol) : Sudhindra J, MS, MCh (Urol), DNB (Urol) : Selvin Theodore Jayanth, MS, MCh(Urol)
Adolescent & Paediatric Urology Clinic	"	"	: J.Chandra Singh, MS, MCh (Urol), DNB(Surg), DNB (Urol) : Sudhindra J, MS, MCh (Urol), DNB (Urol) : Selvin Theodore Jayanth, MS, MCh(Urol)
Urology Oncology	"	"	: Antony Devasia, MS, MCh (Urol), FRCS (Urol)
Urology III	"	"	: Nirmal T.J, MS, MCh (Urol), DNB (Urol) : Arun Jacob Philip George, MS, MCh (Urol) : Sadanala Madhuri Evangeline, MS, MCh (urol)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
LUTS Clinic	Monday Thursday (Morning)	O.P.Block 250	: Selvin Theodore Jayanth, MS, MCh(Urol) : Sadanala Madhuri Evangeline, MS, MCh (urol)
Stone Clinic	"	"	: Sadanala Madhuri Evangeline, MS, MCh (urol)
Andrology	Wednes (Morning)	"	
Uro Transplant General	Mon, Tues, Thurs, Fri (Morning)	"	
Liithotripsy Clinic	Mon - Sat	Lithotripsy Suite	
Urology II	Tuesday Friday	OP Block 250	: Santosh Kumar, MS, M.Ch : Anuj Deep Dangi, MS, M.Ch : Santhosh N,MS, M.Ch : Geogory Pathrose, MS, M.Ch
Urology IV	Tuesday Friday	"	: Rajiv Paul Mukha, MS, M.Ch : Rajadoss, MS, M.Ch : Abhilash Cheriyan, MS, M.Ch

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DEPARTMENT	DAY	LOCATION	CONSULTANT
LUTS & Prostate Clinic	Tues, Friday	O.P.Block 250	: Abhilash Cheriyan, MS, M.Ch : Gregory Pathrose, MS, M.Ch
Andrology Clinic	Wed (10 am -12 noon)	"	
Uro Transplant OPD (Only General)	Mon & Fri	"	
Stone Clinic	Tues & Friday	"	: Rajiv Paul Mukha, MS, M.Ch : Rajadoss, MS, M.Ch : Abhilash Cheriyan, MS, M.Ch
Uro-Oncology Clinic	Tues & Friday	"	: Santosh Kumar, MS, M.Ch : Santhosh N, MS, M.Ch
Transplant Clinic	"	"	: Rajiv Paul Mukha, MS, M.Ch : Rajadoss, MS, M.Ch
Urology Reconstruction Clinic	"	"	: Anuj Deep Dangi, MS, M.Ch
DOTS Clinic (Pulmonary Medicine)	Mon to Fri 8 - 4.30 pm Sat 8 - 12 noon	O.P Block G 41	: D.J. Christopher, DTCD, DNB, FICS, FAPSR, FRCP(glasg) FCCP(USA)

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Department Email Addresses

Department Name	Email Id
Accounts Department, No.105, Main Building, 1st Floor	accounts@cmcvellore.ac.in
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