

A GUIDE

TO

**CHRISTIAN MEDICAL COLLEGE
VELLORE**

INDIA



Telephone: 0416 - 2281000
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307 + Extension Number

WEBSITE: www.cmch-vellore.edu

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1. The information contained in this booklet is valid as on the date of printing. However it is subject to change from time to time.
2. To obtain a copy by post, please write to the Public Relations Officer, C.M.C, Vellore - 632 004, Tamil Nadu, sending Money Order for Rs.40/-.
3. We wish to thank all departments and all volunteers who have contributed their valuable suggestions and time in getting this booklet ready.
4. We welcome your suggestions for improving this guide. Please contact the Public Relations Office near the Main Reception Counter.

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WELCOME

Dear Patient/Visitor,

Welcome to the Christian Medical College (CMC), a registered voluntary, non-profit making organization. We hope your stay here will be pleasant and your recovery as speedy as possible.

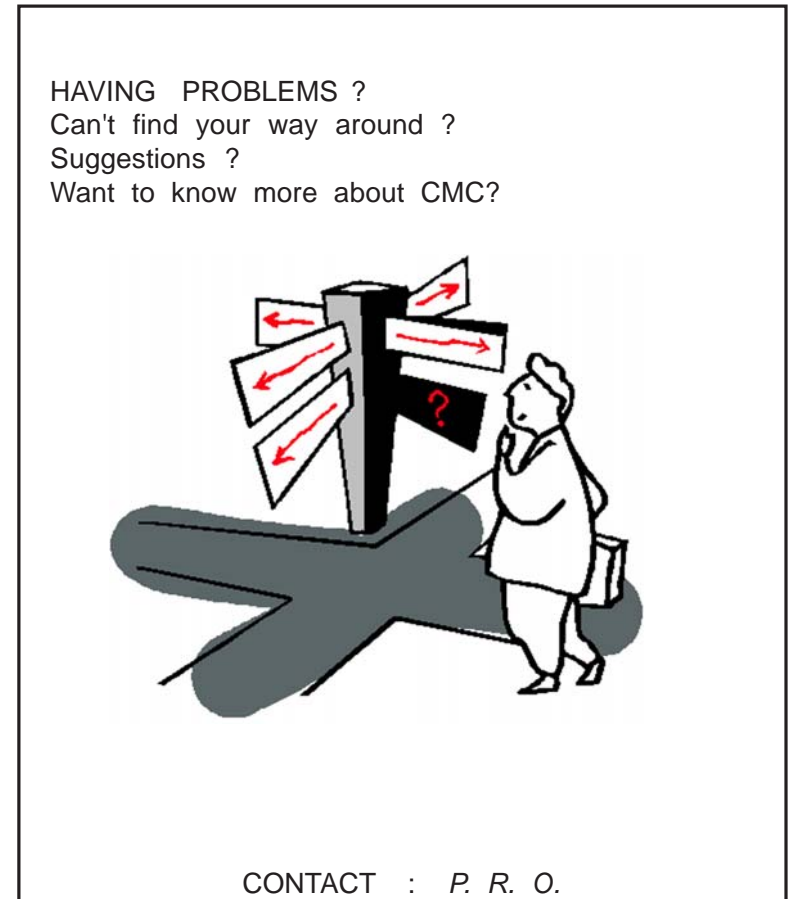
From 1900 when the founder, Dr. Ida Sophia Scudder started CMC with a single bed in her father's home, to the present day, CMC has been growing both in numbers and services rendered to the people. Today, CMC serves over 2000 inpatients and 7000 outpatients daily, with 67 wards, 92 clinics each day and 144 departments / units.

As a teaching institution CMC trains doctors, nurses and allied health workers with a high degree of technical competence to serve with love and compassion in the spirit of Christ. CMC is unique in being not only one of the pioneering institutions in the country in the area of medical research and high-tech health care, but also as an institution which reaches out to the practical needs of the poor through low cost inpatient wards and outpatient clinics in the slum areas of Vellore town with concessional or free care for the most needy. In addition, through large rural health and development projects in the K.V. Kuppam, Kaniyambadi and Anaicut blocks, the wholistic concept of healing is advocated wherein rural folk are given training in various vocational fields, by which they can augment their earning power, thus enhancing their standard of living and the general physical and economic well being.

With this constant growth and expansion, patients/visitors coming for the first time to CMC may have difficulty getting around the campus and may fail, through ignorance, to take full advantage of the available facilities. Therefore, this booklet was developed to provide basic information necessary to make use of our facilities speedily, to the fullest extent and with the least inconvenience and loss of time.

Dr. Ida Scudder gave the institution the Biblical motto "Not to be ministered unto but to minister" challenging CMC's students and staff to heal and serve the needs of the whole person which today remains the most important objective of CMC.

Editor



We are located just inside the main entrance. Our friendly staff will do their best to help you.

We have a few publications about CMC. You can even hear our founder, Dr. Ida Scudder, speak !

If we can't help you directly, then we may know of someone else who can.

A SHORT HISTORY OF CMC

Christian Medical College, Vellore, is the outcome of a single woman's obedience to God's call. In 1890, Ida Sophia Scudder, founder of this institution, then a school-girl, was visiting her missionary parents in South India. One eventful night she was asked to help three young women from different families struggling in difficult childbirth. Being without training at that time, Ida herself could do nothing. She offered the help of her missionary father, who was also a medical doctor. However, to her amazement, the men responded saying, "What! Take a man into my house to care for my wife? It is better that she should die than another man should look upon her face." Custom prevented them from accepting the help of a male doctor. The next morning Ida found out that all the three women had died. She believed that it was a calling and a challenge set before her by God to begin a ministry to the health needs of the people of India, particularly women and children.

Consequently, she went back to America, entered medical training and in 1899 graduated from Cornell University Medical College and was among its first group of women students.

Ida returned to India in 1900 and opened a one-bed clinic in Vellore. In 1902, she built the 40-bed Mary Taber Schell Memorial Centre for women and children, named after the donor's wife. The original site is now CMC's Ophthalmology Department. The main campus moved to the present site in the Thottapalayam area of Vellore in 1924 and treatment was extended to the whole family.

Early in her career, Dr. Ida Scudder realised that the women of India themselves should be trained to help in medical work. She started a school for women nurses in 1909 which was upgraded to a College of Nursing in 1946. A training programme for women doctors began in 1918 which was raised to MBBS level in 1942 and men students were admitted in 1947. Today CMC offers

163 recognized training programmes for both women and men in allied health, nursing and medical fields.

CMC has been given a five star rating by the National Assessment and Accreditation Council, an autonomous institution of the University Grants Commission, for the quality of its education. In honour of its work in the health care sector the institution received the National Citizen's Award. CMC has been categorized as a super speciality teaching hospital of the highest quality and assigned the A1 grading by the Investment Information and Credit Rating Agency (ICRA) Ltd. CMC is NABH accredited and has been awarded 'Asia's Best Private Educational Institute in Medical Category' by KPMG and World Consulting & Research Corporation.

Throughout its history CMC has taken up each new task in response to Christ's command. In the words of our founder, Dr. Ida Sophia Scudder, "We thank God for the way in which He has led us in the past and we look forward to an even greater future. We need those who can take up the torch of life and carry on and make Vellore Medical College one of the outstanding medical institutions today and, shall I say, in the world. We need your love and prayers and help as never before." Today the vision of Aunt Ida, as she was popularly known, has come to fruition.



Dr. Ida Sophia Scudder
1870 -1960

LIST OF ADMINISTRATIVE OFFICERS

Director	: Dr. J.V.Peter, MD,DNB,MAMS, FRACP, FJFICM, FCICM, FICCM
Associate Directors	: Dr. Dolly Daniel, MD : Dr. Sukria Nayak, MS,FRCS(G) : Dr. Deepak Thomas Abraham, MS : Dr. Nihal Thomas, MD,DNB(Endo), MNAMS (Endo), FRACP(Endo), FRCP(Edin), FRCP(Glasg), FRCP(London) : Dr. Vikram Mathews, MD,DM : Dr. Anil K.Kuruvilla, MD,DCH
Principal	: Dr. Anna B.Pulimood, MD (Path), Ph.D
Medical Superintendent	: Dr. K.Prasad Mathews MD, FRACP(Geriatrics)
Treasurer	: Mr. Robby Pria Sundersingh, M.Com, ACA
General Superintendent	: Mr. Ebenezer Sundarraaj, MCA, M.Phil
Dean, College of Nursing	: Dr. Selva Titus Chacko, M.Sc.N., Ph.D
Nursing Superintendent	: Dr. Premila Lee, M.Sc.N., Ph.D

THE MAIN CAMPUS:

In accordance with the vision of the founder, CMC has, through the last many decades, through sheer hard work, prayer and dedication evolved into one of the pioneering institutions in specialized medical care rendering invaluable service to large number of patients from every state in India and neighbouring countries in the spirit of Jesus Christ.

CMC located on Ida Scudder Road, in the heart of Vellore town, is a large **2858** (Including Peripherals) bed hospital with **144 specialized departments/units**. The various consultants and the days they conduct outpatient clinics are listed from page 79.

Being a referral hospital CMC is in a position to provide specialized medical care to patients requiring treatment in more than one area/ailment/disease. This is due to the unique availability of all the specialized departments/units under one roof and due to the existence of close understanding and harmony amongst these departments.

Moreover CMC has a system by which it gives exposure to all consultants by periodically sending them for various national/international conferences, symposiums and specialized training overseas to acquire the latest knowledge and skills in their respective areas so that they can provide high quality medical service to all patients coming to the institution.



ISSCC FOR WOMEN & CHILDREN

The Ida S. Scudder Centenary Center for Women and Children houses the departments of Obstetrics & Gynaecology, Reproductive Medicine, Child Health, Neonatology, Paediatric Surgery and Developmental Paediatrics. There are **424** beds for in-patient care in this facility.

PERIPHERAL FACILITIES

In addition to the main campus on Ida Scudder Road, there are a number of peripheral facilities which are also departments of CMC.

OPHTHALMOLOGY DEPARTMENT

The Ophthalmic Department of Christian Medical College is located in the Schell campus 2 km away from the main campus, on Arni Road, Vellore. **Patients with eye problems should go directly to this department** for registration, investigations and treatment. This department like other departments of CMC is a tertiary care unit and equipped with all modern devices.

This department has all subspecialty services like Microsurgery, Pediatric Ophthalmology, Cornea clinic and contact lens services, Orbit and Oculoplastic, Vitreo-retinal Surgery, Lasers, Glaucoma, Ocular inflammatory diseases and Neuro-ophthalmology services. The separate location helps deliver all the dedicated services in a less spread out area making the patient experience more enjoyable.

In order to reach the Ophthalmology Department, take town bus **Route No.2** from the main CMC bus stop or **Route No.1** from Bagayam, near CHAD Hospital and ask to be dropped off at Eye Hospital.

For further details please contact the Main Reception or write to the Head, Ophthalmology Department, Schell Campus, Arni Road, Vellore - 632 001, Tamil Nadu. Suggestion for improvement or complaints can also be made to the head of the department.

MENTAL HEALTH CENTRE (MHC)

CMC's Department of Psychiatry, is situated on the Christian Medical College Campus at Bagayam, 7km south of the main campus. **Patients with psychiatric problems may go directly to this department for registration,**

Breast feeding is best for your baby

evaluation and treatment. Both inpatient and outpatient services are available.

For further details please contact Head of the Department of Psychiatry, Mental Health Centre, Bagayam, Vellore-632 002. E-mail :psych1@cmcvellore.ac.in. Phone No.0416-2284516/ 2284520.

In order to reach the Mental Health Centre (MHC), take No.1 or 2 town bus from the bus stop near the CMC out-gate which goes to Bagayam. If travelling by personal or hired transport ask for directions to the Bagayam Police station. The Main gate to MHC is next to the Bagayam Police Station.

NAMBIKKAI NILAYAM

(Facility for children with Intellectual Disability)

A facility for the evaluation and training of children with Intellectual Disability and other neurodevelopmental conditions like Autism, Cerebral Palsy and Specific Learning Disabilities. Here it is essential that atleast one primary caregiver of the child should be present during the first consultation and subsequent care and training. The initial assessment is done **with prior appointment only** for which caregivers can contact the office as given below:

Child and Adolescent Psychiatry Unit Office

Department of Psychiatry, Christian Medical College, Bagayam, Vellore - 632 002, Tamil Nadu.

The facility has a day care program for families who reside near the centre and an inpatient twenty-four bed facility for a 3 month intervention program, managed by a multidisciplinary team consisting of Psychiatrists, Psychologists, Occupational therapists, Special educators, Speech therapists and Psychiatric nurses.

REHABILITATION INSTITUTE

The Rehabilitation Institute is the inpatient facility of the Department of Physical Medicine and Rehabilitation and was dedicated in 1966 by the then Union Minister for Health Dr.Sushila Nayyar.

This department has recently been designated as a World Health Organization Collaborating Centre for Development of Rehabilitation Technology, Capacity Building and Disability Prevention. Comprehensive multidisciplinary care is provided for people with spinal cord injury, acquired brain injury, cerebral palsy and other conditions leading to cognitive and physical disabilities. The facility also has the movement analysis lab, urodynamics lab, diagnostic ultrasonography services, and spinal cord regeneration research laboratory.

For further details, visit this link :
<http://www.cmchvellore.edu/PatPMR/tabid/285/Default.aspx>

In order to reach the Rehabilitation Institute, take No.1 or 2 town bus from the bus stop near the CMC outgate which goes to Bagayam.

COMMUNITY HEALTH AND DEVELOPMENT (CHAD)

This comprehensive health and development programme under the Community Health Department of CMC, Vellore covers approximately 200,000 in the rural, urban and tribal community areas of Vellore Districts. This programme covers the Kaniyambadi block, urban slums of Vellore and the Jawadhi Hills area. The programme is carried out through the joint efforts of medical and nursing staff, social workers and volunteers. Health activities are done in close collaboration with the existing government services. The 135 bed CHAD hospital serves not only as a base hospital for the peripheral programme but also as a secondary health center.

For further details write to the Head, Community Health Department, CMC, Bagayam 632002, Vellore District, Tamil Nadu.

RURAL UNIT FOR HEALTH AND SOCIAL AFFAIRS (RUHSA)

Twenty five kms north west of Vellore in K.V.Kuppam Block is the **Rural Unit for Health and Social Affairs (RUHSA)**. It is an outreach health care programme of Christian Medical College started in 1946 as Kavanur Rural Health Center responding to the felt need for providing health care services to a most backward rural development block in Vellore district – K.V.Kuppam. In 1977 primary health care concept and socio-economic development of the community was introduced to overall health care services.

Secondary and Primary Level Health Care: RUHSA Department provides both secondary and primary level health care services to a population of 120,000 in K.V Kuppam block and also to the residents of other neighboring blocks through its 70-bed Community Health Center and 23 Peripheral Service Centers. Outpatient services include general clinic and specialty clinics for antenatal, well baby, diabetes, TB, HIV, ENT, ophthal, psychiatry, Orthopedics, Dental Care, cancer care, HIV and AIDS counseling, nutrition counselling, occupational therapy services.

Community Development Programs:



RUHSA directs several programs to advance the health, education and socio economic status of the community like:-

- Microfinance/ Microcredit schemes for Self help women groups.
- Youth Clubs
- Farmers clubs
- Elderly day care centers
- Play center for rural children

Training: RUHSA focuses on training health care personnel with special emphasis on training middle level health workers to improve health services in the country. Annually about 2000 students are trained in primary health care and health management through short courses (1-12 weeks).



Research: Significant contributions are made in generating and advancing knowledge through population based research with support from international and national Research Organizations in the area of nutrition in adults and children, HIV Disease, Cervical Cancer screening in women, under-5 morbidity and mortality.

For further details please contact:

The Head

RUHSA Department
Christian Medical College
RUHSA Campus P.O 632 209
Vellore District, Tamil Nadu, India

Phone : 04171 - 246251, 9367985804

Fax : 04171 - 246255

E-Mail : ruhsa@cmcvellore.ac.in

HOW TO REACH VELLORE AND CMC (Main Campus)

CMC is located at Vellore, the district head-quarters of Vellore District, Tamil Nadu. The main campus is situated on the Ida Scudder Road about **2 km from the main bus-stand**. Those coming to Vellore by broad gauge train should get off at Katpadi Junction. The main campus is about **6 km** from Katpadi Junction. Town buses (No.1 & 2) operate regular day and night service from

Protect your child from fatal diseases : Immunize him/her

Katpadi railway station via CMC to Bagayam. Taxis and auto-rickshaws are always available at Katpadi railway station and will charge approximately **Rs.350/- for taxis and Rs.150/- for auto-rickshaws** to bring you to the main campus. For any help contact the "CMC Help Desk" (phone No.9367985250) on platform No.1 at the station.

Patients travelling to Vellore by meter gauge train (Villupuram - Tirupathi line) should get off at Vellore cantonment station which is 2 k.m. from the main campus.

Auto-rickshaws and cycle-rickshaws are available at approximately **Rs.80/- and Rs.50/-** respectively to take you to the main campus.

Patients who arrive at Chennai and wish to come by bus to Vellore should take bus no.102 from the new bus stand in Koyambedu. This service is available every 15 to 20 minutes and is about 3 hours journey, a distance of 140 k.m.

For those coming by air, the options available are either to come into Chennai city from the airport (by bus, taxi or suburban train) and find a suitable connecting train from Chennai Central to Katpadi or a bus from Koyambedu or take a taxi right from the airport to CMC, main campus at an approximate cost of **Rs.2500/-**

OUT PATIENTS SERVICES OUTPATIENT BUILDING (O.P. Block)



The Outpatient block is a four storeyed building situated on your right as you enter the main gate.

Most of the out patient clinics functions in this building.

The outpatient department is a very busy area treating more than **8,000 patients** per day. Reception staff at the OPD and Centenary building will assist patients with information and accompany them, if need be, and provide any sort of procedural assistance if patients may require. Please contact G-12 (OPD Reception) for assistance.

Every floor has a Floor Manager. You can contact them if you need any help or if you have any suggestions or encounter problems during your treatment at the hospital. Following are the phone numbers:

OPD Building - 1st Floor	--	8300205228
2nd Floor	--	8300205229
3rd Floor	--	8300205486
Ground Floor	--	8300205302
Basement	--	8300205227
ISSCC Building	--	8300205230

Patient Care Facilitators are available on each floor for handling patient grievances.

OPD Building Basement	--	8300205636
1st Floor	--	8300205637
2nd Floor	--	8300205638
3rd Floor	--	8300205639
ISSCC Building	--	8300205640

REGISTRATION PROCEDURES

i) New General Registration

a) Fill in the registration forms kept at the ISSCC Reception No.401. Please fill all details accurately as they are permanent records which you may require later for reimbursement or further correspondence. If you know the area Pin Code, enter it correctly on the registration form. Please give your present active mobile number for any further official contact.

Note : Don't fill the registration form for revisits.

b) After filling the form, proceed to ISSCC building adjacent to OPD building for triaging (counter No.401).

c) After triaging proceed to the cash counters (MCTT) and submit the filled in registration forms with registration fees of Rs.200/- for General patients.

d) Patient Identification Card is provided to every new General patient on payment of Rs.50/- which serves as patient number card.

e) Proceed to the appropriate clinic with the payment receipt. This receipt will have your name, hospital number, date, reporting time and location of the clinic. Kindly check Name, Hosp.No., Date and time of appointment.

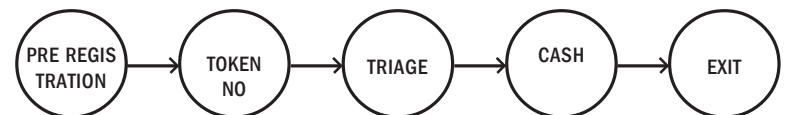
f) Submit the payment receipt to the Medical Record Officer at the clinic you are visiting. It is important that the Hospital Number Card / Patient Identification Card to be kept safely. Please visit the OP at the specified time on your registration slip.

g) Please report one hour before your appointment time.

ii) NEW PRIVATE REGISTRATION

PRIVATE PATIENT FACILITY CENTRE (Silvergate) No.600

(This facility is for new private patients who come to CMC without prior appointment).



Private New Registration can be done at New Silver Gate.

New Private patients should do registration online. www.cmch-vellore.edu --> **Are you** --> a patient?--> Online Services --> Appointments-->Proceed --> New patient. After successful online registration you will get a User name, please note down the same and password, which should be presented at the Silver Gate for triage and appointment. If you know which department to go/ you have a referral letter please inform to the staff at the Reception.

Your token number and triage station will be displayed on the television in front of you in the waiting area. After triage proceed for payment. If you have an urgency for appointment please explain that to the triage staff who will help you.

Please note that online registration can be done from your smart phone, personal computer or the registration room adjacent to the Silver Gate (New Private Patient Facility). Every private patient will be given a Patient Identification Card. Your repeat appointments can be made using Patient Identification Card at Silver Gate. Please ensure that you have paid Out Patient advance before seeing the consultant. How to top up? (See page No.22)

If you have any clarification our staff at the helpdesk in the New Private Facility will help you.

Against Cancellation of Appointments

(ISSCC Building, Ground Floor, Counter No.492)

If you are a New or Repeat patients (with Hosp.No.) and you don't get early appointment, Please contact 492 counter for assistance. Patients with inter departmental referrals (general) will be given priority. Private interdepartmental referrals can go to Silver Gate (600) Monday - Saturday between 1.p.m to 6.p.m for appointments. Please bring a valid ID proof alongwith the patient for early date change at this counter. If your patient is very sick please approach the ISSCC building Reception/OPD Reception for urgent help.

No extra charges is levied for appointments. **Do not pay money to middlemen to get appointments.**

REVISITS

General patients must pay Rs.100/- for re-visit towards repeat registration charges and private patients must pay Rs.250/- for revisit. Private Patients who have paid the consultation fees of Rs.700/- need to pay Rs.600/- only as consultation repeat - cum registration fees for re-visit after three months. Kindly produce your Hosp.No.card / Patient Identification Card, don't fill the registration form again. Patients with Patient Identification Card/ Credit / Debit card can pay on your respective OP Floors. For cash payments please use the cash counters on the the OPD Ground floor and ISSCC building Ground Floor.

ADVANCE BOOKING

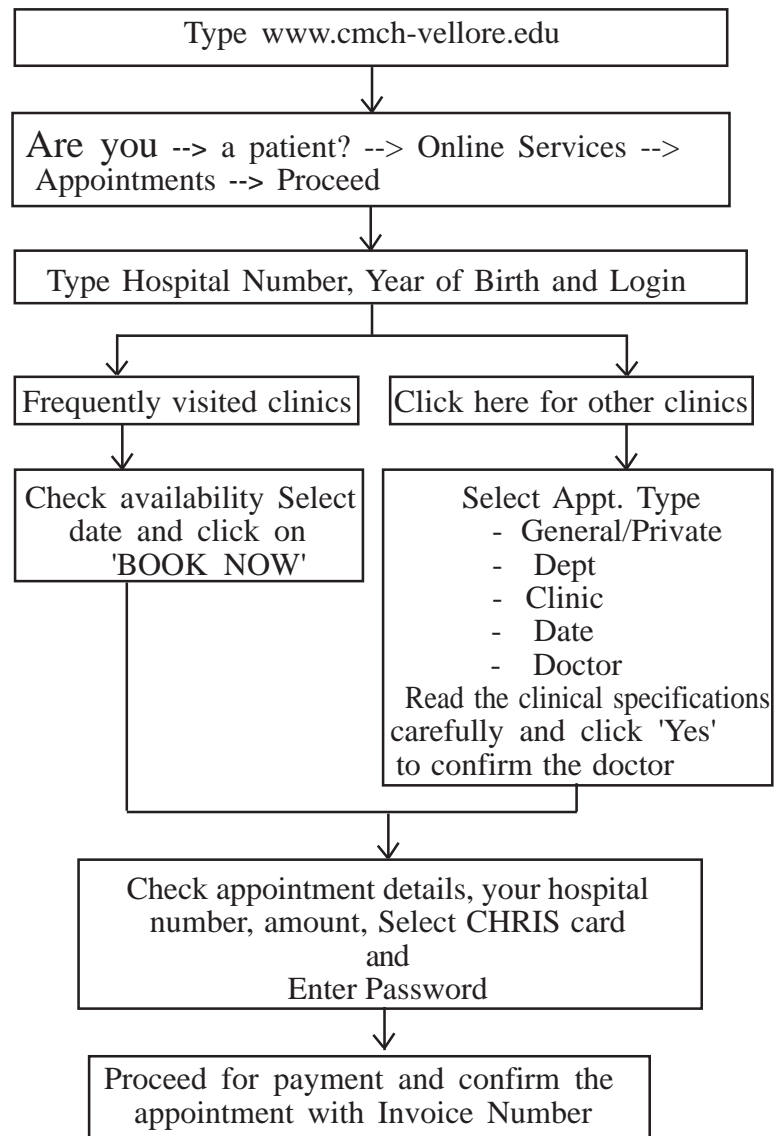
Online Appointments can be booked in advance on our website. www.cmch-vellore.edu --> **Are you** --> a patient? --> Online Services --> Appointments and follow the instructions.

If you have any queries, please go through the FAQs (Frequently Asked Questions) on the website.

- New and repeat OP appointments can be made online for General and private patients (Indian and International Patients).
- **One time date change is allowed online. Change in appointment date will be allowed only once any time before one day of the day of Appointment date.**
- **Appointments booked online cannot be refunded or cancelled.**

REPEAT REGISTRATION FOR THE INDIAN PATIENTS

Please check if your Internet settings are ON



Cashless counters

For patient convenience and quick transactions, all floors at OPD block are cashless counters. Patients are requested to use Patient Identification Card, Credit/ Debit card for payments of investigations and appointments.

REFUNDS for appointments :

Following policy is not applicable to New online appointments.

1. No refund for General new and repeat registrations.
2. No refund for Private repeat registration.
3. No refund after date change.
4. Refund for private new registration (Rs.700/-) and three month renewal (Rs.600/-) is refundable one day before the date of appointment after deducting registration fee of Rs.250/-.
5. Date change is possible only before the date of appointment.
6. You can contact the OPD Supervisors at Counter No.G31/G32, ISSCC ground floor for assistance for refunds.

Unit changes are done through the Medical Superintendent's Office. Patients doing online registration can send an email to msoffice@cmcvellore.ac.in with reason for change.

Refund Timings:

24 hours at room No.105, first floor of Main building.

INTERNATIONAL PATIENTS

GENERAL INSTRUCTION FOR REGISTRATION BY THE INTERNATIONAL PATIENTS IN INDIA

The Government has made it mandatory that all foreign nationals and their Attendants coming to CMC for treatment to register with the International Relations Office and inform the nearby Police station within 24 hours of arrival at CMC.

Every foreigner entering India by air, land or sea is required to complete the Embarkation/Disembarkation card (D/E card) proforma (Form D)- As per the Registration of Foreigners Rules, 1992.

Registration form should be filled online alongwith passport details before approaching the IRO for registration. Website id : <http://clin.cmcvellore.ac.in/onlineipo/> . Those who are directly admitted in the ward should register in the IRO.

The IRO has facilities like CHRIS Card, Triage and Cash counter to make it easy for the patients to complete all the formalities in one place. IRO encourages every patient to use Patient Identification Card for repeat appointments. Queries for appointment will be handled by IRO. Email I.D : iro@cmcvellore.ac.in.

Patients from Bhutan and Nepal should submit xerox copy of their Original voter ID card or Original Citizenship card issued by the government at the International Office.

GENERAL INSTRUCTION FOR OUR HOSPITAL AS PER FRRO ADVICE, VELLORE

Pre-Registration in IRO Office
-- For FREE of cost.

1. All Foreign patients & attendants should come with Original passport and valid medical Visa and attendants Visa.

2. Tourist Visa is non-extendable.
3. "Form C" must be completed within 24 hours on arrival (web id: Indianfrro.gov.in/frro/formC/).
4. Those who have special endorsement in visa i.e. "Registration required" must register in S.P Office within 14 days of arrival in India" (FRRO/FRO registration).
5. Those who have more than 180 days valid Visa must also register in S.P. office (FRRO/FRO).

BOOK THROUGH THE IPO ONLINE FACILITY (web id and steps below)

Step 1 : Webid : <http://clin.cmcvellore.ac.in/onlineipo/>
or <http://www.cmch-vellore.edu/>

Step 2 : Patients Service

Step 3 : Appointments

Step 4 : For foreign nationals, please "Click here" to book through the IPO online facility.

VISA EXTENTION

For extention of Visa, get a letter from the doctor mentioning the reason for your stay. Contact IRO, Prince Manor Building, Location 900B.

Timings : Mon - Fri : 6 a.m. - 6 p.m.
Sat : 6 a.m. - 2 p.m.

CHRIS CARD

CHRIS Card is multi-functional authentication card issued by CMCS, which you can use to pay for appointments, investigations, procedures, pharmacy and to pay in-patient bills of CMC, Vellore.

It is primarily a patient ID card with a unique Hospital Number. This card is mandatory at the entry gates and for all services within the hospital premises.

CHRIS Card :

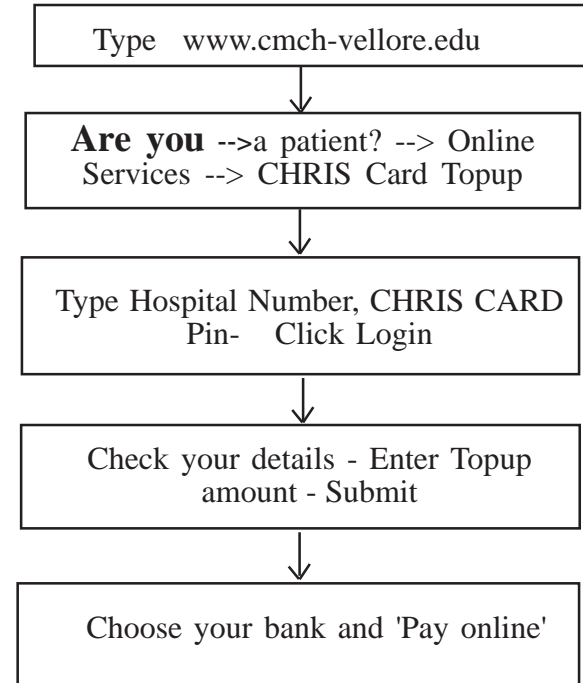
- Easy and quick transaction.
- Need not carry large sum of money in hand all the time.
- Quick, easy and simple refund of remaining money.
- Can avoid long queue.
- Not necessary to maintain minimum and maximum balance.
- No surcharge
- You can recharge your CHRIS Card at any one of the cash counters, KIOSKS or online.
- **CHRIS Card Topup is also available through Net Banking www.cmch-vellore.edu --> Are you a patient? --> Online Services --> CHRIS Card Topup.**
- You may use the card to book advance appointment from your home through our website www.cmch-vellore.edu provided you have sufficient cash balance in your hospital number account.
- CHRIS Card refund upto Rs.2,000/- is available at anyone of the cash counters with your original cash receipt and ID proof.
- Above Rs.2,000/- can be refunded at Billing Section (Room No.105).
- Fresh card will be issued in replacement of lost/damaged card for fee of Rs.175/- after verification. Only if there is a balance of more than Rs.175/-, a fresh card will be issued at CARE, else it will be issued at any of the cash counters at ISSCC Building.

For enquiry contact "CHRIS Card Centre" located in ISSCC building No.402/ G 31.

CHRIS CARD TOPUP

NET BANKING

Please check of your Internet settings are ON



After you click on 'Pay Online' button, you will be directed to a secure payment gateway. After completing the payment you will be redirected to CMC Website for Payment confirmation message.

REGISTRATION TIMINGS :

Monday-Friday	6.30 am - 11.00 am (Morning OP)
	6.30 am - 3.00 pm (Afternoon OP)
Saturday	6.30 am - 11.00 am

A. Out Patient Block :

CASH COUNTERS FOR APPOINTMENTS AND INVESTIGATIONS

Time	Counter	Function
6.30 am to 3.00 pm	4	CHRIS Card Topup, Medical report, Dressing, Biopsy, IP less than Rs.10,000/-
6.30 am to 3.00 pm	7,8, 9	All functions
8.00am to 4.30 pm	10,10a	All functions
7.30 am to 4.30 pm	10b	For staff/ retired staff and dependants
6.30 am to 3.00 pm	5	Issue of CHRIS Card CHRIS Card topup
8.00 am to 4.30 pm	5	All functions

B. ISSCC Block :

Time	Counter	Function
7.00 am to 8.00 pm	1	CHRIS Card Topup above Rs.2,000/- and multiples of Rs.500/- only
7.00 am to 8.00 pm	2, 3	CHRIS Card Topup and transactions
6.30 am to 8.45 pm	4	"
6.30 am to 8.45 pm	5	New registration till 11.00 am,
7.00 am to 8.15 pm	6-10	all function after 11.00 am.
7.00 am to 6.30 pm	11	Repeat registration
6.30 am to 6.00 pm	12	
6.30 am to 9.00 pm	13	Fasttrack & IP
8.00 am to 10.00 pm	14	Staff relative counter upto 6.00pm 6.00 - 10.30 p.m All functions.
6 am to 12 midnight	15	Paediatric casualty

Sundays & Other Holidays

Time	Counter	Function
8 am - 3.00 pm	CC5, ISSCC Building	New Registration and all functions
8 am - 4.00 pm	CC6 ,,	All Functions
12 noon - 8 pm	CC7, CC8	All Functions
7a.m - 12midnight	CC15 ,,	Paediatric Casualty
10 am - 2 pm	A Block	

Silvergate (600)

6 am - 9.00 pm Mon - Friday

6 am - 6.00 pm Saturday

7 am - 3.30 pm Sunday

**450 Well Baby Clinic - 8.00 am - 4.30 pm (Mon - Fri)
8.00 - 12 noon (Sat)**

O.P. RATES

O.P. RATES	GENERAL	PRIVATE	CASUALTY
New Registration	200.00	700.00	250.00
Repeat registration	100.00	250.00	250.00
Repeat Private Consultation (once in 3 months)		600.00	

CASH COUNTERS

LOCATION	WORKING HOURS
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A. R.T. BLOCK (First Floor)

PRIVATE CONSULTATION FACILITY(PCF)
(Regular and Private rate Patients)

Monday to Friday : 8.00 a.m. to 4.30 p.m.

Saturday : 8.00 a.m to 1145 a.m

B. MAIN BUILDING

(a) CASUALTY COUNTER (No.3 & 3A)

All days 24 hrs.

(b) PHYSICAL MEDICINE AND REHABILITATION COUNTER

- Monday to Friday : 8.00 a.m. to 4.30 p.m.
Saturday : 8.00 a.m. to 11.45 noon
(c) **AK LAB COUNTERS** : 8.00 a.m to 4.30 p.m
(d) **B-WARD COUNTER** : 10.00 a.m. to 6.30 p.m.

In the OPD Building each floor has two cashless counters. You can use your CHRIS card / Debit/ Credit card to do payment in these counters.

PROCEDURE FOR PAYMENT OF BILLS

Cash should be paid at cash counters only.
Demand drafts are accepted at all cash counters.

Payments can be made through CHRIS Card/ Debit/ Credit cards in all floors, in ISSCC Building (4 to 14 Counters and in OPD Building (7 to 10, 10a, 10b counters).

Very poor patients who cannot afford to pay the registration fees of Rs.200/- or revisit fees of Rs.100/- are requested to approach the OPD Reception (G12) for free registration.

To avoid over-crowding in the clinics only one relative will be permitted to accompany a patient.

Entry and Exit points :

Gate 1 : Entry for patients who have Doctor's appointments with CHRIS Card
(Collect CHRIS Card in counter
No.402, ISSCC building) on same day.

Gate 2 : Only exit.

Gate 3 : Entry for patients who have blood investigations ECG.

Gate 4 : Entry for patients who have to go for x-rays and to P.C.F.

We need your co-operation in this regard.

Note : Kindly produce your CHRIS Card at all the entry level.

If you are a Private Patient, you will meet the consultant in the appropriate outpatient clinic or by prior appointment at other times. In some speciality clinics during the first visit you will be seen by a junior Consultant / Registrar and the second visit by the Consultant. All fees and charges collected go to the institutional funds and no doctor working in CMC has any private practice.

When you (as a general patient or private patient) are referred to another department for opinion or treatment, the option is available to you to be seen as a general patient or as a private patient.

Interdepartmental Referrals :

Referral Consultation on the same day to a different department for a private consultation is Rs. 600.00
Registration charges for consultant in the same unit is also Rs.600.00. **Please show your Hospital card / CHRIS Card at all service stations.** Private interdepartmental referrals can be done in the Silver Gate (Private Patient Facility) Location 600.

Timings : Mon - Fri : 12 Noon - 9 p.m.
Saturday : 12 Noon - 6 p.m.
Sunday : 12 Noon - 3 p.m.

ACCESS - 603

(Access to Corporate Cashless Entry and Services)

ACCESS is a single window facility for processing Cashless requests.

All patients referred by companies should first go to the ACCESS Counter adjacent to the Silver Gate (603) (with the company referral letter to get their paper processed).

New Company referred patients can book advance appointment by sending email to access@cmcvellore.ac.in with the company referral letter, investigation reports and the below mentioned details:

- Patient Name
- Age, DOB
- Sex
- Marital Status
- Required Appointment Date & Department
- Mobile Number

Repeat company referred patients can book appointment online if there is a credit validity date. Repeat patients who doesn't have credit validity date can book appointment by sending email to access@cmcvellore.ac.in with the old referral letter mentioning Hospital Number, Department and the date of appointment required.

Procedure to book repeat appointment :

Go to the website www.cmch-vellore.edu --> **Are you** --> a patient? --> Online Services --> **Appointments** and follow the instructions.

Insurance patients who needs to avail cashless facility for inpatient treatment needs to contact ACCESS with the following documents.

- * Photocopy of the Health Card
- * Photocopy of patients ID Proof
(Voter's Card, PAN card, Driving License, Passport or Aadhar Card)

- * Photocopy of Employee ID Card in case of Corporate Insurance
- * Outside Hospital Reports if any

Contact Number : 0416 - 2283604/ 6193

Email : access@cmcvellore.ac.in

ALPHA CLINIC

- (1) Any private patient who wants to be seen quickly can opt for this facility.
- (2) You can request your consultant that you be seen in ALPHA Clinic. Call the ALPHA Clinic reception and request for an appointment to be seen by a particular consultant. (Ph.No. 0416- 2282299).
- (3) You may request for a particular consultant to see you. However, if he/ she is busy, he/ she has a right to decline. The Patient Service Manager can help you find a suitable doctor for consultation in his/ her absence.
- (4) If your consultant is happy to see you in ALPHA Clinic on a non OP day, you can be seen in ALPHA Clinic by paying the difference in consultation fees.
- (5) Consultation fee for first visit is Rs.1,385/- (including free second visit within a week and medical report).
- (6) Consultation fee for a repeat visit within 3 months is Rs.290/- per visit.
- (7) Consultation fee for a repeat visit after 3 months is Rs.1,155/-.
- (8) We encourage use of Patient Identification card/ credit / debit cards as ALPHA Clinic is run on a cashless format.
- (9) You can do a Master Health check up in ALPHA Clinic. The charges for such a check up is available with the Patient Service Manager in ALPHA Clinic.

(10) Advance booking is not allowed in ALPHA Clinic. Appointments are done one day in advance.

(11) Same day booking can be done through the Patient Service Manager if a consulting slot and the consultant is available.

(12) If the consultant does not see you, your cash will be refunded as per CMC policy.

(13) Your appointment slot will be open for 3 hours pending payment. If payment has not been made within 3 hours, the appointment slot will be cancelled automatically.

(14) For problem / query you can contact the Patient Service Manager in ALPHA Clinic, Ph: 0416 -2282299.

EMERGENCIES

(A) Accident & Emergency Medicine

The Accident & Emergency Department is open 24 hours for acutely ill patients who arrive at CMC after regular clinic hours needing immediate care. The triage nurse will assess the patient and issue permission slip for registration. ALL PATIENTS MUST REGISTER AT THE CASUALTY COUNTER PAYING Rs.250/-.

Counters are available to pay for emergency investigations and drugs at the Emergency Department.

(B) Paediatric Casualty

The Paediatric Casualty department in the ISSCC is open 24 hours and treats children who are brought after regular clinic hours and requiring immediate care. **THEY SHOULD REGISTER AT THE CASUALTY COUNTER OR COUNTER NO.15 in ISSCC Building** paying Rs.250/- after getting permission slip from Paediatric Casualty.

Most diarrhoeas do not need antibiotics

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Counter No.15 in ISSCC is open for registration upto 12.00 midnight. Thereafter registration can be made at the counter No.3 next to the Accident & Emergency Department.

(C) CHEST PAIN UNIT

Patients with chest pain should go directly to this Unit, situated at the entrance of the main campus.

ESTIMATION OF COST

If you would like to know the approximate cost of your treatment write directly to the Head of the concerned department or unit. It is **advisable to estimate your total cost before coming here.** The expenses will possibly include charges for such items as registration, revisits, tests, investigations, medicine, diet, theatre, anaesthesia, blood, oxygen, bed and nursing, radiation therapy, physiotherapy and occupational therapy, whenever these are advised by the doctor.

Your total cost will depend on the choices you make, whether you wish to be seen as a general patient or a private patient; whether you choose a private, semi-private or general bed as an in-patient.

Patients who require open-heart surgery, kidney transplant, dialysis and other highly specialized procedures, **should obtain an estimated cost of such procedures from their doctors before arriving at Vellore.** Such patients should generate funds from their own contacts. However, some economically backward patients have been able to collect money from sources like Prime Minister's relief fund, Chief Minister's relief fund, various charity organizations and appeals in news-papers for expensive treatment.

East or West, 'Immunization' is the best

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Another important factor that will affect the total cost is the length of admission which is determined by your illness and the subsequent treatment. Though doctors will give you information as to the approximate duration of hospitalization, it is sometimes difficult to give an accurate estimation as it will, depend primarily on your condition, the number of investigations and consultations required before treatment and how well you respond to the treatment given.

Apart from the above, there will be other costs incurred such as boarding and lodging. It is wise to budget for all the above and to provide for sufficient reserve. It is important to keep in mind that specialized treatment is expensive and takes time.

REFERRALS

If you are referred to another department for opinion/treatment, the option is available to you to be seen either as a General or Private patient. If you choose to be a General patient and the clinic you are referred to is on the same day, contact the MRO of that clinic for an appointment.

However, if the clinic you are referred to is on another day, you have to pay Rs.100/- for a General patient at payment counters showing the referral slip. If you do not show the referral slip your chart will be sent to your previous clinic.

To see a consultant get an appointment by making a payment of Rs.600/- at Silver Gate (Private Patient Facility) Room No.600. Monday - Saturday between 1.00 pm to 6.00 p.m.

SAFETY OF YOUR REGISTRATION CARD

The registration card (Patient Identification Card) issued to you is an important document. Please retain it carefully. To obtain a duplicate registration number card contact G-31/G-32 (Supervisor counter) in the ground floor of ISSCC building. Your patient number card / Patient Identification Card is mandatory. **Do not register for a new card** as this is expensive and time consuming for you and us.

OUT-PATIENT CLINICS

On reaching the appropriate out-patient clinic, submit the appointment slip to the MRO, please be seated in the waiting hall. When your medical chart reaches the clinic, the MRO in the hall will call your name. On producing the payment slip which you had obtained during registration, the MRO will send your chart to one of the doctors. If you have registered as a Private patient, your chart will go to a consultant or his/ her approved assistant. Your name will be called out when your turn comes and you will be seen by the doctor. Report to MRO according to your reporting time.

When you meet with your doctor feel free to discuss all your health problems with him/her, giving all relevant information about your sickness and follow the advice given.

If the doctor decides to have some clinical tests done, such as examination of blood, urine, stool etc., you will be issued the required forms. The steps to be followed are described below under the heading “**Tests and Investigations**”.

If the doctor decides to put you on treatment, you will be given prescription slips for purchase of medicine/ injections and/ or treatment procedures. Steps to be followed are given below.

If the doctor decides to admit you as an inpatient, he/she will give you an admission order. The steps to be followed then are given below.

If the doctor decides on any other course of action, he/she will explain the details to you.

PAYMENT FOR TESTS & INVESTIGATIONS

After obtaining the lab requisition master slip from the doctor, proceed for the payment and then for the appropriate tests/ investigations.

Investigation payments can be made at all payment counters (except pharmacy counters) in the ground floor of the OPD building and ISSCC from 6.30 am to 8.30 pm. You can pay for the next days investigations in the evening itself. In the OPD block, each floor has a payment counter.

ONLINE PAYMENTS FOR INVESTIGATIONS/TESTS

Patients can make payments by online for test/ investigations prescribed by the doctor by visiting our website and using the following instructions.

www.cmch-vellore.edu and click **Patient** and **Other Online Services** then click Online Payments and login <http://www.cmch-vellore.edu/Content.aspx?Pid=P160804010> Click on the test which the doctor has ordered and proceed to pay . You can use your Patient Identification Card which has sufficient balance (Or Credit Card/Debit card/ net banking) to make payment and take a printout of the receipt sent to your registered email id.

Company patients

Patients paying Regular and Private rates and credit patients can make payments for investigations at ACCESS Adjacent to the Silver Gate. When ACCESS is closed payment can be made at the counters on the ground floor of the ISSCC building. Blood test can be done at the laboratory in PCF (101).

BLOOD (Location : G-20)

Counter No.G20 which is located in the Ground floor of OPD is open from 6.00 a.m. to 8.00 p.m. on Monday to Friday and on Saturdays from 6.00 a.m. to 6.00 p.m.

URINE / STOOL / SPUTUM (Location G-21)

Counter No.G21 is open from 7.00 a.m. to 8.00 p.m.. from Monday to Friday. On Saturdays from 7.00 a.m to 6.00 p.m. Kindly read and follow the specific instruction before giving urine and sputum samples.

24 HOUR URINE and other routine Biochemistry samples (Location : G-21A)

Collect bottles from No.G21A in the ground floor of the O.P. building. After collecting the specimen return it to the same place.

Timings	:	8.00 a.m. - 4.00 p.m.
Saturday	:	8.00 a.m. - 12.00 noon

X-RAYS (Location : G-11)

After payment, X-rays are taken in the same OPD ground floor (G-11).

CT SCAN, MRI (Location:Radiology Dept, Main Building)

After payment get appointment at G-11A in the OPD building and report at instructed time.

ECG (Location: G-51)

- After payment you will get an appointment for the procedure to be done. Report as instructed on time. For **Treadmill & Holter contact 623 and Echocardiograms** contact the Cardiology Office on the ground floor of the Main building.

E.E.G., E.M.G.

(Location : New lab near N2 ward main building) :

- After payment you will get an appointment for the procedure to be done. Report as per appointment.

Gastroenterology tests

(location : Second floor of OT building)

After payment, proceed to Endoscopy room on the second floor of the Occupational Therapy Department to fix up an appointment for the prescribed tests.

Nuclear Medicine :

PET-CT Scan (Location : Adjacent to PCF, OP Block)

- After payment proceed to Nuclear Medicine Department on the first floor, opp. B ward, in the main building and report to PCF where the test is to be done.

Pulmonary Function : (Location : ISSCC Seventh floor lift no.2)

- Pulmonary Function Studies
(Spirometry, Lung volumes, Diffusing capacity, Bronchoprovocation, Allergen skin testing, sputum induction, Rhinomanometry, 6. min walk test.)
- Special procedures:- Fiberoptic Bronchoscopy, Pleural Biopsy, Polysomnography and other studies.
 - Make payment at payment counter
 - Fix appointment at Pulmonary Function Lab
 - Report to the area where the test is to be done (as per instruction provided).

For conducting certain tests like cardiac catheterization angiocardiology, bronchoscopy, arthogram etc., and for collecting samples for certain biopsy tests, the patient has to be admitted. The concerned doctor will give admission slips in such cases.

MEDICINES AND INJECTIONS

If the doctor thinks that you need certain medicines, he will give you signed prescription forms. Take them to the Pharmacy payment counters for pricing and payment. These counters function from 8.00 am to 7.30 pm. The OPD Pharmacy dispensing counter will issue medicines only for the out patients. Prescriptions of inpatients will not be processed at this counter.

If you need an injection take the procedure form given to you by your doctor and proceed to the 24 hour injection room, which is next to the post office, after payment.

If you are claiming reimbursement, remember to have your receipt endorsed by the pharmacist.

It is safe to buy medicines from the hospital pharmacy to ensure quality and authenticity, correct dosage and strength of the drug. The Pharmacist will explain how to take the medication.

IMMUNIZATION FOR CHILDREN (Location : ISSCC No.450)

Children may be taken to the Immunization and Well Baby Clinic in the ISSCC straight away for immunization.

After weight and temperature recording, the doctor will examine the child and give a prescription for immunizing your child. There is no need for OP registration for this.

MINOR SURGERY DRESSINGS (location : OP building G-43)

If you require minor surgical procedure or dressings, you will be given a prescription for the same, specifying the charges for the treatment. Pay the amount at the payment counter after which proceed to the O.P.Surgery dressing room (G-43) in the ground floor of the OP building.

OTHER TREATMENT

For all other treatment you will be given referral slips which should be taken to the concerned doctors/ units. You will be registered and given instructions to follow.

DAY CARE FACILITY

For the convenience of out-patients while they undergo specific time-consuming investigation/procedures, a day care facility has been established at **A Block/MTS-2**, where patients can avail a bed and hospital diet, on payment. This facility will be available only during the period of the actual investigation/procedure done during the day i.e. between 7.00 a.m. to 7.00 a.m the following day. Patients can make a request to the doctor who will make necessary arrangements.

The charge for the day-care facility is Rs.4,465/- for A Block and Rs.1,890/- for MTS-2. These charges and the fee for the investigation/procedure should be paid and reservation made before 3.00 p.m. the previous day. The medical chart of the patient will be sent to the ward automatically.

BIRTH CERTIFICATE

(Location : M.S.Office 3 main building)

To obtain birth certificate, death certificate, recent corrections, Insurance contact the Medical Superintendent's Office (No.3) in the main building ground floor. A form has to be filled in and a fee of Rs.100/- for Birth Certificate has to be paid at the payment counter in the Main building. The birth certificate can be collected in person or by post by paying Rs.150/-.

MEDICAL REPORTS

To get a medical report, please request the doctor at the time of your final visit. He will give you a voucher for payment and make necessary arrangements for the medical report or guide you to the person who may be responsible to arrange this. After making the necessary payment, the receipt may be submitted to the secretary in the concerned department along with a self-addressed stamped envelope. The medical report will be posted to you later. If the report is ready before you leave you may be able to take it with you. Please write your hospital number and department when you correspond, in case you have not received your medical report.

IN-PATIENT SERVICES

ADMISSIONS

All admissions are made only on the advice of the doctors. If the doctor feels you require admission he/she will give you an admission slip which indicates the amount you will have to pay in advance. The admission procedure varies slightly depending upon whether the patient seeks admission in general ward or private ward.

All clinical departments have wards attached to them. All these wards have few semi-private rooms. At the time of admission patient must indicate their preference for general, private or semi-private room.

GENERAL WARD ADMISSIONS

i) After making the necessary payment you will have to take the admission slip to the ward and show it to the ward sister who will confirm your admission.

PRIVATE WARD ADMISSIONS

- i) The private wards are A Block, 'O' block.
- ii) Take your admission slip to the CBMO, No.619 on the ground floor of the main building where your admission will be confirmed after payment.
- iii) At this office you will be allotted your bed as and when your turn comes. This is because there is a demand for private rooms and a waiting period of a few days or even weeks may become necessary. You are expected to keep checking with this office periodically.
- iv) When your turn comes, your admission order slip will be endorsed. You should take this slip to the concerned ward where the necessary files will be prepared and you will be admitted.

MATERNITY PATIENT ADMISSIONS

- i) Maternity patients **in labour can go straight to the labour room** in the ISSCC.
- ii) They need not wait to complete admission formalities.

AT THE TIME OF ADMISSION PATIENTS MUST KEEP IN MIND THAT :

1. All admissions are made only on the advice of the doctors and not at the request of patients.
2. Routine admissions are made between 8.00 a.m. and 4.00 p.m.
3. Emergency admissions are made at all times.
4. General, semi-private and private beds/rooms are available at varying costs. For details of room/bed charges refer to page 44. It is important to note that the charge is only for the room/bed and does not include other costs which will depend on the type of bed facility available i.e. private, semi-private or general.
5. If you are claiming reimbursement of your bills, please contact CARE Section (106) at the time of admission.

NURSING SERVICES

When you are at CMC as an in-patient, your requirements will be looked after by the Nursing Services. They will carry out the treatment planned by your doctors, make arrangements for your tests/investigations and give constant feedback to your doctor about your progress. They will look after your convenience and comfort as a patient. You are free to contact your ward sister and seek her advice/ assistance in all matters concerning your inpatient needs.

DHOBIES AND BARBERS

Authorised dhobies and barbers can be engaged for their services on payment. The ward sister will provide you information on this.

ATTENDANTS

It is compulsory to bring one lady attendant to stay in the ward with the patient. In private rooms a camp cot is available for the attendant.

If a private patient does not bring a lady attendant but is in need of one he should approach the ward sister through whom an ayah can be arranged at a nominal cost. Male attendants are permitted only during visiting hours and meal times. Patients should obtain passes(2) from the ward sister for attendants and relatives bringing food. **It should be returned to the sister-in-charge on discharge. Only a lady attendant is allowed to stay with the patient during the night.**

SUPPORT SERVICES FOR INPATIENTS

DIET

CMC has a Department of Dietetics which serves vegetarian, non-vegetarian, western and modified diet appropriate for health condition of patients at the bedside of patients at meal times. Food for the attendant of the patient also can be had from the dietary. Nutritious food is prepared and served under strict standards of hygiene using modern equipment and fully competent staff.

It is not advisable to give the patient food purchased from outside since the method of preparation and the environment in which it is prepared, may not be clean and hygienic.

However, **cooking in the wards is strictly prohibited.**

Meal Timings

For patients in wards

Breakfast	- 7.00	to	7.30 a.m.
Lunch	- 12.30	to	1.00 p.m.
Tea/refreshments	- 3.00	to	4.00 p.m.
Dinner	- 6.30	to	7.30 p.m.

Diet	General Ward	Private Ward
Veg & Non-Veg	170.00	245.00

SPIRITUAL & PASTORAL CARE :

Spiritual and pastoral care are offered to all patients and their families by the Chaplaincy Department. It is located in the ground floor of the main building near the Chapel. The telephone number is 0416-2282016. For further information on Chaplaincy, see page 67.

CHAPLAINCY LIBRARY

The Chaplaincy Department runs a library which is functioning in the Heritage Center located near the main entrance to the hospital. A wide range of reading materials, religious books and magazines are available for reading. This library is open from 8:00 am to 4.00 pm.

PROCURING MEDICINE FOR PATIENTS

General Ward Patients :

- 1) The medicines your doctor prescribes will be written on a prescription which will be given to you.
- 2) You should take the prescription to the appropriate pharmacy counter (location and timings of the pharmacy counters are listed on pages **74-76** for payment.)
- 3) After payment collect your medicines from the pharmacy.

Private Ward Patients :

All medicines will be automatically procured by the nurses and the cost added to the hospital bill.

INFORMATION REGARDING PATIENT'S PROGRESS

The patient and relatives should feel free to contact their doctor for information concerning the patient's progress.

VISITING HOURS

Week days - 4.30 p.m. to 6.00 p.m.

Week ends - Saturdays 3.30 p.m. to 6.00 p.m.

Sundays 10.00 a.m. to 11.30 a.m.

3.30 p.m. to 6.30 p.m.

IN-PATIENT BED RATES PER DAY w.e.f 2/4/2018

Rs. P

General Ward	800.00
Semi-Private room in General Ward	925.00
4-bed with attached bath	1000.00
3-bed with attached bath	1200.00
2-bed with attached bath	2000.00
Double Room with AC (G7 South)	3200.00
Single Bed Room (Non A.C)	2625.00
Single Room M/O Block	3675.00
Single Bed Room (A.C)	4200.00
Single Bed Corner Room	6300.00
Deluxe Bed Room	7350.00
Private Double Room (A/C)	4200.00
Private Single Room (A/C)	6300.00
Private Delux Room (A/C)	8000.00
CCU	5515.00
Intensive Care Unit - K.N.Ward Bed	5515.00
Intensive Care Unit - N Ward	5515.00
Intensive Care Unit - Medical	5515.00
Surgical I.C.U.	5515.00
Keeping the body in the mortuary	C R P
charges/Day	6350 6350 6350
Preservation of body	2470 3705 4695

These rates are revised periodically. Rates applicable at the time of admission.

CHARGES AND SETTLEMENT OF BILLS

At the time of admission patients usually pay an advance. After admission weekly bills are presented to all in-patients on every Monday evening. If you do not receive a weekly bill contact the ward sister or ward clerk. These bills should be settled on a weekly basis within 48 hours. A final bill will be presented on the day of discharge which should be paid before the patient vacates the room/bed. The final bill includes special procedures, major interventions etc. You can settle bills through cash, demand drafts (D.D) or credit / debit / CHRIS cards.

If you are claiming reimbursement, proceed to Reimbursement Section on the first floor of the main building room No.105 A located in the Billing section.

1. Please check and verify the details and the total amount to be paid.
2. Please ensure that the receipt shows the correct amount paid.
3. If possible, please tender exact amount to be paid.
4. For further clarification regarding your in-patient bills, please contact the sister-in-charge of your ward who will be able to help you.
5. ORIGINAL CASH RECEIPT IS AN IMPORTANT DOCUMENT. KEEP IT SAFE. Handover the originals to CARE section only. For all the others give photocopies.
6. All D.Ds, cheques should be drawn in favour of "CMC Vellore Association" and all correspondence regarding billing should only be addressed to the "Treasurer, CMC, Ida Scudder Road, Vellore Dist - 632004, Tamilnadu".

CREDIT BILLING AND REIMBURSEMENT

I. CREDIT AUTHORISATION

1. **ACCESS (603)** (Access to Corporate Cashless Entry and Services) has been started exclusively for credit billed (i.e., company referred, insured and deposit) patients. If you are a credit billed patient, the first person you would encounter is the friendly receptionist in the ACCESS. The ACCESS staff will decide on the credit eligibility and credit extension of the patient based on the referral letter from the company or approval letter from the Insurance Companies/ Third Party Administrators (TPAs). This credit eligibility / extension is enabled on the system after which the MCTT staff would print out the needed slips to meet the doctor. If you are an insured patient, the staff at ACCESS gets the Pre Authorization form (PAF) filled by the doctor. This is then sent to the Insurance Company / Third Party Administrator (TPA) for Pre Approval. Replies of PAF will be monitored by ACCESS from 8.00 a.m to 8.00 p.m . Between 8.00 p.m and 8.00 a.m. replies will be received by CARE section (Room No.106). For those who want to make advance deposits, they can do so at CARE through Demand Drafts favouring "CMC Vellore Association", payable at SBI Vellore Town, (Bank Code 1618) or at the cash counter by credit / debit cards or by Electronic funds Transfer (EFT) to our bank account. For details on our bank account numbers and bank codes please refer section on Banking Services.
2. Before you start to CMC, Vellore, please enquire with your organisation, whether it has credit facility for your treatment at CMC. We have credit facility, only for companies listed with us, who have agreed to our terms and conditions, and those companies who settle our bills promptly.
3. If they have, kindly get a letter of credit (LOC) from the CEO of your organisation that they are referring you to CMC for treatment and that they undertake to pay all the bills in full promptly.

4. Once you are a credit billed patient you need not pay any amount in the cash counters, for any tests etc., except non admissible items. Patients/Attendants has to sign on the indoor bill if needed as per the companies instruction.
5. It is the responsibility of the CARE section to despatch the bills and get them settled.
6. Patients who require major neurological procedures, cardiothoracic surgery, bone-marrow or kidney transplantation may need to pay the estimated amount as advance.
7. Payment of bills by companies will be carefully monitored. Credit facility will be discontinued for those companies that are irregular in payment.
8. CARE Section functions 24 hours. So you can get assistance for credit patients from CARE, during non office hours and from ACCESS (603) during office hours.
9. When a credit billed patient is referred as an outpatient to Ophthalmology Department/Mental Health Centre/Rehabilitation Institute /Nambikkai Nilayam he/she should contact ACCESS to get the authorisation letter. With the authorization letter patient should go to the referral centre.
10. Self-deposit patients: Self-paying patients can also make deposit as drafts / cheques for outpatient treatment, and they can avail credit facility against their deposit. This deposit will be their own money. Deposit from organisation, drafts / cheques from organisations must have covering letter. All drafts/ cheques should favour "CMC Vellore Association" payable at SBI Vellore Town, Code:1618.
11. Patients who pay advance to us, are requested to advise the ACCESS / CARE section regarding the bills / further treatment or refund, if any, after discharge/ treatment is over.

II. REIMBURSEMENT CERTIFICATE

Phone 0416 2286124

1. Registration for Reimbursement Certificate (hereafter referred to as RC) can be done only after completing the treatment for out-patients and discharge from the ward for inpatients. CMC has its own RCs for out-patients (Form A) and inpatients (Form B).
2. All payments have to be completed before registering for R.C. Please note that if you have received any concession in your bills, you can register for R.C, after paying the reduction amount.
3. The registration fee for RC for out-patient and in-patient treatment will be Rs.385/- and Rs.515/- respectively. Combined RC will be issued on payment of Rs.740/-. For each bill belonging to one period of admission or treatment the fees need to be paid.
4. In-patients are requested to submit a photo copy of Discharge Summary in order to hasten the despatch of RC.
5. Out patients are requested to submit photo copy of Medical Report / Diagnosis to be written in the investigation report in order to hasten the despatch of RC.
6. Once a registration is made we will not be able to accept anymore transaction for inclusion in the same registration. However, you may make a new registration with extra fees, or you may submit it along with future receipts.
7. If you need RC in your own institution's forms, please submit the blank forms to us, at the time of registration for RC and not later.

8. Patients who need RC in their employer's official forms, if any, after issuing it in our forms, would be required to pay an additional sum of Rs. 180/- for the same.
9. Ensure that you receive the receipt for registration with your registration number. If you would like to contact us regarding RC later on, please quote this number, along with your Hospital Number.
10. We will provide a summary of your bills, with detailed break-up of items, drug details and consolidated cash receipt. Detailed break up of items are available in weekly bills for inpatients.
11. Company patients with credit facility can register for reimbursement certificate, after the settlement of bills by the company.
12. Medicines which are bought from other than CMC pharmacy cannot be included in RC. However these receipts can be attested by the treating doctor if found genuine, and claimed directly from your institution. These can be submitted to us along with CMC receipts and bills, for signature. But in case, you need a separate reimbursement certificate, for outside purchase alone, you need to pay extra fees.
13. We strive to despatch Reimbursement Certificate to you within 7 working days under ordinary circumstances.
14. In case you were not able to register for Reimbursement Certificate when you were at Vellore, you may send all documents (items 3 to 5) alongwith the fees as Demand Draft favouring "CMC Vellore Association", payable at SBI Vellore Town, Code :1618 and a covering letter addressed to the Accounts Officer, CARE Section, Accounts Department, CMC, Ida Scudder Road, Vellore - 632 004.

15. Patients are requested to keep original receipts and Discharge bill safely for their future reference if needed by their office.
16. With the RC (A or B), you shall also receive, a consolidated cash receipt, a consolidated bill, and drugs list, indicating names of medicines.
17. You are advised to keep photo copies of all papers submitted to us.
18. Please provide accurate and full address in capital letters. We send reimbursement certificate by registered post.
19. Completed RC will be handed over to patient/ representative if advised so, on production of registration acknowledgement slip only. But if no one receives it, it shall be sent by registered post.
20. Insurance patients are asked to contact M.S Office with claim form for R.C.

III. HEALTH INSURANCE

Phone 0416 - 2283604 / 2286193 / 2282593

The Health Insurance is a scheme which is very popular in the western countries, and slowly picking up in our country too. Basically, it is transferring your health risk to a health insurance company by paying a small premium. The following general insurance companies, namely, National Insurance, Oriental Insurance, United India Insurance and New India Assurance have tied up with many Third Party Administrators (TPAs) to administer and manage the health needs of their clients.

The following 29, TPAs have signed up agreement with CMC, Vellore :

1. Vidal Healthcare TPA Pvt. Ltd.,
2. United Healthcare India (Pvt) Ltd.,
3. Paramount Health Services (TPA) Pvt. Ltd.,

4. Family Health Plan Limited
5. Medicare TPA Services (I) Pvt. Ltd,
6. Medi Assist India Pvt. Ltd.
7. Heritage Health Services TPA Pvt. Ltd.
8. Good Health Plan Limited.
9. Park Mediclaim Consultants Pvt. Ltd.
10. MD India Health Care Services Pvt. Ltd.
11. Dedicated Health Care
12. Vipul MedCorp Pvt. Ltd.
13. Med Save Health Care TPA Ltd.
14. Alankit Healthcare TPA Ltd.
15. MD India Health Care (T.N Govt Employees Health Insurance).
16. Genins India TPA Ltd (only for Kolkata Police)
17. MD India Health Care (TN. Govt. Pensioner)
18. Raksha TPA.

Direct Insurance Companies

19. Bajaj Allianz General Insurance Co. Ltd.
20. Star Health Insurance and Allied Insurance Co. Ltd.
21. Cholamandalam MS General Insurance Co.Ltd
22. Vanbreda International Insurance company.
23. Star Health Insurance Co.Ltd
24. Future Generali India Insurance Co.Ltd.
25. IFFCO TOKIO General Insurance Co.Ltd.
26. ICICI Lombard General Insurance.
27. Religare Health Insurance Co.Ltd.
28. HDFC ERGO General Insurance Co.Ltd.
29. Reliance General Insurance Co.Ltd.

In case you are in possession of a Health Insurance card issued by any of the above TPAs, please contact 603 ACCESS (8.00 a.m to 8.00 p.m - Monday to Saturday)/ CARE (8.00 p.m to 8.00 a.m - Monday to Friday and on Saturday from 8.00 pm to Monday 8.00 a.m), for further details. However, if you possess the card of any other TPA also, you may check with the ACCESS / CARE at the timings mentioned above, since, we are in the process of signing agreements with many more TPAs.

However, in this connection, you need to remember the following :

- i) TPAs or Health Insurance companies do not pay for inadmissible items. So you need to carry cash (Credit or Debit card) in order to pay for these.
- ii) They allow only hospitalization and do not pay for investigations done and medicines bought as an out-patient. So you should be willing to pay for these, by yourself. This amount may vary based on the number and type of investigations.
- iii) Either before or immediately after admission, one needs to contact ACCESS. The staff at ACCESS then gets the Pre Authorisation form (PAF) filled by the treating doctor. This will be emailed by ACCESS to the TPA which shall in turn give or deny authorization for hospitalization for you. If we receive the authorization, you can have the treatment on credit upto the final approval amount. Over and above the final approval you need to pay the balance amount. But if it is denied, you need to pay for the treatment. Till the approval is received from the Insurance company, you will be treated as a cash paying patient.
- iv) Please remember to pay for the inadmissible items and diet at the time of discharge. Kindly ensure that you put your signature on the final consolidated bill before you leave CMC Hospital, Vellore.
- v) Please ensure that the actual date of your admission, date of admission in the pre-authorisation request given by CMC doctor and the date of admission in the pre-authorisation from your TPA are same.
- vi) If you need any other clarification, please feel free to walk into ACCESS which is open from 8.00 am to 8.00 pm.

vii) In case, the approval is delayed, you are most welcome to make payments and claim reimbursement from the TPA later on, except MD India, T.N.Govt.

DISCHARGE PROCEDURE

A discharge summary contains all relevant details of tests, treatment and doctor's advice. You may collect it from the department office before leaving the ward. If you return to C.M.C. for a follow-up examination or treatment, it will be helpful to bring this document with you. This discharge summary is given to you free of charge. You can also arrange for it to be sent by post to you.

OTHER CERTIFICATES

For Medical fitness certificate, emergency certificate and leave certificate contact your doctor before leaving the ward. For travel concession forms contact Medical Superintendent's Office - 2. For birth and death certificates contact the Medical Superintendent's Office. (Room No.3) in the main building, ground floor.

GENERAL INFORMATION

WHAT TO BRING / NOT TO BRING

Your length of stay at CMC would be considerably shortened if you remember to bring with you the following:

1. All relevant reports, X-rays, Biopsy Slides, blocks, and prescriptions for drugs, which you might have obtained from other doctors.
2. Patients requiring surgery and/or blood transfusions are advised to bring relatives or friends as blood donors.
3. Patients requiring in-patient care should bring along one lady attendant to stay in the ward during the night. Male attendants or relatives are not allowed to stay with the patient in the ward after visiting hours.

Eat right and live long

4. For a longer stay you may find it convenient to bring items such as flask, a tiffin carrier, plates, tumblers, knife, spoons, etc.
5. Patients are advised to bring a lock and key to keep their personal belongings safe in the cupboard, cabinet or drawer provided.
6. During the months of (November to February), you may require light warm clothes.
7. Sheets, blankets, pillow-covers and towels are provided for inpatients.
8. Bring only essential personal items of clothing and toilet articles. It is not advisable to bring jewellery or other expensive articles. For inpatients requiring surgical procedures, it is the responsibility of the relatives/ attendants to take possession of all valuable personal belongings. **CMC will not take any responsibility for the loss of personal belongings of patients.**
9. Patients should not bring money (large amounts) in the form of a draft as they will find it difficult to find an introducer.
10. Children below the age of 12 are not allowed to visit patients in the wards.

TRANSPORT AND AMBULANCE FACILITIES

1. With prior payment : Arrangements for an ambulance to meet critically ill or non-ambulant patients at Katpadi railway station can be made by writing to the Medical Superintendent, C.M.C./PRO before your visit, by paying in advance.

2. While at CMC : You can make use of this facility by making the necessary payments. Kindly contact our Reception staff at the Main Reception.

WHEEL CHAIRS / STRETCHERS

These are available near the ISSCC Building and at the Main Reception.

FOOD

The Good Samaritan Cafeteria attached to the CMC Annexe serves south Indian and Western food. Room service is also offered to the guests in the CMC Annexe. Coffee, tea, snack tokens are available in advance to avoid rush at peak hours. The service hours are :

Breakfast	:	6.45	to	8.45	a.m.
Breakfast (Sunday)	:	6.45	to	9.30	a.m.
Refreshments	:	9.00	to	11.30	a.m.
Lunch	:	12.00	to	1.30	p.m.
Tea	:	3.00	to	5.30	p.m.
Dinner	:	7.00	to	8.30	p.m.
Dinner (Sunday)	:	7.00	to	8.15	p.m.

HOSPITAL HOLIDAYS

Weekly Holidays	-	Saturday afternoon
	-	Sunday full day
New Year	-	January 1
Republic Day	-	January 26
Good Friday	-	as per calendar
Independence Day	-	August 15
Christmas	-	December 25

WORKING HOURS

Offices: 8.00 a.m. to 4.30 p.m.

A WORD OF CAUTION

There are a few people totally unconnected with CMC posing as guides, doctors and volunteers. **Please do not be misled by these touts and brokers who may approach you with a promise of getting appointments, blood, bed, special care by doctors. etc., in exchange for money.**

Please note :

1. For any requirement of blood the officer in charge at the Blood Bank should be contacted.
2. All cash is to be remitted **only at the cash counters and not to any individual.**
3. Doctors will attend on you only in the outpatient clinic and departmental offices and in the wards
4. All staff have identity badges. Please ask to see them if you have a doubt.
5. **Tipping staff in cash or kind is strictly prohibited.**
6. **C.M.C. does not have any branch office in any part of India and does not work through the assistance of any agent.**

If you face any sort of problem and need any clarification or assistance, please contact the staff of the Public Relations Office who are happy to do all they can to help you.

ASSISTANCE PROVIDED BY THE PUBLIC RELATIONS DEPARTMENT

This department, centrally located at the main entrance of CMC, provides general information, publications about the Institution, guidance, assistance and subsidized accommodation for very poor patients. During your stay at CMC there may be instances when you face various problems for which you require assistance. In all such situations you are requested to feel free to meet the Public Relations Officer who will help you.

Main Reception

This is situated at the entrance and provides assistance 24 hours. The staff at the reception will help you locate inpatients, and guide you to various departments. The Official Guide to CMC is available here.

Information about CMC Main Campus

Patients / relatives / visitors wanting to know more about the Institution, its objectives, values, what it stands for, programmes, departments, historical background and publications are welcome to meet the P.R.O. For individuals and small groups who are genuinely interested in CMC and its work, arrangements can be made for them to have a tour of the campus, with prior appointments.

Friends of CMC Vellore

Friends of CMC Vellore is a network of benevolent people, interested in the work of CMC. Visitors, patients and relatives are welcome to join the FOV organization. Membership is free. Just fill in the form on the last page of this book and give to the Development Office or any

of the Reception Counters. We will put you on our mailing list and send you our newsletter, featuring new developments and opportunities for sharing in our charitable projects. The Friends group is a source of encouragement and support. The FOV membership does not entail any special privileges or concessions for patients or relatives. But by becoming a friend, we hope, you will support and promote our work among the poor and the marginalized.

Donations

Those who are committed to the cause of the Institution and would like to support it by making a donation in cash or kind are requested to enquire for details from the department. For further information on this see page 72.

Suggestions

When you feel you have a valuable suggestion pertaining to any area of the Institution which could improve our working system, kindly meet the P.R.O. with such suggestions. Your suggestions will be forwarded to the appropriate department and if found feasible, will be implemented. We need your suggestions to help us serve you better.

Lost and Found articles

While patients are asked not to bring costly articles, in the event of losing any items, they are requested to check at the Public Relations Department. On the contrary if patients/attendants happen to find a costly article, they are requested to bring it to the Public Relations Officer who will try to locate the owner.

ACCOMMODATION

The CMC Annexe in Sathuvachari, provides accommodation for patients and relatives who might have to stay here for a long time. All rooms are double bedded

with attached bath. Hot water is supplied on request. There is heavy demand for this facility in order to be sure of your accommodation, write, preferably 6 weeks in advance to the Manager, CMC. Annexe, C.M.C.(Town campus),Vellore - 632 004, stating when (specify date) it is required. If accommodation is available intimation will be sent to you through a confirmation card. There is a common kitchen situated on the first floor of the Annexe. **No stoves are allowed in the room.** Phone : 0416 - 2253946 / 2255736

For very poor patients subsidized accommodation is provided by CMC in the Chatram situated just outside the eastern wall of the town campus. For further information contact the Public Relations Department.

PATIENT'S RIGHTS AND RESPONSIBILITIES

Rights of Patients:

- (1) Be treated with dignity, respect, consideration of their individual values and belief and privacy during examination, procedures and treatment.
- (2) Be protected from physical abuse or neglect.
- (3) Refuse treatment.
- (4) Confidentiality of all records and communications, to the extent provided by law.
- (5) Participate in decisions about their care and provide informed consent.
- (6) Be informed of the estimated costs of proposed treatment.
- (7) Access to information contained in the Medical Record in the form of a Medical Report / Discharge Summary.

- (8) Voice their concerns and complaints with the Patient Advocacy Cell of the Medical Superintendents Office. (Ph.: 0416-2282077).
- (9) Have the appropriate family member eligible to all the above rights, in case the patient is unable to meaningfully participate in his / her care.
- (10) To seek an additional opinion regarding clinical care.

Responsibilities of Patients:

- (1) Provide accurate and complete information about their health condition.
- (2) Follow the treatment plan recommended by the treating Doctor.
- (3) Accept responsibility for their actions if they refuse treatment.
- (4) Preserve and produce all the records of their illness.
- (5) Accept responsibility for the safekeeping of their valuables and possessions.
- (6) Abide by the rules and regulations of the hospital including the "No-tobacco Campus Policy".
- (7) Be considerate of the rights of other patients and CMC personnel by assisting with the control of noise, cleanliness and number of visitors.
- (8) Respect the property of others and that of CMC.
- (9) Provide honest information concerning their ability to pay for services and pay bills in time if they have agreed to do so.
- (10) Provide useful feedback about services and policies.
- (11) Treat all healthcare workers with respect.
- (12) Abide by all applicable National, State and Local laws.

PUBLIC UTILITY SERVICES FOR PATIENTS/ATTENDANTS
Postal Service

The Sub Post Office, situated in the main campus provides regular postal services and handles all transactions.

It has the following facilities :

	On Full Working days	On Saturdays
1. References and enquiries and Postage Stamps sold	10 am to 6 pm	10 am to 6 pm
2. Registration, Parcels, Money Orders and Insurance Indian Postal Orders issued	10 am to 4 pm	10 am to 4 pm
3. Savings Bank and Certificates	10 am to 3 pm	10 am to 1 pm
4. Coin Box	10 am to 6 pm (On working days only)	
5. Speed Service	10.00 a.m. - 5.00 p.m (On all working days)	

Value Payable parcel booking service is available in delivery post offices only i.e. at Vellore Fort Post Office.

Incoming Letters and Telegrams

All forms of communication addressed to patients are passed on promptly.

- a) **For in-patients:** Letters received by ordinary post are delivered at the bedside by the ward staff. Registered letters, money orders and telegrams are delivered by the postman by the bedside.
- b) **For all others:** Those names that are not in the current inpatient list, letters and telegrams will be sent to the Medical Records Department, where every effort will be

made to trace the addresses. If this is not possible, the article will be redirected to the known address, or returned to the sender or to the Post Office. However, on many occasions it becomes extremely difficult or even impossible to identify the persons, due to inadequate name and address. Therefore, in your own interest **please give your correct and detailed address to all those who may wish to contact you.**

- i) If you are admitted as an in-patient, please give your name as entered in the CMC records, your registration number, ward identification, and bed number.
- ii) If you are staying in the CMC Annexe, the words “CMC Annexe” and your room number should be given in the address.
- iii) If you are an out-patient, please give your local residential address and receive your communications there. However, if you wish, you can arrange to receive your communication, care of the Public Relations Office. The address is “C/o Public Relations Officer, C.M.C. (town campus), Vellore-632 004”, Tamilnadu. Letters received at this address will be retained in the Public Relations Office and it will be **your responsibility to collect your communications from this office.**

TELEPHONES

- 1) Incoming telephone calls for in-patients are connected to the phone nearest to the patient’s bed.
- 2) All other patients/relatives/visitors are requested to contact the Sub Post Office for S.T.D./local calls.
- 3) To contact any particular extension number you may dial the same prefixing 228 to it.

DID (Direct Inward Dialing) facility

Through this facility the Main Hospital, College Campus and the Schell Hospital can be directly accessed by dialing 228 followed by the extension number. Those who do not know the extension number can dial 2282400 / 2282500 / 3072500 / 3072400 for operator assistance. The caller will not be charged, if the extension happens to be busy or the call is unanswered. Some of the important extensions are given below:

Accident & Emergency Medicine Services	- 3111
Annexe (Hospital)	- 2007
Blood Bank	- 2538/ 2566
Main Reception	- 2040 / 2629
OPD Reception	- 2865
ISSCC	- 3220
ACCESS	- 3604
Chaplaincy	- 2016
Ophthalmology Department	- 1201
Medical Records	- 2558
Mental Health Centre	- 4485
Public Relations Office	- 2014/ 3542
Rehabilitation	- 5231
Transport Department	- 2022/ 3573
Well Baby Clinic	- 3214

BANKING SERVICES

Branches of various nationalised banks are located on Ida Scudder Road opposite to the main campus. They are the Central Bank of India, State Bank of India (Vellore Town Branch) Code 1618 and the State Bank of Travancore. A branch of the Central Bank of India operates in the main campus. When you are in CMC you may require additional money which you would like to bring from your home town. Take an uncrossed Demand Draft in favour of your attendant Payable at SBI, Vellore Town or Central Bank of India, Vellore. If the amount exceeds Rs.20,000, your D/D will automatically become account payee. If you require an introduction to open an account for encashing the Demand Draft, kindly contact the Public Relations Officer. ATM facility is available for SBI and CBI inside the campus.

FOREIGN CURRENCY (Remittance from abroad)

1. ACCOUNT NAME : CHRISTIAN MEDICAL COLLEGE
VELLORE ASSOCIATION
2. CURRENT ACCOUNT NUMBER: 32347266812
3. TYPE OF ACCOUNTS : CURRENT ACCOUNT
4. SWIFT NUMBER : SBININBB473
5. BANK BRANCH NAME & ADDRESS : STATE BANK OF INDIA
VELLORE TOWN BRANCH
BRANCH CODE : 1618
IDA SCUDDER ROAD,
VELLORE-632 004.
TAMIL NADU, INDIA

Note : For foreign money transfer takes minimum 3 consecutive full Bank working days to reach to our bank account.

MONEY TRANSFER (WITHIN INDIA)

Patients can transfer money to CMC through the following banks:

1. State Bank of India
2. ICICI Bank
3. HDFC Bank
4. Federal Bank
5. Axis Bank
6. Indian Bank

BANK PARTICULARS FOR TRANSFER OF MONEY :

I. STATE BANK OF INDIA

ACCOUNT NAME : CHRISTIAN MEDICAL COLLEGE
VELLORE ASSOCIATION

ACCOUNT NUMBER : 36889551846

TYPE OF ACCOUNTS : CURRENT ACCOUNT

BANK BRANCH NAME & ADDRESS : STATE BANK OF INDIA
VELLORE TOWN BRANCH
BRANCH CODE : 1618
IDA SCUDDER ROAD, VELLORE-632 004.
TAMIL NADU, INDIA.

SBI TELEPHONE NO.0416-2220770 / 2221538

IFSC/ RTGS/ NEFT CODE : SBIN0001618

Note :

- 1 . Please mention the patient's name and hospital No. while transferring money.
2. Please send email to care@cmcvellore.ac.in / accounts_banking@cmcvellore.ac.in

2. ICICI BANK

ACCOUNT NAME : CHRISTIAN MEDICAL COLLEGE
VELLORE ASSOCIATION

ACCOUNT NUMBER : 614305001403

TYPE OF ACCOUNTS : CURRENT ACCOUNT

BANK BRANCH NAME & ADDRESS : ICICI BANK LTD
VELLORE BRANCH
NO.19A, OFFICER'S LINE,
VELLORE-632 001.
TAMIL NADU

IFSC/ RTGS/ NEFT CODE : ICIC0006143

Note :

- 1 . Please mention the patient's name and hospital No. while transferring money.
2. Please send email to care@cmcvellore.ac.in / accounts_banking@cmcvellore.ac.in

3. HDFC BANK

ACCOUNT NAME : CHRISTIAN MEDICAL COLLEGE
VELLORE ASSOCIATION

ACCOUNT NUMBER : 06941000001989

TYPE OF ACCOUNTS : SAVINGS ACCOUNT

BANK BRANCH NAME & ADDRESS : HDFC BANK LTD
VELLORE BRANCH
NO.73, OFFICER'S LINE,
VELLORE-632 001.
TAMIL NADU

IFSC/ RTGS/ NEFT CODE : HDFC0000694

Note :

- 1 . Please mention the patient's name and hospital No. while transferring money.
2. Please send email to care@cmcvellore.ac.in / accounts_banking@cmcvellore.ac.in

4. FEDERAL BANK

ACCOUNT NAME : CHRISTIAN MEDICAL COLLEGE
VELLORE ASSOCIATION

ACCOUNT NUMBER : 11920100034111

TYPE OF ACCOUNTS : SAVINGS ACCOUNT

BANK BRANCH NAME & ADDRESS : FEDERAL BANK LTD
VELLORE BRANCH
NO.22, MMT COMPLEX
OFFICER'S LINE
VELLORE-632 001.
TAMIL NADU

IFSC/ RTGS/ NEFT CODE : FDRL0001192

Note :

- 1 . Please mention the patient's name and hospital No. while transferring money.
2. Please send email to care@cmcvellore.ac.in / accounts_banking@cmcvellore.ac.in

5. AXIS BANK

ACCOUNT NAME : CHRISTIAN MEDICAL COLLEGE
VELLORE ASSOCIATION

ACCOUNT NUMBER : 909010039376739

TYPE OF ACCOUNTS : SAVINGS ACCOUNT

BANK BRANCH NAME & ADDRESS : AXIS BANK
NO.152/2, NEW DOOR NO.30
OFFICER'S LINE
VELLORE-632 001.
TAMIL NADU

IFSC/ RTGS/ NEFT CODE : UTIB0000523

Note :

- 1 . Please mention the patient's name and hospital No. while transferring money.
2. Please send email to care@cmcvellore.ac.in / accounts_banking@cmcvellore.ac.in

6. INDIAN BANK

ACCOUNT NAME : CHRISTIAN MEDICAL COLLEGE
VELLORE ASSOCIATION

ACCOUNT NUMBER : 503590065

TYPE OF ACCOUNTS : SAVINGS ACCOUNT

BANK BRANCH NAME & ADDRESS : INDIAN BANK
VELLORE MAIN
VELLORE-632 004.
TAMIL NADU

IFSC/ RTGS/ NEFT CODE : IDIB000V016

Note :

- 1 . Please mention the patient's name and hospital No. while transferring money.
2. Please send email to care@cmcvellore.ac.in / accounts_banking@cmcvellore.ac.in

Timings :

On Weekdays 10.00 am to 01.30 pm
02.00 pm to 03.30 pm

Saturdays 10.00 am to 12.30 pm

TICKET BOOKINGS

You can book train tickets at the Passenger Reservation System Counter in the Prince Manor Complex next to CMC out gate.

Timings : 8.00 a.m to 2.00 p.m

THE CHAPLAINCY

Spiritual and pastoral care are offered to all patients and their families by Chaplaincy. It is located on the ground floor of the main hospital building near the Chapel. CMC believes that at the heart of all its health care, spiritual health forms a unity with physical and mental health. Therefore, ministering to the spiritual needs of patients and their relatives is seen as an integral part of the healing process. Chaplaincy encourages all staff to demonstrate through their work that faith is a necessary component of healing. The chaplains bear a special responsibility for this aspect of health care. The chaplains try to visit every patient and offer help, prayer, counselling, etc., according to the need, irrespective of the language and religion. A chaplain can be called to service at any time either by notifying the ward sister or contacting the **Chaplaincy by phone on 0416-2282016**. Upon the request of the patient the Holy Communion will be administered at the patient's bedside. **The Chapel which is located in the centre of the building** - immediately inside the front door, is kept open round the clock inviting patients and visitors of all faiths to pray and worship at any time and to attend services that are being held daily at the following timings:

Sunday Worship

Time	Language	Place	Holy Communion
7.15 am	Tamil		2nd Sunday
8.00 am	Oriya	ISSCC Chapel	4th Sunday
8:30 am	Telugu		3rd Sunday
9:00 am	Nepali	ISSCC Chapel	4th Sunday
9:30 am	Malayalam		2nd Sunday
10.30 am	Bengali		
11.00 am	Khasi	ISSCC Chapel	1st Sunday
11:30 am	Hindi		4th Sunday
2:00 pm	Naga		4th Sunday
3:00 pm	Mizo		4th Sunday
6:30 pm	English		1st Sunday
6.00 pm	English	Scudder Auditorium	1st Sunday
5.00 pm	English	Friendship Chapel - KPTR Campus	1st Sunday
5.00 pm	Fellowship in Hindi	(Monday)	
6.00 pm	Fellowship in English	(Tuesday)	
6.00 pm	Fellowship in Telugu	(Wednesday)	
4.30 pm	Anointing Service	(Thursday)	
6.00 pm	Fellowship in Tamil	(Thursday)	
6.00 pm	Fellowship in Bengali	(Friday)	

Roman Catholic worship is held from Monday to Sunday at 6.00 a.m on the second floor of the ASHA Building.

After Life Services

CMC's mission constitutes patient care, education and research. We aim at compassionate care right from the time a patient arrives at the doorstep of our hospital till the patient and the family leave us. If a patient dies it is our responsibility to reach out to the bereaved family and help them. The staff of the Public Relations Department will help the bereaved family members in all possible ways to cope with their loss and co-ordinate the after life services. They will assist in obtaining all required documents, in cremation, arranging for burial if needed or make arrangements for transporting the body home. **This service will be made available round the clock and we request the family to inform the main reception in the event of death.**

BURIAL AND CREMATION CHRISTIAN BURIAL

The deceased family who wishes to have the burial of their loved ones, at the government cemetery may contact the Chaplaincy Department for necessary arrangements. Poor christian patients who are unable to pay for the burial can be buried at the "free" burial ground meant for Christians.

FOR HINDU CREMATION

Care Taker
Cremation Ground
(Near old Palar Bridge)
Vellore

FOR MUSLIM BURIAL

The Priest
Mosque, Gandhi Road
Vellore 632 004.

PROCEDURE FOR BODY TO BE TAKEN BY ROAD / BY TRAIN / BY PLANE

- (1) Bills for hospitalisation should be settled.
- (2) To obtain death, embalming, police clearance and undertaker's sealing certificates which are required, contact the ALS staff at the Main Reception.
- (3) The ALS staff will help with transport arrangements for the family to take the body home.

DONATIONS

Some of the patients who are grateful for the care and healing received at CMC Vellore make donations to support the work of the College and Hospital. Donations of all sizes are welcome. Make your cheque or demand draft payable to CMC Vellore Association. All donations to CMC are eligible for income tax exemption, under 80G of the Income Tax Act. This allows you to deduct 50% of the donation from your taxable income, up to 10% of total income for the financial year. We will send you a receipt with IT exemption certificate to enable you to make the claim.

Every day thousands of suffering people come to CMC for healing. Many of them cannot pay for the treatment that they need. CMC tries its best to provide concessional or free care to the poor. But our resources are limited and the need is much more. Kind friends enable us to do far more than is possible from our own funds. Some contribute to buy equipment, others give for the special needs in the unit under which they were treated. Many people are keen to support the care of very poor patients coming for treatment.

The **Person To Person Fund** enables us to give small grants to several patients, requiring inpatient care. The donor will be sent a report about the particular patient, chosen to benefit from the donation given.

The **Emergency Fund** gives larger grants to people in need of expensive life-saving surgery or medical treatment urgently.

The **Centenary Endowment Fund** invests contributions and uses the interest to provide up to Rs. 2,00,000/- to patients needing expensive cardiac surgery or other similar hi- tech procedures.

For further information about CMC and to join the Friends of CMC Vellore network, please see page 78.

Christmas Cheer Fund for gifts to children in the ward, orphans, destitutes, poor and marginalised of Vellore to be given at Christmas time.

Nursing Service Special Fund used for amenities for nurses, in service training and conferences, books etc.

Scholarships for students in CMC's Allied Health, Nursing and Medical Training Programme.

A fund that is administered by the Child Health Department for poor patients.

A Special fund for the support of the Low Cost Effective Care unit which provides free medical treatment to the local poor, including outpatient and inpatient care.

A general fund for poor patients who are not able to be helped by any of these other funds.

For details of these and other opportunities for giving to CMC please contact the Public Relations Office, the Development Office, the ward or departmental sister or your doctor. Please give the donation either to the Public Relations Office or in the Development Office, and take a receipt.

YOU CAN DONATE MATERIALS IN KIND for adding to patient comfort and convenience in the ward/ waiting halls etc. Items such as electric fans, folding chairs, and such other utility items, will always be needed. Assistance and advice regarding this can be had from the Public Relations Office.

USED STAMPS Indian or Foreign (commemoratives only) for our "stamp project for the differently abled". Poor patients who are differently abled and require inpatient care for a considerable length of time are able to earn some money during their stay from this project. Used stamps are processed by these patients and are finally sold. Further details regarding this can be had from the Public Relations Office.

DONATE BLOOD

CMC depends entirely on patient's relatives and volunteers for their blood requirements. When you meet your doctor discuss the blood requirements for your treatment or surgery. Your relatives can donate blood into the blood bank at any time, even if it is much before your scheduled date of surgery, Blood Bank will credit it in your patient. However, if unexpected emergencies arise there might be rare instances where Blood Bank might not be able to provide blood despite your donation. However, maximum effort will be made to see that this does not happen. Most of the time, unless blood bank is facing an acute shortage of a particular blood group, donations do not have to be group specific. Blood bank welcomes volunteer donors at any time.

LOCATION AND WORKING HOURS PHARMACY SERVICES

-
- 1. OPD Pharmacy No.G-13: (OP Block, Ground floor)**
For all Out patients
Monday to Friday - 8.00 a.m. to 8.00 p.m.
Saturday - 8.00 a.m. to 6.00 p.m.

 - 2. Express OP Pharmacy, No.G-53, OPD Block, Ground Floor.**
For all Outpatients (for 1 or 2 items)
Monday to Friday - 8.30 a.m to 6.00 p.m
Saturday - 8.30 a.m to 4.00 p.m

 - 3. SSSH Pharmacy No.151 (OPD Block, First Floor)**
For CMC staff, students, staff dependants, retired staff & dependants
Monday to Friday - 8.00 a.m. to 6.00 p.m.
Saturday - 8.00 a.m. to 4.00 p.m.

 - 4. Dermatology Pharmacy (No.221) OPD Block, 2nd Floor**
For Dermatology patients.
Monday to Friday - 8.00 a.m. to 6.00 p.m.
Saturday - 8.00 a.m. to 4.30 p.m.

 - 5. Level III OP Pharmacy, No.350 (OPD Block, 3rd Floor)**
For Nephrology, ENT, Surgery, Plastic Surgery and Urology patients.

Monday, Tues, Thurs, Friday - 8.00 am to 7.00 pm
Wednesday - 8.00 am to 6.00 pm
Saturday - 8.00 am to 4.00 pm

 - 6. Ortho Pharmacy, No.B50, OPD Block, Basement**
For Ortho, HLRS, Spine, Paediatric Ortho and Geriatric patients
Monday to Friday - 8.00 a.m. to 6.00 p.m.
Saturday - 8.00 a.m. to 2.00 p.m.
-

7. Casualty Pharmacy (No.650): (Adjacent to Accident & Emergency Department)

For all Casualty patients

All days including Sundays & holidays - 24 Hours

For PMR patients

Monday to Saturday - 9.00 a.m. to 5.30 p.m.

8. ISSCC General Pharmacy (NO.470) : (ISSCC Building, Ground floor)

For ISSCC Inpatients & Out patients, OG, Child Health, RMU, Development Paed., Paediatric Casualty, Labour Room, Psychiatric Out Patients.

All days including Sundays & holidays - 24 Hours

9. ISSCC Pharmacy (NO.480) : (ISSCC Building, Ground floor)

For Haematology, Radiotherapy, Medical Oncology, Palliative Care, Paediatric Oncology - Out patients and L Ward, R Ward and Q5 N ward inpatients.

Monday, Wednesday, Thursday -- 8.00 am to 6.30 pm

Tuesday and Friday -- 8.00 am to 9.00 pm

Saturday -- 8.00 am to 4.00 pm

10. ISSCC Theatre Pharmacy : (ISSCC Building, 2nd floor)

For ISSCC Operation Theatre and Labour room Patients.

Monday to Friday -- 7.00 am to 9.00 pm

Saturday -- 7.00 am to 11.00 am

11. Main Pharmacy (No.702): (Main building - 1st floor near N2 ward)

All days including Sundays and Holidays - 24 Hours

- All pink Prescriptions from all wards in the Main building.
 - All (Private) Duplicate Prescriptions from all wards in the Main Building.
 - For Nephrology Transplant & Dialysis patients.
 - Staff Book.
-

12. S Pharmacy, No.850, Main Building, 2nd Floor, Opp. to Isolation Ward

For I ward, Isolation, C, E, S, H, B Ward, MICU and MHDU patients

Monday to Sunday - 8.00 am to 9.00 pm

13. O Block Pharmacy, Main building, O Block, 5th Floor

For private patients, Chief Minister's Scheme patients, Hospital Free patients of the Main Building

Monday to Friday - 9 am to 5.30 pm

Saturday - 9 am to 1.00 pm

14. ALPHA Clinic Pharmacy, Old M ward Building, Ground Floor.

Monday to Friday - 9 am to 5.30 pm

Saturday - 9 am to 1.00 pm

SPOT THE SYMPTOMS

DISEASE	SYMPTOMS
Jaundice	: nausea, vomiting, low grade temperature loss of appetite
Tuberculosis (lung	: prolonged cough usually with expectoration, low grade evening rise of temperature, loss of appetite, marked loss of weight.
Typhoid	: high fever, malaise, coated tongue
Measles	: high temperature, watering eyes, sore mouth, temperature subsides with appearance of skin rash.
Mumps	: fever, swelling on both sides in front of the ears, inability to open the mouth.
Diphtheria	: high temperature, sore throat, white patch in throat.
Heart Attack	: sudden severe chest pain, profuse sweating, difficulty in breathing. occasionally, a mild discomfort in the chest may be the only symptom of a mild heart attack.
Diabetes	: excessive hunger, excessive thirst, excessive urination.
Hypertension (High Blood Pressure)	: unexplained headache, dizziness vertigo
Cancer	: an ulcer that does not heal, irregular bleeding per vagina, painless or painful swelling of any size; cough which does not clear up; hoarseness of voice; difficulty in swallowing; alteration in bowel habits.

Join the Friends Of CMC Vellore



To know more about the activities of CMC and the latest developments.

To care for suffering patients in their time of need.

To share in CMC's work of healing, teaching and research through prayers and financial support.

For further information please contact

Development Office
CMC Hospital
Vellore 632 004

Email: dev.office@cmcvellore.ac.in

The following publications are available at the Development Office:

1. A DVD showing one day at CMC, entitled Home of a Healing God, produced by a professional team from Australia. It is an excellent introduction to CMC.
2. A comprehensive annual report summarizing the important aspects of the work of CMC.
3. A brief biography of Dr. Ida Scudder, our Founder, by Sheila Smith.
4. Attractive notelet cards showing the CMC Chapel, with envelopes and post cards.

Invitation to join Friends Of CMC Vellore

Please complete this form if you would like to join the Friends Of CMC Vellore network.

Name

Occupation/Organisation

Postal Address

.....

.....

PIN

Country

Email

I would like to become a Friend of CMC Vellore

Signature

I am a CMC patient patient's relative

visitor to CMC well wisher

Preferred language for communication

English Tamil Hindi

I would like to make a donation of Rs.

I want to know about contributing by bank transfer

OUT PATIENT SERVICE SCHEDULE

DEPARTMENT	DAY	LOCATION	CONSULTANT
Anaesthesia OPD	Monday to Friday (2-4.30 pm)	Speciality I 1st Floor OP Block Room 6 B & 7 B	: Anaesthesia Registrar / Consultant
Pre Anaesthetic Clinic	Mon to Fri (8-4.30 pm) Saturday (8-2.30pm)	Room 360 Just behind Chaplaincy	: Anaesthesia Registrar / Consultant
Cardiology I	Tuesday Friday (Morning)	OP Building 120	: George Joseph, MD, DM(Card.), FCSI : Viji Samuel Thomson, MD, DNB, DM (Card) FIC (Aus) : Sujith Thomas Chacko, MD, DM (Card), FRACP (Cardio) : Mithun Jacob Varghese, MD, DM, DNB (On leave)
<p>Kindly Note: Patients attending Cardiology department can take a card for any consultant. They will have a preliminary assessment by a doctor following which they will be seen by the Consultant on the day he / she is available in the OPD along with available preliminary investigation reports.</p>			

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Cardiology II	Monday Thursday	OP Building 120	: Paul V.George, MD, DM (Card.) : John Jose E., MD, DM (Card) : Consultant Cardiology
Cardiology III	Wednesday Saturday	OP Building 120	: Oommen George, MD, DM : Sunil Chandy, MD, DM, M.Phil, FRCP : Lijo Varghese, MD, DM : Anoop George Alex, MD, DM
Heart Failure Clinic	Wednesday Saturday	"	: Sunil Chandy, MD, DM, M.Phil, FRCP : Anoop George Alex, MD, DM
Cardiology IV (EP Clinic)	Monday Thursday Tues / Fri Tue & Thurs	Alpha Clinic (Near M ward) OP Building 120 Alpha Clinic OPD building 120	: David Chase, MD, DM (Card), Voc.Grad. Diploma (Cardiac EP) CEPIA, Cardiac Electrophysiology Fellowship (Australia) : John Roshan Jacob, MD, DM (Card), CCDS CEPS, Fellowship in Adult EP (Toronto General Hospital Canada), Fellowship in Paediatric EP (Sick Children Hospital Canada) : General OPD

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Dental Unit I			: Oral & Maxillofacial Surgery
		O.P. Block	: Rabin Chacko, MDS, FDS RCPS
	Monday,	130	: Sibu Simon, MDS
	Wednes &	"	: Arun Paul S., MDS (On leave)
	Friday		: Saurabh Kumar, MDS : J.S.Jesija, MDS
	Wednes	"	Prosthodontics : Sibu Simon, MDS
	Mon & Fri	"	Oral Medicine & Radiology : J.S.Jesija, MDS, FGD
General Dentistry	Monday	"	: Christinal D.George, BDS, FGD
	Wednesday &		: Gladwin D.Khanapur, BDS, FGD
	Friday		: Shiny Sheja Reena R., BDS, FGD

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Dental Unit II	Tues, Thurs &	OPD block	: General OPD & PC
	Saturday	130	
			: Santosh Koshy, MDS
			: Jagadish Ebenezer, MDS
			: Soumya SV, MDS
			: Shini Susan Samuel, MDS
			: Surya Prakash Sharma, MDS : Daniel Sathiya Sundaram, MDS
Dermatology Venereology & Leprosy, Unit I	Mon & Wed Morning (New)	OPD Block	: Renu George, MD
	Afternoon (Repeat)	220	
	Friday (Repeat)		
	Mon & Wed - Morning (New)	"	: Lydia Mathew, MD
	Afternoon (Repeat)		
Mon & Fri - Morning (New)	"	: Mahabal Gauri, MD	
Afternoon (Repeat)		: Priya Kuryan, MD	
Mon, Wed & Fri	"	: Registrars	
(New & Repeat)			

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Hansen's Clinic	Monday (Afternoon)	OPD Block 220	: Referral (Multidisciplinary) Clinic
Genodermatoses Clinic	Saturday (Morning)	"	: Referral (Multidisciplinary) Clinic
Cutaneous Vascular Malformation Clinic	Monthly 1st Friday (Morning)	"	: Referral (Multidisciplinary) Clinic
Epidermolysis Bullosa Clinic	Monthly 1st Wed Afternoon	"	: Referral (Multidisciplinary) Clinic
Psoriasis Arthritis Clinic	Friday Afternoon	"	: Referral (Multidisciplinary) Clinic
Vitiligo Clinic	Friday Afternoon	"	: Referral Clinic
Autoimmune Disease Clinic	Wednes Afternoon	"	: Referral Clinic
Vesiculobullous Disease Clinic	Wednes Afternoon	"	: Referral Clinic

DEPARTMENT	DAY	LOCATION	CONSULTANT
STD Clinic	Mon, Wed, Friday Afternoon	OPD Block 220	: Referral Clinic
Pigmentary Clinic	Friday Afternoon	"	: Referral Clinic
Paediatric Dermatology	Mon, Wed, Fri (New & Repeat) Sat (Morning)		: Registrars
	Wednes	" "	: Priya Kuryan, MD
	Friday	" "	: Lydia Mathew, MD
	Sat	" "	: Renu George, MD
Dermatology, Venereology & Leprosy Unit II	Tues, Thurs (Morning) (New & Repeat) Sat (Repeat only)	"	: Susanne Pulimood, MD DVL : Dincy Peter, MD DVL
	Tues & Sat (New & Repeat) Thurs (Repeat)	"	: Leni George, MD DVL : Gauri Mahabal, MD DVL : Ankan Gupta, MD DVL
	Tues (Repeat) Thurs & Sat (New & Repeat)	"	: Anu Anna George, MD DVL : Venkatraman M, MD DVL

DEPARTMENT	DAY	LOCATION	CONSULTANT
Cosmetic Dermatology Clinic	Tues (New & Repeat) Wed & Sat Tues,Thurs & Sat	OP Block " 220 "	: Annu Anna George, MD DVL : Dincy Peter, MD DVL : Gauri Mahabal, MD DVL
Infectious Disease Clinic	Wed (Afternoon)	250	: Consultant and Registrars
Pemphigus Clinic	Tues (Morning) (New & Repeat)	220	: Anu Anna George, MD DVL : Leni George, MD DVL : Susanne Pulimood, MD DVL
Psoriasis Clinic	Tues, Thurs (Morning) (New & Repeat) Thurs (New) Sat (Repeat) Sat (New & Repeat) Thurs (New & Repeat)	"	: Anu Anna George, MD DVL : Leni George, MD DVL : Susanne Pulimood, MD DVL : Dincy Peter, MD DVL
Tropical Dermatology	Thurs (Afternoon) (New & Repeat)	"	: Anu Anna George, MD DVL : Dincy Peter, MD DVL : Susanne Pulimood, MD DVL

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Dietetic Clinic	Mon to Friday 8.00 am-4.00 pm Satur (8am to 12pm)	O.P.Block B- 70	: Dietitian M.Sc. (Nutrition & Dietetics) or Registered Dietitian
Developmental Paediatrics OP Services (Private Consultation on Monday &Thursday)	Monday Thursday Friday	ISSCC 1st Floor (550)	: Beena Koshy, MD (Paed) : Samuel P.Oommen, MD, DNB(Paed)
Dev.Paediatrics Specialty Clinic	Tuesday (Afternoon) & Wednesday		
Developmental Assessment and Assistance	Monday to Friday	Developmental Paediatrics Unit	
ENT I (Skull Base)	Mon (New & Review) Wed (Review)	3rd Floor 330	: Regi Thomas, DLO., DNB : Rajan Sundaresan, DLO, MS (On leave) : John Mathew, DLO, MS : Ranjeetha Rachel Gokuldas, DLO, MS
ENT I (Head & Neck) Tumour Clinic (HNCA)	Mon & Wed (New & Review)	"	: Regi Thomas, DLO., DNB : Rajan Sundaresan, DLO, MS (On leave) : John Mathew, DLO, MS : Ranjeetha Rachel Gokuldas, DLO, MS

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DEPARTMENT	DAY	LOCATION	CONSULTANT
ENT II	Tuesday (New) Thursday (Repeat)	O.P.D.Block 320 3rd Floor	: Ajoy Mathew Varghese, MS, DNB : Mary John, MS DLO DNB, Ph D : Naina Picardo, MS DLO, PDF(Ped.ENT) : Syed Kamran Asif, MS, PDF (Ped.ENT)
Pediatric ENT	Tues and Thursday	"	: Ajoy Mathew Varghese MS, DNB : Mary John, MS, DLO., DNB., PhD : Naina Picardo, MS, DLO, PDF (Ped.ENT) : Syed Kamran Asif, MS, PDF (Ped.ENT)
Pediatric Hearing and Implant Clinic (Children with Hearing loss)	Tuesday Thursday	"	: Ajoy Mathew Varghese, MS, DNB : Mary John, MS, DLO, DNB, PhD : Naina Picardo, MS, DLO, PDF (Ped.ENT) : Syed Kamran Asif, MS, PDF (Ped.ENT)
Pediatric Airway Clinic	Tues Thurs	"	: Ajoy Mathew Varghese, MS, DNB : Mary John, MS, DLO, DNB, PhD : Naina Picardo, MS, DLO, PDF (Ped.ENT) : Syed Kamran Asif, MS, PDF (Ped.ENT)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
ENT III	Wed (New) Fri (Repeat) Satur (rotation once in 5 weeks, new patients only)	330, 3rd Floor OPD	: Rupa Vedantam, M.S, D.L.O : Regi Kurien, M.S, DOHNS (Eng) : Lalee Varghese, M.S, DNB, D.L.O
Services Offered	Chronic Suppurative Otitis Media, External Otitis, Otosclerosis, Bilateral Profound hearing Loss, Chronic Tonsilloadenoiditis, Vocal Polyp, Vocal nodules, Cancer of the pharynx or larynx, Cochlear Implantation, Preauricular Sinus/ Thyroglossal Cyst, All nasal and sinus problem		
Nose and Sinus Clinic	Wednes (New & Gen repeat) Friday (New & Repeat) Saturday (General New)		: Rupa Vedantam, M.S, D.L.O : Regi Kurien, M.S, DOHNS (Eng) : Lalee Varghese, M.S, DNB, D.L.O
Services offered	All nasal and sinus problem, CSF leak, Sinusitis, Deviated Nasal Septum (DNS), Nasal polyp/ Sinus polyp, Allergic rhinitis, Cancer of nose and Sinuses, Anterior Skull base lesions, Juvenile nasopharyngeal angiofibroma, Snoring and Obstructive Sleep apnoea, Twisted nose/ cases for rhinoplasty		

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DEPARTMENT	DAY	LOCATION	CONSULTANT
ENT IV (Neuro-Otology & Cochlear Implant)	Monday (Repeat) Thursday (New)	OPD, 320 & 330 3rd Floor	: Anjali Lepcha, MS.,DNB : Ann Mary Augustine,MS, DLO : Ajay Philip, DLO, MS, DNB : Manju Deena Mammen, MS, DLO
Audio Vestibular Clinic	Monday & Thursday	"	: Anjali Lepcha, MS, DNB : Ann Mary Augustine, MS, DLO : Ajay Philip, DLO, MS, DNB : Manju Deena Mammen, MS, DLO
Cochlear Implant Clinic	Monday & Thursday	"	: Anjali Lepcha, MS, DNB
Ear Clinic	Monday & Thursday		: Anjali Lepcha, MS, DNB : Ann Mary Augustine, MS, DLO : Ajay Philip, DLO, MS, DNB : Manju Deena Mammen, MS, DLO

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DEPARTMENT	DAY	LOCATION	CONSULTANT
ENT V (General ENT including children 4-16 yrs)	Tuesday (Review) Friday (New)	III Floor 320	: Rita Ruby Anbuselvi Albert, DLO, MS, DNB, FRCS (Glasg.) : Suma Susan Mathews, MS, DLO : Roshna Rose Paul, MS : Philip George, MS, DNB
Laryngology Speciality Clinics Voice Clinic (Voice & Swallowing Disorder), Airway Clinic	Tuesday & Friday "	"	: Rita Ruby Anbuselvi Albert, DLO.,MS., DNB., FRCS (Glasg.) : Suma Susan Mathews, MS., DLO : Roshna Rose Paul, MS : Philip George, MS, DNB
Endocrinology	Monday & Thursday	111, OP Block 1st Floor	: Simon Rajaratnam, MD, MNAMS, DNB (Endo), FRACP(Endo), PhD(Endo) : Thomas V.Paul, MD, DNB(Endo), PhD (Endo) : H.S.Asha, DNB(General Medicine), DNB(Endo) : Dukhabandu Naik, MD, DM (Endo) : Nitin Kapoor, MD, PDF (Endo), DM (Endo),

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Pituitary Clinic	Monday & Thursday	Main Building 2nd Floor, 810 Endocrine Office	: Nihal Thomas, MD, MNAMS, DNB (Endo), FRACP (Endo), FRCP(Edin,Glasgow,London), PhD (Copenhagen) : Riddi Das Gupta, MD, DM(Endo) : Felix Jebasingh K, MD,DM(Endo), DNB(Endo)
	Monday & Thursday 2 - 5 pm	111 O.P Block 1st Floor	: Simon Rajaratnam, MD, MNAMS, DNB (Endo), FRACP(Endo), PhD(Endo) : H.S.Asha, DNB (General Medicine), DNB(Endo) : Nitin Kapoor, MD, PDF(Endo), DM(Endo)
		Main Building 2nd Floor, 810	: Felix Jebasingh K, MD,DM(Endo), DNB(Endo)
Osteoporosis and Metabolic Bone Clinic	Mon & Thurs 2-5 pm	OPD Block 1st Floor, 111	: Thomas V.Paul, MD, DNB(Endo), PhD(Endo)
Integrated Thyroid Clinic	Mon & Thurs 9 -5 pm	Main building, 2nd floor - 810 Endocrine Office	: Riddi Das Gupta, MD, DM(Endo) : Felix Jebasingh K, MD,DM(Endo), DNB(Endo)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Integrated Diabetes Foot Clinic	Tuesday 10-4 pm	Main Building 2nd Floor 810	: Endocrine with PMR and Vascular Surgery : Nihal Thomas, MD, MNAMS, DNB (Endo), FRACP (Endo), FRCP(Edin,Glasgow,London), PhD (Copenhagen) : Dukhabandu Naik, MD, DM(Endo) : Riddi Das Gupta, MD, DM(Endo) : Felix Jebasingh K, MD,DM(Endo), DNB(Endo)
Diabetic Clinic	Wednesday Saturday 9 am - 12 pm	111 OP Block 1st Floor	: Thomas V.Paul, MD, DNB(Endo), PhD(Endo)
		Main building 2nd Floor 810	: Nihal Thomas, MD, MNAMS, DNB (Endo), FRACP (Endo), FRCP(Edin,Glasgow,London), PhD (Copenhagen)
Diabetes Education	Mon to Sat 8.30 to 4 p.m	OPD block 1st floor 111	: Diabetes Educators
		Main Building 2nd Floor, 810	: Diabetes Educators

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Adult Young Diabetes Clinic/	Wednesday 8.30 am to 12.30 pm	Main building 2nd Floor - 810 Endocrine Office	: H.S.Asha, DNB(General Medicine), DNB(Endo) : Riddi Das Gupta, MD, DM(Endo) : Nihal Thomas, MD, MNAMS, DNB (Endo), FRACP (Endo), FRCP(Edin,Glasgow, London), PhD (Copenhagen)
Gestational Diabetes Clinic			: Felix Jebasingh K ,MD,DM(Endo), DNB(Endo)
Bariatric Clinic	Saturday 8.30 to 12.30 pm	Main building 2nd Floor - 810 Endocrine Office	: Nitin Kapoor, MD, PDF(Endo), DM(Endo)
Transplant Clinic	Monday & Thurs (9.00-12 Noon)	OPD Block 1st Floor 111	: Simon Rajaratnam, MD, MNAMS, DNB (Endo), FRACP(Endo), PhD(Endo) : Thomas V.Paul, MD, DNB(Endo), PhD(Endo)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Foot Procedures	Mon, Wed & Thursday 2.30 - 4.30 pm	OPD Block 1st Floor , No.111	: Diabetes Educators
	Tues & Fri 9. am to 4 p.m	Main building 2nd floor, No.810, Endocrine Office	"
High Risk Diabetes Eye Clinic	Wednes 2.30 to 4.30 pm	"	: Endocrine with Ophthalmology
Menopause Clinic	Wednes 2-5 pm	ISSCC Building 1st Floor - 520 OG OPD	: Menopause Consultant
Bone Densitometry	Mon to Fri 8 am-6.30 pm Satur 8-1 pm	OPD Block 1st Floor 107	: DEXA Technicians

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Department	Day	Location	Consultant
Gastroenterology	Mon & Thurs	P.C.F. (101)	: A.J.Joseph, MD, DM (Gastro) - (On leave) : Amit Kumar Dutta, MD, DM (Gastro) : Deepu David, MD., DM (Gastro)
	Tues & Fri	"	: Ebby George Simon, MD., DM(Gastro) : Sudipta Dhar Chowdhury, MD., DM(Gastro) : Reuben Thomas Kurien, MD., DM(Gastro)
	Tues & Fri	Speciality 3 (110): OPD Block	: General OPD
Pancreatico Biliary Clinic	Tues & Fri	OPD block 110	: General OPD
Inflammatory Bowel Disease (IBD) Clinic	Wednes Afternoon	IP Block 600 B	: General OPD
Hepatology	Mon & Thurs	IP Block (600 B)	: C.E.Eapen, MD, DM : Uday George Zachariah, MD, DM : K.G.Sajith, MD, DM (On leave) : Ashish Goel, MD, DM

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Department	Day	Location	Consultant
Dr.Paul Brand Centre			
Hand Surgery, Re-constructive Micro Surgery, Peripheral Nerve Surgery & Leprosy Surgery	Monday	OP Block - B40	: Binu Prathap Thomas, D.Ortho, M.S.Orth, PDFHS(USA)
	Wednesday		
	Saturday (Review by appt.only)	,,	: Samuel C. Raj Pallapati, D.Orth., DNB (Orth), PDFHS(USA)
	Thursday (Review by appt. only)		: Anil Mathew, D.Orth., M.S.Orth., PDFHS (CMC Vellore) : Sreekanth R, D.Orth, M.S.Orth, PDFHS (CMC Vellore) : Kiran Sasi P, D.Orth, M.S Orth, DNB Orth, MNAMS
HD Clinic (Lepra Hand Clinic)	Monday (2.00 to 4.00 p.m)	OPD block 220	: Binu Prathap Thomas : Samuel C.Raj Pallapati : Anil Mathew : Sreekanth. R : Kiran Sasi. P

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DEPARTMENT	DAY	LOCATION	CONSULTANT
HD Foot Ulcer Clinic	Monday (2 - 4 pm)	Hand Therapy & Leprosy Physiotherapy Section. Basement of Emmaus-Suisse Block (Below PMR-OPD)	: Binu P Thomas, D.Orth, M.S.Orth., PDFHS (USA) : Samuel C. Raj Pallapati, D.Orth.,DNB (Orth), PDFHS(USA) : Anil Mathew, D.Orth., M.S.Orth. PDFHS(CMC) : Sreekanth R, D.Orth, M.S.Orth, PDFHS (CMC) : Kiran Sasi P, D.Orth, M.S Orth, DNB Orth,MNAMS
Clinical Haematology	Tuesday Friday (Afternoon)	Haematology Department (OT Building)	: Alok Srivastava, MD., FRACP, FRCPA, FRCP : Vikram Mathews, MD, DM, : Biju George, MD, DM, : Aby Abraham, MD, DM : Anu Korula, MD, DM : Fouzia N.A., DCH, DNB, DM : Nisham P.N., MD, DM : Anup J.Devasia, MD, DM : Kulkarni Uday Prakash, MD, DM

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Department	Day	Location	Consultant
Paediatric Leukemia & Lymphoma Clinic	Tuesday Friday (Morning)	Haematology Department (OT Building)	: Alok Srivastava, MD., FRACP, FRCPA, FRCP : Vikram Mathews, MD, DM, : Biju George, MD, DM, : Aby Abraham, MD, DM : Anu Korula, MD, DM : Fouzia N.A., DCH, DNB, DM : Nisham P.N., MD, DM : Anup J.Devasia, MD, DM : Kulkarni Uday Prakash, MD, DM
Leukemia & Lymphoma Clinic (LLC) (Adult)			
Infectious Diseases IDRC	Tuesday & Friday	O.P Block (210)	: Priscilla Rupali, MD, DTMH, FRCP : George M.Varghese, MD, DNB, DTMHFIDSA : Rajiv Karthik K, MD, MPH : Divya Deodhar, MD : Abi Manesh, MD
Retroviral Clinic	Wednesday (Afternoon)	OP Block (250)	: Priscilla Rupali, MD, DTMH, FRCP : George M.Varghese, MD, DNB, DTMHFIDSA : Rajiv Karthik K, MD, MPH : Divya Deodhar, MD : Abi Manesh, MD

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Medicine I	Tuesday Friday (Morning) Rotation on Saturday (once in 5 weeks)	O.P.Block (210)	: Anand Zachariah, MD, MNAMS : Alice Joan Mathuram, MD : Punitha JV, MD : Ravikar Ralph, MD : Roshni Sharma, MD : Ebenezar Rajadurai, MD
Medicine II	Monday Thursday	O.P.Block (210)	: Thambu David Sudarsanam, MD, Dip.NB : T. Vijay Prakash, MD (On leave) : Vignesh Kumar, MD : Tina George, MD : Murugabharathy, MD : Audrin Lenin, MD
Medicine III	Monday & Wednesday	"	: Sowmya Sathyendra, MD, MRCP : Sudha Jasmine, MD. : Ajoy Oommen John, MD : Mohammad Sadiq, MD : Aditya John Binu, MD
Geriatrics	Tuesday & Friday	No.600 B Ground Floor	: Prasad Mathews.K, MD,FRACP (Geriatrics) : Surekha.V, MD : K.G. Gopinath, MD, FRACP (Geriatrics) : Benny Paul Wilson, MD, MRCP (Geriatrics) : Pranita Roy, MD (Geriatrics)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Medicine IV	Tuesday Thursday	OPD Block 2nd Floor	: O.C.Abraham, MD, MPH, FRCP : Ronald Albert Benton Carey, MD, DNB : Tarun K George, MD : Maria Koshy K, MD : Nirmal Raj Francis, MD
Medicine V	Wednesday & Friday	OPD Block 210	: Ramya I, MD, Dip NB, MRCP : Manjeera Jagannati, MD (On study leave) : Karthik, MD : Ajay Kumar Misra, MD : Sultan Nawahirsha, MD : Ashwin Rajneesh, MD : Jonathan Arul, MD
Neonatology HRIC	Tuesday (Afternoon)	ISSCC 1st Floor	: A.W.Niranjan Thomas, MD, DCH : Santhanam Sridhar, DCH, DNB : Kurien Anil Kuruvilla, MD, DCH : Manish Kumar, MD DM
Nephrology I	Monday Thursday (Afternoon)	O.P.Block (340)	: Vinoi George David, MD, DM, FRACP : Suceena Alexander, MD, DM , FASN : Shibu Jacob, MD, DM : Gautam Rajan, MD, DM

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Department	Day	Location	Consultant
Nephrology II	Tuesday Friday (Afternoon)	O.P.Block 340	: Santosh Varughese, MD, DM, FRCP : Anjali Mohapatra, MD, DM : Anna T Valson, MD, DM : Kakde Shailesh Tulshi Das, DNB, DM : Pradeep.M Koshy, MD, DM
Neurosurgery I	Monday Thursday Mon (Afternoon)	PCF O.P block	: Ari G Chacko, M.Ch (Neuro) : Krishna Prabhu, M.Ch (Neuro) (On leave) : Edmond Jonathan, M.Ch (Neuro) : General OPD
Neurosurgery II	Tuesday Friday Thurs (Afternoon) 110	P.C.F. 110	: V.Rajshekhar, M.Ch(Neuro) : Ranjith K.Moorthy, M.Ch.(Neuro) : Bijesh Nair, M.Ch (Neuro) : General OPD
Clinical Nuclear Medicine	Monday & Thursday 8-10 am	OP Block 1st Floor 110	: Regi Oommen,MD,DMRT, DRM : Nylla Shanthly, DRM : Julie Hephzibah, MD, DNB(RT), DNB(NM) : David Mathew, MD, DMRT

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Paed. Neurology	Monday & Thursday	OPD, 1st Floor 110	: Maya Thomas, D.Ch.,M.D(Paed),D.M (Neuro) : Karthik.M, M.D (Paed), D.M (Neuro) : Sangeetha.Y, M.D (Paed) DNB (Paed) D.M (Paed. Neuro)
Neurology		OPD Building 110 101	: Vivek Mathew, M.D.(Gen.Med),D.M.(Neuro) Dip.N.B., : Sanjith Aaron, M.D.,(Gen.Med).D.M.(Neuro)
	Mon & Thurs	Alpha Clinic	: A.T.Prabhakar, M.D.(Gen.Med) D.M (Neuro)
General Neurology		OPD , 110	: Rohit Ninan Benjamin, M.D(Gen.Med) D.M (Neuro) : Gideon Lyngsyun Rynjah, M.D(Gen.Med), D.M (Neuro) : Atif Shaikh, M.D(Gen.Med), D.M (Neuro) : Donna Mathew, M.D(Gen.Med), D.M (Neuro)
	Wed (Afternoon)	OPD, 101	: Vivek Mathew, M.D.(Gen.Med),D.M.(Neuro) Dip.N.B.,

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Epilepsy Clinic	Wed (Afternoon)	OPD, 1st floor 110	: Maya Thomas : A.T.Prabhakar : Sangeetha.Y : Karthik.M
Neurology	Tues & Fri	101	: Mathew Alexander, M.D (Gen Med), D.M.(Neuro) : Ajith Sivadasan, M.D.(Gen.Med),D.M.(Neuro)
Clinical Immunology Rheumatology	Mon & Thurs	Alpha Clinic	: Debashish Danda, MD., D.M.(Clinical Immunology), FRCP, FACR, FAMS
		PCF (101) 1st Floor	: John Mathew, MD, DNB, MNAMS, DM : Ruchika Goel, MD, DM, PDF in Clinical Immunology & Rheumatology
		600, Main Building	: Ashish Jacob Mathew, MD, DM : Aswin M.Nair, MD, DM, PDF in Clinical Immunology & Rheumatology
		"	: Arvind.G, MD, PDF in Clinical Immunology & Rheumatology
		"	: General

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Early Arthritis Clinic (EAC)	Tuesday 1-4 pm	PCF	: Consultants* on rotation
Lupus & Vasculitis Clinic (LVAS)	Wednesday 1-5 pm	PCF	: Consultants* on rotation
Pediatric Rheumatology	Friday 1-5 pm	CH-OPD (Gen & Pvt)	: Sathish Kumar, MD DCH & Rheumatology Registrars
Combined Psoriatic Arthritis Clinic	Friday 2-5 pm	Derm OPD General	: Ashish Jacob Mathew, DNB, DM (Rheumatology) & : Renu George, MD (Dermatology)
Spondyloarthritis & Crystal Arthritis	Saturday 10.30 -1 pm	PCF	: Consultants* on rotation
*Consultants :Debashish Danda, John Mathew, Ruchika Goel, Ashish Jacob Mathew, Aswin M.Nair and Arvind G.			
Pediatric Rheumatology Consultant : Sathish Kumar T.			

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Gynaecologic Oncology	Mon & Thurs Afternoon Satur (Morning)	ISSCC building : 1st Floor 510	: Abraham Peedicayil, MD, FRCOG : Rachel George Chandy, MD, DGO : Anitha Thomas, MD, DGO, DNB : Vinotha Thomas, DGO, DNB (On leave till July) : Ajit Sebastian, MD, DGO
Obst. & Gynae.I (New) General Gynaecology	Mon & Thurs (Morning) Wednesday - Full day Satur - once in 3 weeks	ISSCC building : 510	: Elsy Thomas, MD, DGO : Jessie Lionel, MD, DGO, Dip NB (FM) : Dibu Sam, MD, DGO : Beena K, MD, DGO
Obst.& Gynae.II	Tues & Fri (Morning) Saturday once in 3 weeks on rotation	ISSCC Building : 515	: Aruna N. Kekre, MD. : Lilly Varghese, MD : Vaibhav Londhe, MD : Emily Divya Ebenezer, MD
Female Continence Clinic	Wednesday Afternoon	ISSCC 515	: OG, Urology and Physiotherapy
Menopause Clinic	Wed (Afternoon)	ISSCC 511	: OG and Endocrine

DEPARTMENT	DAY	LOCATION	CONSULTANT
Obst. & Gynae.III	Wednesday Thurs (Morning)	ISSCC (510)	: Annie Regi, MD, DGO : Anuja Abraham, MD, DGO : Preethi, MD, DGO (On leave)
Obst. & Gynae.IV	Tues (Morning) Friday	ISSCC (510)	: Manisha Madhai Beck, MD : Reeta Vijayaselvi, MD, DGO : Liji David, MD, DGO
Perinatal Medicine Clinic	Wednesday (Afternoon)	ISSCC 510	: Obst. & Gynae and Neonatology & Genetics
Obst. & Gynae. V (Only Obstetrics cases)	Monday Thursday	ISSCC 510	: Jiji Elizabeth Mathews, MD DGO : Santhosh Joseph Benjamin, MS : Swati Rathore, MS
Ophthalmology I	Monday to Saturday	Dept of Ophthalmology CMC Schell Campus	: Andrew Braganza, MS., : Lekha Mary Abraham, DO., Dip NB : Sanita Korah, MS., DO., : Arathi Simha, MS., DO., : Jeyanth Rose, MS : Anupriya Arthur, MS, DO., : Swetha Philip, MS., DO., : Sonika Porwal B, MS., : Ancy Raju, MS

DEPARTMENT	DAY	LOCATION	CONSULTANT
Ophthalmology II	Monday to Saturday	"	: Sheeja Susan John, MS., DO., FRCS., : Saban Horo, MS., : Deepa John, MS., DO., : Jayanthi Peter, MS., DO., DNB., : Alo Sen, MS., : Shilpa Kuruvilla, MS.,
Ophthalmology III	Monday to Saturday	"	: Thomas Kuriakose, DO., Dip NB, FRCS(Edn) : Padma Paul, MS, DO., : Smitha Jasper, MS : Anika Amritanand, MS., : Satheesh Solomon, MS, DO., : Deepthi Kurian, MS.,
Orthopaedics I	Monday Thursday (Morning)	O.P.Block Basement B 20	: Vernon N. Lee, D.Orth., M.S.Orth., M.Ch.Orth. (L' Pool) : Vinoo Mathew Cherian, D.Orth., M.S.Orth., Dip.N.B., : Manasseh Nithyananth, D.Orth, M.S.Orth. : Dan Barnabas Inja, D.Orth., M.S.Orth : Sandeep Albert, M.S.Orth. : Santhosh Kumar, D.Ortho., M.S.Ortho. : Jeremy Bliss, M.S.Ortho.
Fracture Clinic I	"	"	: Referral Clinic

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Spinal Disorders Surgery Unit (SPINE)	Monday Thursday	O.P Block B 20	: Kenny S.David, M.S. Orth., F.A.C.S : K.Venkatesh, D.Orth., Dip.N.B.Orth. : Rohit Amritanand, M.S.Orth., MAMS, FACS : Justin Arockiaraj, D.Orth, M.S.Orth, DNB Orth. PGDHA
Orthopaedics II	Tuesday Friday	O.P. Block	: V.T.K.Titus, D.Ortho., M.S.Ortho., Dip NB.Ortho., : Pradeep M.Poonnoose, D.Ortho, M.S.Ortho, Dip.NB Ortho, Dip NB PMR, Dip PMR(RCP) : Anil Thomas Oommen, M.S.Ortho, DNB Ortho, MNAMS, RORF Fellow (Fellow in Adult Reconstruction, HSS, New York), Fellow in Arthroplasty and Sports Medicine, Australia : Siddharth Jain, M.S. Ortho : Jerry George, M.S. Ortho : Hariharan. T.D., Ortho, M.S Ortho : Chandy.V.J., D.Ortho, M.S Ortho : Sai Prasanth, G.T., Dip.NB ORtho

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Paediatric Orthopaedics	Tuesday	OPD Block	: Vrisha Madhuri, D.Orth, M.S Orth, M.Ch Orth (L Pool)
	Friday	Basement - B 40 B 30	
			: Thomas Palocaren, D.Orth, M.S Orth
			: Abhay Gahukamble, D.Orth, M.S Orth, DNB Orth
			: Deeptiman James, M.S. Orth
Club Foot Clinic	Tues & Fri	(B30) Room No.3	: Paediatric Orthopaedics Consultant : Paediatric Orthopaedics Fellow,Registrar, Physiotherapist, Occupational Therapist
Screening for DDH (Developmental Dysplasia of Hip) -- Tuesday and Friday (B 40 Room No.3)			
Cerebral Palsy Clinic (Referral Clinic)	Friday 2.30 pm	(B40) Room No.4	: Paediatric Ortho
Paediatric Orthopaedic clinic accepts all patients with orthopaedics problems who are under 15 years of age. Direct Registration on Tuesday and Friday.			

DEPARTMENT	DAY	LOCATION	CONSULTANT
Orthopaedics III	Wednesday	O.P.Block (B20)	: Alfred J.Daniel, D.Ortho, DNB, M.S. Ortho : Thilak Jepeganam, D.Ortho, M.S. Ortho MMedSc(Otogo)
	Saturday		
			: PRJVC Boopalan, D.Orth, M.S. Orth
			: Viju Daniel Varghese, D.Ortho, MS Ortho (On leave)
			: Abel Livingston, DNB, M.S.Ortho
			: Sumant Samuel, M.S Ortho
			: Kaushik Bhowmick, D.Ortho, M.S Ortho
Paediatric I	Monday	ISSCC 1st Floor (530 & 540)	: Anna Simon, MD, DCH, FRCP (Edin) : Leni Mathew, MD, DCH, MRCPCH : Sarah Mathai, DCH, DNB, PhD : Urmi Ghosh, DCH, Dip.NB : Sophy Korula, MD, DCH : Arul P. Lionel, DCH, Dip.NB (On leave)
	Thursday (Morning)		
Well Baby and Immunization Clinic	Monday to Saturday	ISSCC - 450 Ground Floor	: Anna Simon, MD, DCH, FRCP(Edin) : Rajeev Zachariah, DCH

DEPARTMENT	DAY	LOCATION	CONSULTANT
Paediatric Endocrinology	Mon & Thurs (Afternoon)	ISSCC 1st Floor 530 & 540	: Anna Simon MD,DCH, FRCP (Edin) : Sarah Mathai,DCH, DNB, PhD (Paed Endo)
	Wednesday (12 Noon to 2 pm)	"	: Sarah Mathai, DCH, DNB, PhD (Paed Endo)
Paed. Endocrinology/ In born Errors of Metabolism	" 2nd & 4th week	"	: Sophy Korula, MD, DCH, MRCPCH (UK)
Paediatric Haemato Oncology	Monday Tuesday Thursday	"	: Leni Mathew, MD, DCH, MRCPCH : Rikki R John, DCH, DNB : Narendra Kumar Chaudhary, MD, FNB (Pediatric Haematology - Oncology)
Paediatric II	Wednesday Saturday	"	: Indira Agarwal, MD, FISN : T. Sathish Kumar, MD, DCH : Anu Punnen, MD

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Paediatric Nephrology	Wed (Morning) Fri (Afternoon) Sat (Morning)	ISSCC 1st Floor 530 & 540	: Indira Agarwal, MD, FISN
Paediatric CRF Clinic	Wed & Sat (Morning) Fri (Afternoon)	"	: Indira Agarwal, MD, FISN
Paediatric Rheumatology	Wednesday (Morning) Fri (Afternoon) Sat (Morning)	"	: T.Sathish Kumar, MD, DCH
Paediatric III	Tuesday & Friday (Morning)	ISSCC 1st Floor 540	: Valsan Verghese, MD, DCH : Sneha Varkki, Dip.NB, DCH : Mona Basker, MD, DCH : Winsley Rose, MD
Paediatric Respiratory Clinic	Monday 11a.m - 2.p.m	ISSCC 530 (1st Floor) (Room No.6)	: Sneha Varkki, Dip.NB, DCH
	Tues, Fri (2-5 pm)	540 - R.No.11	: Sneha Varkki, Dip.NB, DCH

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Paed. Infectious Disease Referral Clinic	Tues, Friday (Morning)	ISSCC 540, 1st floor	: Valsan Verghese, MD, DCH : Winsley Rose, MD : Anila Chacko, MD, DCH
Paed.Sleep Disorders Clinic	Wednesday	ISSCC,530, Room No.7	: Sneha Varkhi, Dip NB, DCH
Retroviral Clinic (General)	Wednesday (2 to 4 pm)	OPD building 250, 2 Floor Room No.8)	: Valsan Verghese, MD, DCH : Winsley Rose, MD : Anila Chacko, MD, DCH
Adolescent Medicine Clinic	Wednes (Morning)	ISSCC, 550 1st Floor Room No.2	: Mona Basker, MD, DCH
Paediatric Surgery I	Tues, Thurs & Saturday Morning	ISSCC (520)	: Immanuel Sampath Karl, MS (Gen.Sur), M.Ch (Paed.Sur) : Jujju Jacob Kurian,MS (Gen.Sur), M.Ch (Paed.Sur), MRCS : Tarun Jacob K.John, MS(Gen.Sur), M.Ch (Paed.Sur) : Aureen Ruby D.Cunha, MS (Gen.Sur), M.Ch(Paed.Sur)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Paediatric Surgery II	Monday Wednesday Friday Morning	ISSCC (520)	: John Mathai, MS(Gen.Sur), M.Ch(Paed.Sur) : Sundeep Kisku, M.S(Gen.Sur), M.Ch (Paed.Sur), (On leave) : Harshjeet Singh Bal, M.S(Gen.Sur), M.Ch(Paed.Sur) : Rohith Srinivas, MS (Gen.Sur), M.Ch (Paed.Sur) : John K. Thomas, M.S (Gen. Sur), M.Ch (Paed.Sur), DNB (Paed.Sur)
Paediatric Urology	Mon to Friday	ISSCC 520	: John Mathai, M.S(Gen.Sur), DNB (Gen.Sur), M.Ch(Paed.Sur) : Sundeep Kisku, M.S (Gen.Sur), M.Ch (Paed.Sur)(On leave) : Ravi Kishore, MS (Gen.Sur), M.Ch (Paed.Sur) (On leave) : Harshjeet Singh Bal, M.S(Gen.Sur), M.Ch(Paed.Sur) : Jujju Jacob Kurian, MS (Gen.Sur), M.Ch(Paed.Sur), MRCS

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Physical Medicine & Rehabilitation Unit I	Tuesday & Friday	PMR OPD	: George Tharion, D.Ortho,DPMR,MD, DNB(PMR) : Judy Ann John, MD, DNB (PMR) : Bobeena Rachel Chandy, MD, DNB(PMR) : Navin B.Prakash, MD (PMR) : Prince Thakkar, MD (PMR) : Sheraj G.Fernandez, MD(PMR)
Physical Medicine & Rehabilitation Unit II	Monday & Thursday	PMR OPD	: Raji Thomas, DPMR., MD, DNB (PMR) : Jacob George, MNAMS, MD, DNB (PMR) : Henry Prakash, DPMR, MD, DNB (PMR) : Prashanth Chalageri, DPMR, MD (PMR) : Jane Elizabeth Sajan, MD (PMR)
Clinics Amputee Clinic	Wednes (Morning 9.30)	PMR OPD Room 9	: Henry Prakash : Prashanth Chalageri : Jane Elizabeth Sajan

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Diabetic Foot Clinic (Endocrinology, Vascular Surgery(II) & PMR)	Tuesday (Afternoon)	Endo Office Conference Room	: Nihal Thomas : Sunil Agarwal : Edwin Stephen : Bobeena Rachel Chandy : Navin B.Prakash : Prince Thakkar
Brain Injury Clinic (Neuro-Surgery, & PMR)	Wednesday (Afternoon)	PMR OPD Room 7,10 11, 12, 13	: Mathew Joseph : PMR Registrars
Stroke Clinic (Neurology & PMR)	Wednesday (Afternoon)	PMR OPD Room 9	: Sanjith Aaron : PMR Registrars
Haemophilia Clinic (Haematology, Ortho I & PMR)	Thursday (Afternoon)	Haemat OPD	: Alok Srivastava : Vikram Mathews : Aby Abraham : Manasseh Nithyananth : Judy Ann John : Navin B.Prakash : Prince Thakkar

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Neuromuscular Clinic (Neurology & PMR)	Thursday (Afternoon)	PMR OPD (Room 9)	: Mathew Alexander : Ajith Sivadasan : Prashanth Chalageri : Jane Elizabeth Sajan
Pain Clinic (Psychiatry II & PMR)	Friday (Afternoon)	PMR OPD (Room 11)	: Soumil Dhalokia : Navin B.Prakash
NN Clinic	Thursday (Afternoon)	Nambikai Nilayam	: Navin B.Prakash
Plastic Surgery Unit I (Plastic & Reconst. Surgery, Cosmetic Surgery, Microsurgery, Cranio-Maxillofacial Surgery and Burns)	Wednes & Saturday (8 -12 pm)	O.P.Block 3rd Floor 340	: Kingsly Paul M, MS,M.Ch(Plastic) : Elvino Barreto, MS, M.Ch (Plastic) : Geley Ete, MS, M.Ch (Plastic) : Gaurav Chaturvedi, MS, M.Ch (Plastic)
Plastic Surgery II	Tuesday & Friday (Afternoon)	OP Block 3rd Floor 310	: Ashish Kumar Gupta, MS, M.Ch(Plastic) : Shashank Lamba, MS, M.Ch (Plastic) : Gohil Amish Jayantilal, MS, M.Ch (Plastic)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
PSYCHIATRY CLINICS			
PSYCHIATRY UNIT I	Wednesday Afternoon	OPD (Main Campus)	: Abu Varghese, MD : Arnab Mukherjee, MD : Jibi Jacob, MD : Stephen Amarjeet, MD : Rajesh Gopalkrishnan, MD : Anju Kuruvilla, MD
	Friday (Afternoon)	"	: Abigail Gojer, MD : Ranjit Krishnadas, MD : Thangadurai P, DNB
Availability of named consultant may vary.			
PSYCHIATRY UNIT II	Monday 2-4 pm	ISSCC 520	: Saumil Dholakia, MD : Abhinav Chichra, MD : Donae George, MD
	Thursday 2-4 pm	"	: Akhil Abhijnhan, MD : Dheeraj Kattula, MD
* Availability of named consultant may vary depending on other responsibilities in the department. However, there will always be a qualified consultant available.			

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DEPARTMENT	DAY	LOCATION	CONSULTANT
PSYCHIATRY UNIT III	Tuesday Afternoon (2 pm - 4 pm)	ISSCC building Room No.520	: Suja Kurian, DPM, MD : Munaf B Nandyal, DPM, MD : Srisudha B, DPM, MD
	Fri (Afternoon) (2 pm - 4 pm)	"	: Arun R, DPM, MD
	Availability of named Consultant may vary.		
	Wednes	Bagayam	: Suja Kurian, DPM, MD : Arun R, DPM, MD
	Satur (Morning) Registration for review 8- 10 am	"	: Munaf B Nandyal, DPM, MD : Srisudha B, DPM, MD

CHILD & ADOLESCENT PSYCHIATRY UNIT

CMC Main Hospital, Campus, Vellore

Consultation : Liaison Clinic : For emotional and behavioural disorders, psychosomatic disorders, developmental disabilities and disorders, educational guidance, counselling.

Tuesday	Child Health 2-4 Pm	O.P (530)	: R.P.S.S.Russell, MD, DPM, DNB : Satya Raj, MD, DPM, DNB, FRANZCP : Shonima Raj, MD, DPM : Minju K.A., MD, DPM (On leave)
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DEPARTMENT	DAY	LOCATION	CONSULTANT
Friday	Child Health 2-4 pm	OP 530	: Priya Mammen, DNB, DPM (On leave) : Sherab Tsheringla, MD, DPM : Sanmitra Dasgupta, MD, DPM, DNB
Department of Psychiatry, CMC Campus, Bagayam			
Child & Adolescent Psychiatry : For emotional and behavioural disorders.			
Monday, Wednesday, Saturday (8-11 a.m)		New consultations	
Monday, Wednesday (2-4 pm)		Reconsultations	
NAMBIKKAI NILAYAM : For developmental disabilities			
Mon/ Wed/ Saturday (8-11 am)		New consultations : by appointment only Ph: 0416 - 2284307	
Monday, Wednesday (2-4 pm)		Reconsultations	
Autism Clinic:			
Friday (2-4 pm)		Special clinic for Autism By appointment only Ph : 0416-2284307	

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Pulmonary Medicine (Respiratory Medicine)	Mon & Thurs (Forenoon)	PCF 101	: Resp. Consultant
	Tues & Friday	111	: D.J.Christopher, B.Sc.DTCD, Dip NB, FRCP (Glasg) FCCP (USA)
			: Prince James, MD, FCCP
			: Ashwin Oliver, MD
			: T.Barney Isaac, DNB
			: Jobin Roger, MD
			: Dinesh, MD
	Wednesday	600	: Balamugesh, MD, DM, FCCP (USA)
	Fri (Afternoon)	"	: Richa Gupta, MD, FCCP
	Sat (Morning)	"	
Asthma Clinic	Wednesday 2 pm - 4 pm Sat 8 am - 10 am	OPD Extn (600)	
Sleep Disorder Clinic	Monday Wednesday (Afternoon)	Alpha Clinic	: Ashwin Oliver, MD

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Palliative Care	Tuesday Friday	PCF Extn, 1st Floor : OPD Building	General
Radiation Oncology Unit I	Mon (Afternoon) Wed (Morning) Friday (Morning)	R.T.Block (G1)	: Thomas Samuel Ram, MD : Jeba Karunya Rami Reddy, DMRT, MD
Radiation Oncology Unit II	Mon (Morning) Thursday		: Subhashini John, DMRT, MD, MAMS (On leave) : Simon Pavamani, MD : Rajesh I, DMRT, MD : Balukrishna S., DMRT, MD, DNB (On leave) : Manu Mathew, MD
Radiation Oncology Unit III	Tuesday Wed (Afternoon) Fri (Afternoon)		: Selvamani, MD, DNB : Rajesh B, MD, DNB : Patricia Solomon, DMRT, MD : Sunitha Susan Varghese, DMRT, MD, DNB
PCF Appointments : By contacting the Secretary in the office of the individual units.			

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Medical Oncology	Monday Wednesday Friday	Speciality III 110 OPD Bldg 1st Floor	: Raju Titus Chacko, MD : Ashish Singh, MD., DM : Anjana Joel, DM
Reproductive Medicine (Infertility)	Tuesday Friday (Afternoon)	ISSCC 510	: Aleyamma T.K., MD, DGO, DNB, Fellowship (Reproductive Medicine) : Mohan S Kamath, MS, DNB, Fellowship (Reproductive Medicine) : Sumi Thomas, DGO, DNB Fellowship (Reproductive Medicine)
Surgery I	Mon (morning) Thurs (Afternoon)	OPD Building 3rd Floor 310	: Pranay Gaikwad, DNB, MNAMS, FMAS : Cecil T. Thomas, MS : Vasanth Mark Samuel, MS
Head and Neck Surgery I (HNS I)	Monday & Wednesday	"	: Rajiv C Michael, DLO, MS, DOHNS (RCS-ENG) : Suresh, MS
Head and Neck Surgery II (HNS II)	Mon (Morning) Thurs (Afternoon)	"	: Rajinikanth.J, MS, MRCS, DNB : Amit Jiwan Tirkey, MS

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DEPARTMENT	DAY	LOCATION	CONSULTANT
General Surgery II (Colorectal)	Tuesday Friday (Morning)	OPD Building 3rd Floor 310	: Mark Ranjan Jesudason, MS, DNB, FRCS (Ed) : Rohin Mittal, MS, DNB, MRCS : Gigi Varghese, MS : Rajat Raghunath, MS
Surgery III (General Surgery & Upper GI Surgery)	Wednesday (8.00 am) Sat (9.00 a.m)	"	: Inian Samarasam.M.S., FRCS, FRACS : Vijay Abraham, MS, DNB : Myla Yacob, MS, DNB, MNAMS (On leave)
Vascular Surgery	Tuesday Friday	"	: Sunil Agarwal, MS : Edwin Stephen, MS., FEVS, FRCS : Dheepak Selvaraj, MS, MRCS, MCH : Prabhu Premkumar, MS, MCH
Hepato Pancreato Biliary (HPB) Surgery	Mon & Thurs (Morning)	"	: Philip Joseph, MS : Frederick L. Vyas, MS, MRCS : Ravish Sanghi Raju, MS, DNB : Manbha L Rymbai, MS
HPB Oncology Clinic	Mon & Thurs (Morning)	OPD Building 3rd Floor 310	: Philip Joseph, MS : Frederick L. Vyas, MS, MRCS : Ravish Sanghi Raju, MS, DNB : Manbha L. Rymbai, MS

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Surgery IV (General, Abdominal Wall Hernia and Soft Tissue Tumour)	Mon (Afternoon) Thurs(Morning)	" "	: Sukria Nayak, MS, FRCS : Suchita Chase, MS : Beulah Roopavathana, MS : Michael David Deodhar, MS : Titus D.K. MS : Paul Trinity Stephen, MS : Josy Thomas, MS : Joshua Franklyn, MS
Endocrine Surgery	Wednesday Saturday	" "	: Anish Jacob Cherian, DNB, M.Ch : Deepak Thomas Abraham, MS, Ph.D : M.J.Paul, MS, DNB, FRCS : Siddhartha N.Chakravarthy, MS, M.Ch
Cardio Thoracic Surgery I	Mon to Friday	Private 3 - 4.30 pm General 8 - 9 am & 3 - 4.30 pm Thoracic Office	: Birla Roy Gnanamuthu, M.S, M.Ch, FCCP, FIACS (CTVS) : Madhu Andrew Philip, Dip.NB,M.Ch(CTVS) (Sabbatical Leave) : Alpha Mathew Kavunkal,M.S,M.Ch.(CTVS) : Deepak Narayanan A, Dip NB, M.Ch(CTVS)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Cardio Thoracic Surgery II	Mon to Friday	Private 3 - 4.30 pm General 8 - 9 am & 3 - 4.30 pm Thoracic Office	: Vinayak Shukla, M.S., Dip NB, M.Ch (CTVS) : Korah T. Kuruvila, M.S, M.Ch (CTVS) : Vinay M.Rao, M.S, M.Ch.(CTVS)
Cardio Thoracic Surgery III	"	"	: Roy Thankachen, M.S, M.Ch (CTVS) : Ravi Shankar, M.S, M.Ch, (CTVS) : Shalom Sylvester Andugala, M.S, M.Ch (CTVS)
Urology I	Monday Thursday (Morning)	O.P.Block 250	: Antony Devasia,MS.,FRCSEd,M.Ch.(Uro) FRCS (Urol) : Chandra Singh, MS., DNB (Surg), M.Ch, DNB (Urol) : Arun Jacob Philip George,MS, M.Ch (Uro) : Partho Mukherjee, MS, M.Ch(Uro) : Sasi Kumar Chandran, MS, M.Ch (Urol) : Santhosh N, MS, M.Ch (Urol) : Sudhindra J, MS, M.Ch (Urol)
(Adolescent & Paediatric Urology Clinic)	"	"	: Chandra Singh, MS, DNB(Surg),M.Ch, DNB (Urol)

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DEPARTMENT	DAY	LOCATION	CONSULTANT
Urology II	Tuesday Friday	O.P.Block 250	: Nitin S.Kekre, MS., DNB(Uro) : Santosh Kumar, MS, M.Ch : Rajiv Paul Mukha, MS, M.Ch : Nirmal T.J, MS, M.Ch (On study leave) : Anuj Deep Dangi, MS, M.Ch : Rajadoss, MS, M.Ch (On study leave) : Benedict Paul Samuel Rajendran, MS, M.Ch : Ranil Johann Boaz, MS, M.Ch
LUTS & Prostate Clinic	Mon, Tues, Thurs & Fri	OP Block 250	
Andrology Clinic	Wednesday 10 am -12 noon	"	
Transplant OPD	Mon & Fri	"	
Urban T.B.Clinic (DOTS)	Mon to Fri 8 - 4 pm Sat 8 - 12 noon	O.P Block G 41	: D.J. Christopher, DTCD, DNB FRCP(glasg) FCCP(USA)



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